JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS TITLE PAGE ORIGINAL PAGE 1 AMENDMENT NO. 471

SCHEDULE OF CHARGES AND

REGULATIONS GOVERNING

LOCAL EXCHANGE SERVICE

Contai ni ng

Regulations governing the furnishing of Communications Services
within Wisconsin
by
AT&T Communications of Wisconsin, L.P.
d/b/a
AT&T of Wisconsin I, L.P.

MARCH 5, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS CONTENTS 1ST REVISED PAGE 1 AMENDMENT NO. 510

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### TARIFF INFORMATION

### TRADEMARKS AND SERVICE MARKS

The AT&T trademarks and service marks used in this tariff are as follows:

Trademarks Service Marks

# EXPLANATION OF SYMBOLS

- (C) to signify changed regulation or rate(D) to signify discontinued rate or regulation(I) to signify increase
- (N) to signify new rate or regulation
- (T) to signify a change in text but no change in rate or regulation
- (R) to signify reduction

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### 1. APPLICATION OF TARIFF

#### 1.1 GENERAL

Effective July 31, 2001 all references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Business Services Guide Located at http://www.att.com/serviceguide/business.

- A. This tariff applies to the furnishing of Local Exchange Service defined herein by AT&T Communications of Wisconsin (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including but not limited to: billing capability, technical capability and the ability of AT&T to purchase service elements from appropriate tariffs for resale are available.
- B. The provision of Local Exchange Services is subject to existing regulations, terms and conditions specified in this tariff and the Company's current tariffs, and may be revised, added to or supplemented by superseding issues.
- C. AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2.1 UNDERTAKING OF THE COMPANY

#### A. General

Effective July 31, 2001 all references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Business Services Guide located at http://www.att.com/serviceguide/business.

The Company undertakes to provide the services offered in this tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one way or two way communication to or from a demarcation point on the customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this tariff.

Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the company to purchase underlying services, features and functions and/or unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time.

The Company's obligation to furnish service features and/or facilities is also dependent upon its ability to provide secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

Except as may otherwise be specified in this tariff, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorneys' fees.

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# 2. GENERAL RULES AND REGULATIONS

#### 2.1 UNDERTAKING OF THE COMPANY (Cont'd)

#### B. Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The customer may also be required to execute any other documents as may be reasonably requested by the Company in connection with the provisioning of Local Exchange Service.

At the expiration of the initial term specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current month to month rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

### C. Notification of Service-Affecting Activities

The Company will provide the customer reasonable notification of service-affecting activities that may occur in the normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual customer but affect many customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the customer may not be possible.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2.1 UNDERTAKING OF THE COMPANY (Cont'd)

- D. Provision of Equipment and Facilities
  - The Company shall use reasonable efforts to make services available to a customer on or before a particular date, subject to the provisions of and compliance by the customer with the regulations contained in this tariff. The Company does not guarantee availability, except as stated or expressly provided for in this tariff.
  - 2. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the customer. The customer may not, nor may the customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
  - 3. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the customer.
  - 4. Equipment the Company provides or installs at the customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provides, installs or has installed on its behalf.
  - 5. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities.

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### 2. GENERAL RULES AND REGULATIONS

- 2.1 UNDERTAKING OF THE COMPANY (Cont'd)
  - D. Provision of Equipment and Facilities (Cont'd)
    - 6. When the facilities or equipment of other companies are used by the customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees. This includes but is not limited to:
      - a) The provision of a signaling system database by another company;
      - The transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or
      - c) The reception of signals by customer-provided equipment.
    - 7. The customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer.

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# 2. GENERAL RULES AND REGULATIONS

### 2.1 UNDERTAKING OF THE COMPANY (Cont'd)

### E. Customer Equipment

A customer may transmit or receive information or signals via the facilities of the Company by use of customer-provided equipment.

### 1. Station Equipment

Customer-provided equipment on the customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the customer.

The customer is responsible for ensuring that customer-provided equipment and wiring connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and facilities by the connection, operation or maintenance of such customer-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the customer's expense.

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### 2. GENERAL RULES AND REGULATIONS

## 2. 1 UNDERTAKING OF THE COMPANY (Cont'd)

### E. Customer Equipment (Cont'd)

### 2. Inspections

Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections at the customer's premises as may be necessary to determine that the customer is complying with the requirements set forth in this tariff.

If the protective requirements for customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. AT&T may immediately and without notice deny service when the customer (a) subjects AT&T or non-AT&T personnel to hazardous conditions, (b) circumvents AT&T's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other Company services.

In such case, the Company will make a reasonable effort to give the customer prior notice before denying service.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2.2 LIABILITY OF THE COMPANY

### A. Service Liability

In view of the fact that the customer has exclusive control of the communications over the facilities furnished by the Company and of the other uses for which facilities may be furnished him by the Company and because of the unavoidability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified in this section.

### (1) Limitations

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for Interruptions and Service Quality Guarantees.

The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, natural catastrophe and other circumstances beyond the Company's reasonable control.

The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.

In no event shall the Company be liable for special, reliance, consequential or other such damages.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2. 2 LIABILITY OF THE COMPANY (Cont'd)

- A. Service Liability (Cont'd)
  - (2) Transmission
    - a) The services furnished by the Company, in addition to the limitations set forth preceding, also are subject to the following limitations: The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company 1) caused by customer-provided equipment or 2) not prevented by customer-provided equipment.
    - b) The Company shall not be liable for errors in transmitting, translating, resetting or delivering messages by telephone, Text Telephone (TT) or any other instrumentality over the facilities of the Company, connecting utilities or through a Telecommunications Relay Service (TRS) Center.
    - c) The customer indemnifies and saves the Company harmless against claims for libel, slander or infringement or copyright from the material transmitted over its facilities; against claims for infringement of patents arising from, combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
    - d) The Company does not undertake to transmit messages but offers the use of the facilities when available for communications between the customers.
    - e) When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

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# 2. GENERAL RULES AND REGULATIONS

### 2. 2 LIABILITY OF THE COMPANY (Cont'd)

### B. Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or customer's service.

## C. Credit Allowance for Interruptions

Except as may otherwise be specified in this tariff, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the customer are credited to the customer at the proportionate monthly charge (1/30 of the service monthly recurring charge) involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the customer or where the Company, pursuant to the terms of the tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the customer is responsible for providing electric power.

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# 2. GENERAL RULES AND REGULATIONS

#### 2. 3 OBLIGATIONS OF THE CUSTOMER

- A. The customer shall be responsible for:
  - 1. The payment of all applicable charges pursuant to this tariff;
  - 2. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the customer or the noncompliance by the customer with these regulations, or by fire or theft or other casualty on the customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
  - 3. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
  - 4. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of any associated equipment or facilities used to provide Local Exchange Services to the customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, and may be charged by the Company to the customer;

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# 2. GENERAL RULES AND REGULATIONS

- 2. 3 OBLIGATIONS OF THE CUSTOMER (Cont'd)
  - A. The customer shall be responsible for: (Cont'd)
    - 5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, agents and/or suppliers shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
    - 6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any customer premises or the rights-of-way for which the customer is responsible under this Section; and granting or obtaining permission for Company employees, agents and/or suppliers to enter the premises of the customer for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
    - 7. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2. 3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

#### B. Claims

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

- 1. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or
- 2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the customer and the Company.

#### C. Resale

- 1. All Company Local Exchange Services are available for resale unless otherwise specifically indicated.
- 2. Customers, who subscribe to Local Exchange Service and resell this service to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the State of Wisconsin which relate in any way to the Customer of Record's provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations and the payment of applicable taxes.

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### 2. GENERAL RULES AND REGULATIONS

### 2. 3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

### C. Resale (Cont'd)

- 3. The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end-users.
- 4. AT&T will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection, and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end users.
- 5. With respect to resold services, applications for service as well as requests for additions, rearrangements or discontinuance of service will be accepted only from the Customer of Record.
- 6. In connection with the marketing of its services, the Customer of Record may not directly or indirectly; (a) use AT&T's trade names, trademarks, service marks, registered marks or other indicia of origin (or confusingly similar names, marks, or other indicia) in a manner that may cause third parties (including the Customer of Record's end-users) to believe that service provided by the Customer of Record is AT&T service or, (b) use AT&T corporate logos, or trade dress (or confusingly similar logos or trade dress).
- 7. The furnishing of special arrangements to resellers is subject to the regulations set forth in this tariff.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2. 3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

#### D. Use of AT&T Marks

When local exchange service is resold, either the customer nor any other reseller or intermediary in the sales chain between the customer and an end user may make any use (including but not limited to use in advertising, promotional materials, Internet or other on-line website, stationery, business cards, billing material or signage) of AT&T's name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols that serve to identify and distinguish AT&T from its competitors ("AT&T's Marks"), or of any confusingly similar name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols, except that a reseller may:

- 1. use AT&T's Marks in comparative advertising solely to identify AT&T as a competitor, or to identify AT&T's competing services, provided such use is not made in a factually incorrect or misleading context or in a manner that is likely to cause confusion or mistake, or to deceive or to identify AT&T as an underlying provider of the reseller's service;
- 2. use AT&T's Marks pursuant to the terms of a separate written brand licensing agreement;
- use AT&T's name to the extent it is specifically required by statute, regulation or other government requirement to do so, and;
- 4. indicate, in response to an unsolicited inquiry from an end user (including a prospective end user), that it uses AT&T as its underlying carrier, provided the reseller also:
  - advises the end user that a portion of its service will be provided using reseller's own switching or transmission facilities (if applicable);
  - identifies any other long distance providers the reseller uses in providing service to the end user;
  - advises the end user it will not be an AT&T customer for the resold service, and;
  - d. does not emphasize AT&T's name more than either its own name or that of any other long distance provider the reseller uses.

For purposes of this provision, local exchange service is resold if the customer (or any other reseller or intermediary in the sales chain between the customer and an end user) uses local exchange service to reoffer telecommunications service to others (with or without "adding value") for profit.

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# 2. GENERAL RULES AND REGULATIONS

### 2. 4 CONNECTION OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A. Recording of Two Way Telephone Conversations

Local Exchange Services are not represented as adapted to the recording of two way conversations. However, customer-provided voice recording equipment may be directly, acoustically or inductively connected with Local Exchange Services for the recording of such conversations. When such connections are made, the customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

- 1. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and their prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or
- 2. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment, or
- 3. All parties to the telephone conversation must be verbally notified at the beginning of the conversation and the notification must be recorded as part of the call, by the recording party.

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### 2. GENERAL RULES AND REGULATIONS

- 2.4 CONNECTION OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)
  - A. Recording of Two Way Telephone Conversations (Cont'd)
    - 4. Exceptions

The exceptions to the foregoing requirements are as follows:

- a. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.
- b. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.
- c. Recording of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under cover of law.

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### 2. GENERAL RULES AND REGULATIONS

### 2.4 CONNECTION OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)

### B. Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this tariff, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the customer of the violation. The customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the customer's service until such time as the customer complies with the provisions of this tariff.

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### 2. GENERAL RULES AND REGULATIONS

#### 2.5 PAYMENTS AND CHARGES

#### A. Establishment and Reestablishment of Credit

The Company may conduct a credit investigation of each commercial and/or consumer service customer or applicant prior to accepting the service order, customer deposit or advance payment. A customer whose service has been discontinued by the Company for non-payment of bills for any telecommunications service will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

### B. Billing and Collection

The customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the customer.

The Company may establish a monthly billing date for each customer account and shall bill all charges incurred by, and credits due to the customer under this tariff. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a prorate basis.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2.5 PAYMENTS AND CHARGES (Cont'd)

### C. Billing Disputes

The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing.

The customer must provide the Company with notice of a dispute within one hundred and twenty (120) days from the bill date.

## D. Advance Payments

The Company may require a customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service advance payments of recurring and non-recurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for the safeguarding of its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2.5 PAYMENTS AND CHARGES (Cont'd)

### E. Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

A deposit is returned to the customer, less any amounts due the Company when service is disconnected. Even though a deposit is made, the customer must still pay bills, including any advance payments, when requested. A customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

### F. Returned Check Charges

The customer will be assessed a charge of \$25.00 for each check, draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor.

### G. Minimum Period Charge

Except as may be otherwise specified in this tariff, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

### H. Late Payment Charge

The company may apply a Late Payment Charge if any portion of the customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment within 30 calendar days of the invoice date. The Late Payment Charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month. The minimum Late Payment Charge is \$5.00.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment charge does not apply to final amounts.

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JANUARY 12, 2004 DI STRI CT MANAGER CHI CAGO, ILLI NOI S SECTION 2 ORIGINAL PAGE 20.1 AMENDMENT NO. 555

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### 2. GENERAL RULES AND REGULATIONS

### 2.5 PAYMENTS AND CHARGES (Cont'd)

## I. Charge Increases

AT&T reserves the right to increase charges for Services provided to the customer, regardless of any term commitment, as a result of (i) expenses incurred by AT&T reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (ii) other governmental charges or fees; (iii) charges or payment obligations imposed on AT&T related to termination of domestic or international calls to mobile numbers; or (iv) reductions in amounts other carriers are required to pay to AT&T or increases in the amount AT&T is required to pay to other carriers.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 21 AMENDMENT NO. 471

#### 2. GENERAL RULES AND REGULATIONS

#### 2.6 CANCELLATION, DISCONTINUANCE AND CHANGES

A. Cancellation of Application for Service

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The special charges described above will be calculated and applied on a case-by-case basis.

### B. Cancellation of Service

If a customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the customer agrees to pay to the Company the following:

- 1. All non-recurring charges reasonably expended by the Company to establish service to the customer, and
- Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company; and

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### 2. GENERAL RULES AND REGULATIONS

#### 2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (Cont'd)

- B. Cancellation of Service (Cont'd)
  - 3. All recurring charges specified in the applicable tariff for the balance of the then current term; and
  - 4. Any other charges set forth in this tariff or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this tariff.

#### C. Discontinuance of Service

The Company may discontinue or refuse to furnish any and/or all service(s) to the customer or applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets or services.

If a customer (or any reseller or intermediary in the sales chain between the customer and an end user) fails to comply with Section 2.3.D. (Use of AT&T Marks), preceding, the Company may, on written notification to the customer, immediately deny requests for additional service and/or restrict service to the non-complying customer. If the non-compliance is not cured to AT&T's reasonable satisfaction within 30 days after the date of notification, the Company may discontinue the service upon eight days prior written notice to the customer (such cure may require, among other things, corrective communications with end users, in addition to cessation of the non-complying use of AT&T's Marks). The Company may pursue any other available remedies with respect to the conduct that constitutes the non-compliance.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the customer during the remainder of the term for which such services would have otherwise been provided to the customer, to be immediately due and payable.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 23 AMENDMENT NO. 471

# 2. GENERAL RULES AND REGULATIONS

#### 2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (Cont'd)

C. Discontinuance of Service (Cont'd)

In the event the Company incurs fees or expenses including attorney's fees in collecting or attempting to collect any charges owed the Company, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

- 1. The Company may, without incurring any liability, discontinue or suspend service, or refuse service upon at least 5 calendar days written notice for any of the following reasons:
  - a) Failure to comply with the terms of a Deferred Payment Agreement or failure to pay a delinquent account, provided the total amount owed for service used exceeds one month's charges.
  - b) Failure to comply with Deposit or Guarantee in Lieu of Deposit arrangements.
  - c) Where subsequent credit information indicates that the initial application for service was false or incomplete to the extent that a deposit or guarantee would be required or service refused.
  - d) Failure to pay delinquent toll account billed by the Utility providing local exchange service, provided the Local Exchange Carrier is authorized by the toll carrier to resolve customer disputes.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 24 AMENDMENT NO. 471

### 2. GENERAL RULES AND REGULATIONS

- 2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (Cont'd)
  - C. Discontinuance of Service (Cont'd)
    - 1. (Cont' d)
      - e) Failure of a customer to make suitable Deposit or Guarantee in Lieu of Deposits arrangements as required by this tariff.
      - f) Any other violation of the Company's regulations filed with the Public Service Commission of Wisconsin or the Federal Communications Commission.
    - 2. In case of dangerous or emergency condition where the public interest requires immediate action or pursuant to governmental requirements, service may be disconnected without notice for as long as the condition exists.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 25 AMENDMENT NO. 471

# 2. GENERAL RULES AND REGULATIONS

#### 2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (Cont'd)

### D. Changes in Service

If the customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the customer charges shall be adjusted accordingly.

### E. Restoral of Service

When a customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be reestablished only upon the basis of an application for new service.

If any customer's service is restored after having been disconnected in accordance with this tariff but a Company service order to terminate such service has not been completed when such service is restored, the customer will be required to pay a restoral of service charge.

If service has been suspended or discontinued for nonpayment, service will be re-established upon receipt of payment of all charges due, which includes charges for service and facilities during the period of suspension and which may include a service restoral fee. If the customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoral of service will be effective upon bank clearance of the check.

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### 2. GENERAL RULES AND REGULATIONS

### 2. 7 ASSIGNMENT OR TRANSFER OF SERVICE

The customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 27 AMENDMENT NO. 471

### 2. GENERAL RULES AND REGULATIONS

### 2.8 NOTICES AND COMMUNICATIONS

All notices or other communications required to be given pursuant to this tariff will be in writing except where notice is provided in this tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 28 AMENDMENT NO. 471

### 2. GENERAL RULES AND REGULATIONS

### 2.9 PROVISION FOR CERTAIN LOCAL TAXES AND FEES

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. The Company shall, so long as any such tax or fee is in effect, add to the bills of the customers in such political entity pro rata on the basis of the revenue derived by the Company from each such customer, an amount sufficient to recover any such tax or fee and may list this amount separately on the bill.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 29 AMENDMENT NO. 471

### 2. GENERAL RULES AND REGULATIONS

### 2. 10 EMERGENCY NUMBER SERVICE (ENS)

### A. Description

This tariff provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed or may be routed to an operator if all lines to an emergency report center are busy. The telephone user who dials the 911 number will not be charged for the call.

Both 911 and E911 service are only available from Company switching facilities (where available) and via Company services that are equipped to provide and that do provide 911 or E911 service. The Company shall provide to the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI and/or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 30 AMENDMENT NO. 471

#### 2. GENERAL RULES AND REGULATIONS

### 2.10 EMERGENCY NUMBER SERVICE (ENS) (CONT'D)

B. Universal Emergency Number Service (911)

Universal Emergency Number Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's Location may receive telephone calls dialed to the telephone number "911" from service users within a 911 service district.

Two types of 911 service are offered: Basic 911 (911) and Enhanced 911 Service (E911).

- a. Basic 911 Service: provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
- b. Enhanced 911 Service provides additional features, such as selective routing of 911 calls to a specific PSAP and Automatic Number Identification.

The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

C. Emergency Telephone Service Charge

The Company may assess Customers a fee, on a recurring basis, non-recurring basis, or both, to recover the costs incurred by the Company for providing 911 service, and may, where required or permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.

Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 31 AMENDMENT NO. 471

#### 2. GENERAL RULES AND REGULATIONS

### 2. 10 EMERGENCY NUMBER SERVICE (ENS) (CONT'D)

D. Rules, Regulations and Terms and Conditions

The Company will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).

The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

The services provided pursuant to this tariff do not include the monitoring of facilities to discover errors, defects and malfunctions in 911 or E911 services, facilities, or operations, nor does the Company undertake such responsibility. The Customer shall be responsible for making such operational tests as, in the judgment of the Customer, are required to determine whether 911 and E911 calls are functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.

The Company's liability to the Customer, to any party dialing 911 using the Customer's facilities, or to any other party or persons, for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or real functions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits which may be given for an out-of-service condition. This limitation of liability shall be in addition to any other limitations contained elsewhere in this tariff.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS PRICE LIST ORIGINAL PAGE 9 AMENDMENT NO. 471

# 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

# I. AT&T CustomNet-Option S-Option VI

	<u>Monthly</u>	
<u>CustomNet-Option S-Option VI</u>	Recurring Charge	
Main Business Line	\$ 14.85	
Additional Business Line	\$ 14.85	
Per DOD Trunk	19. 25	
Per Two-Way Combo Attendant Trunk	19. 25	
Per One Way In Local Trunk	19. 25	
Per DID Trunk	47. 50	
Per Initial DID Number Block (Qty 20)	1. 50	
Per Additional DID Number Block (Qty 10)	0. 75	
Features Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Waiting/Cancel Call Waiting	5. 00 5. 00 5. 00 5. 00	
Speed Dialing 8 Three-Way Calling Feature Package 1 Feature Package 2 Feature Package 3	5. 00 5. 00 9. 00 13. 50 22. 50	

# Usage Charges

<u>I ni ti a</u>	ıl 30 Seco	<u>nds</u>	Each	Additional (	<u> Seconds</u>
		Ni ght/			Ni ght/
<u>Day</u>	<u>Eveni ng</u>	<u>Weekend</u>	<u>Day</u>	<u>Eveni ng</u>	<u>Weekend</u>
\$. 0222	\$. 0222	\$. 0222	\$. 0044	\$. 0044	\$. 0044

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 32 AMENDMENT NO. 471

#### 2. GENERAL RULES AND REGULATIONS

- 2.10 EMERGENCY NUMBER SERVICE (ENS) (CONT'D)
  - D. Rules, Regulations and Terms and Conditions (Cont'd)

The Customer agrees to release, indemnify, defend, and hold harmless the Company from any all claims, suits, proceedings, expenses, losses, liabilities, or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting any such Claims.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 33 AMENDMENT NO. 471

#### 2. GENERAL RULES AND REGULATIONS

#### 2. 11 DEFINITIONS

### AUTOMATIC LOCATION IDENTIFICATION (ALI)

An E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g., secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

### AUTOMATIC NUMBER IDENTIFICATION (ANI)

Provides for the telephone number of the calling party to be forwarded to the PSAP.

## COMMERCIAL SERVICE (Business)

Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

#### CONSUMER SERVICE (Residence)

Service is classified and charged for as Consumer Service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

#### **CUSTOMER**

The person or legal entity that subscribes to service under this tariff and is responsible for payment of tariffed charges for services furnished to that customer.

### CUSTOMER PREMISES

A customer premises is all space in the same building occupied by a customer and all space occupied by the same customer in different buildings on continuous property.

### DEMARCATION POINT

The point at which common carriers terminate communications cabling in a building.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 34 AMENDMENT NO. 471

#### 2. GENERAL RULES AND REGULATIONS

#### 2. 11 DEFINITIONS (Cont'd)

### EMERGENCY SERVICE NUMBER (ESN)

An ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

#### **EXCHANGE AREA**

An Exchange Area is the geographical area served by a Rate Center.

### LOCAL AUTOMATIC NUMBER IDENTIFICATION (LANI)

Local Automatic Number Identification (LANI) is a geographically significant 10-digit number that must be assigned to each customer location carrying AT&T Digital Link traffic for routing, billing and identification purposes. Where 911 service is available with Digital Link facilities, the LANI will be the telephone number of the calling party that is forwarded to the Public Safety Answering Point (PSAP).

Unless it otherwise agrees, the Company will use the Customer's Main Listed Number (MLN) as the Customer's LANI.

The Customer may propose that an alternative number, other than its MLN, be used as its LANI. The Company in its sole discretion may choose to use this alternative number so long as the alternative meets all applicable legal and regulatory requirements at the time that it is proposed and at all times after it is implemented. The Company reserves the right to revert to the use of the Customer's MLN for the Customer's LANI if, at any time, the alternative number provided by the Customer is determined not to comply with applicable legal or regulatory requirements.

### LOCAL EXCHANGE SERVICE

A service which permits calling to stations in the customer's local service area.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 35 AMENDMENT NO. 471

#### 2. GENERAL RULES AND REGULATIONS

#### 2. 11 DEFINITIONS (Cont'd)

#### LOCAL SERVICE AREA

The Local Service Area is the region comprised of one or more complete Exchange Area(s), within which a customer can call another station at the rates and charges set forth in this tariff.

#### 911 SERVICE AREA

The geographic area in which a particular PSAAP will respond to all 911 calls and dispatch appropriate emergency assistance.

#### RATE CENTER

A specified geographical location used for determining mileage measurements. A list of the applicable rate centers is set forth in AT&T's Tariff F.C.C. No. 10.

#### **RESALE**

Resale is the reselling by a customer of the Company service, facilities or equipment to others for a profit. A reseller is a Commercial Service customer who is subject to the applicable rules and regulations of (1) The Communications Act of 1934, as amended, and the Federal Communications Commission and/or (2) the Wisconsin Statutes, Chapter 196.

### UNIVERSAL EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911". The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

SEPTEMBER 13, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 3 1ST REVISED PAGE 1 AMENDMENT NO. 497

### 3. LOCAL SERVICE AREAS

#### 3. 1 LOCAL SERVICE AREA DESIGNATIONS

An exchange serves a particular geographical area that the Company designates within the boundaries of Wisconsin for the purpose of providing Local Exchange Service for that area in which it is furnished.

### A. AT&T Digital Link Local Service Area

The Company offers AT&T Digital Link within Ameritech Wisconsin and GTE North Incorporated territories and, for this purpose only, concurs in their filed exchange areas and maps.

The AT&T Digital Link Local Service Area is comprised of one or more Exchange Area(s) that: 1) have a rate center within 15, 20, 25 or 30 miles, as specified in this tariff, of the customer's Rate Center within the LATA within the state of Wisconsin, or (2) are outside the customer's LATA or outside the state of Wisconsin, but within the customer's local calling area as defined by the Incumbent Local Exchange Carrier.

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JANUARY 7, 2002 DI STRI CT MANAGER CHI CAGO, I LLI NOI S SECTION 4 ORIGINAL PAGE 1 AMENDMENT NO. 471

4. RESERVED FOR FURURE USE

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 ORIGINAL PAGE 1 AMENDMENT NO. 471

5. RESERVED FOR FURURE USE

JANUARY 7, 2002 DI STRI CT MANAGER CHI CAGO, I LLI NOI S SECTION 6 ORIGINAL PAGE 1 AMENDMENT NO. 471

6. RESERVED FOR FURURE USE

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 ORIGINAL PAGE 1 AMENDMENT NO. 471

#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.1 Description

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business lines (main or additional) are provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services also provide Customers with the option to select analog trunks, which are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize business trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way In Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo-Attendant Trunk). Direct Inward Dialing (DID) service allows incoming calls to be terminated directly to an end user behind a PBX or capable key system. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services are available where facilities and operating systems exist. AT&T Local Exchange Services include Touch Tone.

Customers utilizing AT&T Local Exchange Services must subscribe to a sufficient number of lines/trunks to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of lines/trunks required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines/trunks cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service provided by AT&T.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 ORIGINAL PAGE 3 AMENDMENT NO. 471

#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.2 Monthly Recurring Charges

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers.

# 7.3 Non-Recurring Charges

The following Non-Recurring charges are applicable to all offers and AT&T Local Exchange Services Customers.

### A. Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard installation charge will be waived for new AT&T Local Exchange Services Customers.

Refer to the PRICE LIST

#### B. Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 ORIGINAL PAGE 4 AMENDMENT NO. 471

### 7. AT&T LOCAL EXCHANGE SERVICES

### 7. 3 Non-Recurring Charges (Cont'd)

### C. Line/Trunk Move or Add with Dispatch

Adds and moves to an existing Local Service line or trunk that require dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with a one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

Refer to the PRICE LIST

### D. Feature Change Charge

Feature change charges are applied to an existing Local Service line when the customer requests to add or change a standard feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

Refer to the PRICE LIST

### E. Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to directory listings, see non-recurring directory listing charges in the PRICE LIST.

OCTOBER 15, 2004 DISTRICT MANAGER CHICAGO, ILLINOIS

SECTION 7 1ST REVISED PAGE 5 AMENDMENT NO. 588

#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7. 3 Non-Recurring Charges (Cont'd)

### Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

Refer to the PRICE LIST

# 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

Refer to the PRICE LIST

# PIC Change Charge

A PIC Change Charge applies to existing Local Exchange Service Customers who request a change in the PIC designation for presubscription of interLATA or, where available, intraLATA services. The charge is applied on a per-line or per-trunk basis. If the Customer changes both the interLATA PIC and the intraLATA PIC on the same line or trunk at the same time, only the interLATA PIC Change Charge will be incurred by the Customer. Service Order Charges and Record Order Charges do not apply to PIC changes.

Refer to the PRICE LIST

### Expedi te Charges

Notwithstanding any other provision of this tariff, rates and charges may be increased by the Company to an amount equal to the rate charged by the incumbent LEC for expediting service. The rates and charges are applicable to each AT&T local customer per service expedite

Refer to the PRICE LIST

(N)

(N)

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 ORIGINAL PAGE 6 AMENDMENT NO. 471

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features

The following feature descriptions are applicable to all offers and AT&T Local Exchange Services Customers.

Optional features are available with AT&T Local Exchange Services. Customers may order features individually or as part of a Feature Package, as shown below. (Feature Packages are not available for ACC Business Network.) Monthly Recurring Charges associated with features are applied on a per-line basis, and are in addition to any other applicable charges. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors. The following optional features and feature packages may be ordered:

A. Call Forward Busy - This feature allows the customer to designate a telephone number to which their calls will be forwarded to in the event that their number is already in use. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

Refer to the PRICE LIST

B. Call Forward Don't Answer - This feature allows the customer to designate a telephone number to which their calls are forwarded to after a predetermined time with no answer. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

Refer to the PRICE LIST

C. Call Forward Variable - This feature enables a customer to program their telephone to forward their calls to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

D. Call Waiting/Cancel Call Waiting - The Call Waiting feature enables a customer already on a call to be notified of another call by the sound of a Call Waiting tone. The customer depresses the switchhook to answer the new call, placing the original call on hold. The Cancel Call Waiting feature enables a customer to deactivate the Call Waiting feature. There is no additional charge for the Cancel Call Waiting feature.

Refer to the PRICE LIST

E. Caller ID - This feature permits the display of a caller's telephone number on a Customer Premise Equipment display unit. Calling party information may indicate the directory number of the calling party or show that the number of the calling party is private or unavailable.

Refer to the PRICE LIST

F. Caller ID Blocking-Per Line - A calling party may block the passage of his/her telephone number or associated main listed name to users of or subscribers to AT&T Local Exchange Services which utilize Signaling System 7 (SS7) technology.

The customer must contact the Telephone Company's business office to order Caller ID Blocking-Per Line. The purchase of Caller ID is not required. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code (\*82) prior to placing a call. Blocking will be deactivated for that outgoing call only.

Caller Id Blocking-Per Line is provided without charge.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

G. Caller Id Blocking-Per Call - Caller ID blocking is also available on a per call basis. Caller ID Blocking-Per Call is automatically enabled for all customers with AT&T Local Exchange Services. The purchase of Caller ID is not required.

Caller ID Blocking-Per Call is activated by dialing a special code (\*67) prior to placing a call. Blocking will be activated for that outgoing call only.

Caller ID Blocking-Per Call is provided without charge.

H. Speed Dialing 8 - This feature allows the customer to use 1-digit speed calling to complete calls. Up to 8 numbers can be stored in memory.

Refer to the PRICE LIST

I. Three-Way Calling - This feature allows the customer to connect a third party call to an existing call. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

### J. Feature Packages

- Feature Package 1 includes: Call Forward Variable, Three-Way Calling
- 2. Feature Package 2 includes: Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting
- 3. Feature Package 3 includes: Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting, Call Forward Busy, Speed Dialing 8
- 4. Small Business Basics Package includes: Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Waiting/Cancel Call Waiting, Remote Access to Call Forwarding, Three-Way Calling
- 5. Small Business Basics Plus Package includes: Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Waiting/Cancel Call Waiting, Remote Access to Call Forwarding, Three-Way Calling, Basic Voice Mail, Inside Wire Maintenance Plan

Refer to the PRICE LIST

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

K. Anonymous Call Rejection (ACR) - This feature allows the subscriber to automatically reject calls from callers who block delivery of their name or telephone number. Customers activate Anonymous Call Rejection by pressing \*77. Customers cancel ACR by pressing \*87. It does not block calls from numbers that are unavailable.

Blocked calls or calls marked private are routed to an announcement that will indicate that the called party is not accepting calls from parties with private numbers. Anonymous Call Rejections will be automatically provisioned (free of charge) to all AT&T Local Service Caller ID services customers.

L. Caller ID With Name - This feature permits the display of a listed name associated with telephone number from which the call is being made. The name and number will be delivered to a customer-provided display device.

Refer to the PRICE LIST

- M. Caller ID With Call Waiting This feature provides customers the ability to see the number or the name of the calling party while engaged in a telephone conversation. Customers must subscribe to both Caller ID and Call Waiting features. When customers subscribe to Caller ID with Call Waiting, they receive the functionality of both Call Waiting and Caller ID along with an alert signal indicating that another caller is attempting to call. There is no additional charge for Caller ID with Call Waiting.
- N. Distinctive Ring Service This feature enables the customer to have two telephone numbers assigned to a single analog line. Each telephone number will have a unique ringing pattern. Customers have the option of having the additional telephone number listed in the directory.

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

O. Remote Access to Call Forwarding (RACF) - This feature allows a customer to activate/deactivate the automatic transfer of their incoming calls to another telephone number. Users subscribing to RACF must also have or subscribe to Call Forward Variable feature. RACF requires a local dial-in telephone number be provided to the customer. Customer uses a four-digit PIN to access the call-forwarding feature. The user gains remote access to the Call Forward Variable feature from a touch-tone telephone at a remote location.

Refer to the PRICE LIST

P. Selective Call Rejection - This feature allows the Customer to prevent calls from an unwanted caller whose number has been added to the customer's selective call rejection list. Customers can activate Selective Call Rejection by pressing \*60. Customers can cancel Selective Call Rejection by pressing \*80. Once activated, unwanted telephone numbers are routed to a recorded message informing the caller that the called party does not wish to accept their call. Up to 31 telephone numbers may be stored.

Refer to the PRICE LIST

Q. Call Transfer - This feature allows a subscriber to transfer an established call to any other line without requiring the assistance of an operator or attendant. The user is responsible for all usage charges associated with the transferred call for the duration of the call.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 ORIGINAL PAGE 11 AMENDMENT NO. 471

### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

#### R. Call Trace

This feature permits the user to activate an immediate trace of a prank or harassing call by hanging up and dialing \*57. When Call Trace is initiated, the Customer's telephone number and the telephone number of the last received calling party number are captured and made available to the Customer's local law enforcement agency. After dialing \*57, the Customer receives a recording indicating the trace was successful. The Customer may then call Customer's local law enforcement agency to pursue further action. The Company does not represent that any local law enforcement officials will take action with regard to the traced call. The charge for Call Trace is assessed on a per use basis. The Customer will be charged only for successful traces.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, other than for its gross negligence or willful misconduct, with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with the success or failure of Call Trace, shall not exceed the charge that the Customer incurred for Call Trace. Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the use of Call Trace.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features (Cont'd)

### S. Repeat Dial

This feature allows the user to redial the last number dialed. To activate this feature, the user dials \*66. The last number dialed will then be redialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. The following limitations apply to the Repeat Dial function when used with other features:

- 1. Repeat Dialing may be denied when used to call numbers with Call Forwarding features.
- 2. 911, 411, 611, Busy Line Verification calls, Directory Assistance calls, Operator Assisted calls, and Partial dials will be denied when Repeat Dialing is initiated.
- 3. 800, 900, and 20+ digit calls may be marked invalid.
- 4. Repeat Dialing will only work for the first party called, not the second when 3-Way Calling is used.

Refer to PRICE LIST

#### T. Call Return

This feature redials the number of the most recent incoming call to the Customer's telephone number. This feature is activated when the user dials \*69. The number of the most recent incoming call will then be dialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated, regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. This feature cannot be activated when the number of the most recent incoming call has call or line blocking or is otherwise unavailable. The following limitations apply to the Call Return function:

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# 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

### U. Call Return (Cont'd)

- 1. Call Return will only work for the first party called, not the second when 3-Way Calling is used.
- Call Return will not work to call a customer who has Call Forwarding Variable, or to call a toll-free, 900 or private number.
- 3. Repeat Dialing cannot be used right after Call Return is used, unless the user dials an outgoing call.

Refer to PRICE LIST

### V. Remote Call Forwarding

Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station). Call forwarded with this feature will be subject to all appropriate local, local toll and/or long distance charges from the call forwarding location to the terminating station.

#### 1. Limitations

Remote Call Forwarding service is offered subject to availability of suitable facilities.

RCF service is not offered where the terminating number is a coin or coinless pay telephone.

The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

- V. Remote Call Forwarding (Cont'd)
  - 1. Limitations (Cont'd)

Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction.

The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs.

Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company additional RCF features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

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# 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

### V. Remote Call Forwarding (Cont'd)

When the Call Forwarding number is located in a multioffice exchange, the Company will determine the serving central office.

Remote Call Forwarding will be limited to five access paths from the RCF Customer's primary business telephone number.

Calls can only be forwarded to the Customer's primary business telephone location.

The charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

The minimum contract period for this service is one month.

Remote Call Forwarding is not represented as suitable for satisfactory transmission of data and is only available with AT&T All In One Service, ACC Business and AT&T Business Network Service. (C)

Refer to PRICE LIST

#### W. Speed Dialing 30

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory.

Speed Dial 30 is only available with AT&T All In One Service, ACC Business and AT&T Business Network Service. (C)

OCTOBER 15, 2004 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 3RD REVISED PAGE 16 AMENDMENT NO. 588

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features (Cont'd)

### X. Local Number Portability

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user Customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business Service All In One customers. LNP Service charge will be assessed on all of these lines beginning on December 26, 2001 and concluding on November 30, 2006.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Business Network Service, DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. LNP Service Charge will be assessed on all of these lines beginning July 28, 2003 and concluding on July 28, 2008.

Refer to the PRICE LIST.

### Y. Basic Voice Mail

AT&T Basic Voice Messaging Service is an enhanced local feature offered on All In One Service. It provides the ability to receive and manage messages from callers. Service can only be ordered where facilities are available.

## Z. Inside Wire Maintenance Plan

The optional Inside Wire Maintenance Plan will provide diagnosis and repair of the customer-owned inside phone wire and jacks with no additional charges for the service call or for time and materials.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

### AA. Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a predesignated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with DS1-Digital Facilities, ISDN PRI and Digital Trunks service only.

ICR can redirect all or only pre-selected DID numbers, depending on the customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the customer to obtain any necessary permission for the use of any Destination Number.

If ICR is ordered at two or more sites that provide back up to one another, the back up telephone number cannot be a number which can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty-four simultaneous calls for trunk groups of one to four T1s, and a maximum of forty-eight simultaneous calls for trunk groups of five T1s or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls.

Refer to the PRICE LIST

#### BB. Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

7.5 Reserved for Future Use

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.6 Directory Listings

The following descriptions are applicable to all offers and AT&T Local Exchange Services Customers.

Customers who subscribe only to the outbound calling service (DOD) of AT&T Local Exchange Services are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or One-way Inward Trunk service of AT&T Local Exchange Services receive Directory Listing(s) as follows:

#### A. General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Local Exchange Services under this tariff for the purpose of resale to other Parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

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# 7. AT&T LOCAL EXCHANGE SERVICES

### 7.6 Directory Listings (Cont'd)

### A. General (Cont'd)

## 1. Main Listing

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

### 2. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

- a. If the Customer is a partnership or a firm, names of partners or members of the firm;
- If the Customer is a corporation, names of officers of the Corporation;
- c. For any business establishment, names of associates or employees of the establishment.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.6 Directory Listings (Cont'd)

### B. Non-Published Listings

The following descriptions are applicable to all offers and AT&T Local Exchange Services Customers.

#### General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

### 2. Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.6 Directory Listings (Cont'd)

### C. Non-Listed Listing

The following descriptions are applicable to all offers and AT&T Local Exchange Services Customers.

#### 1. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

### 2. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

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### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.6 Directory Listings (Cont'd)

# D. Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer-requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings are not subject to an Installation/Change Charge.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.7 Local Operator Service

The following descriptions are applicable to all offers and AT&T Local Exchange Services Customers.

## A. Local Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Local Directory Assistance.

# B. Busy Line Verification

Provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

### C. Busy Line Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.7 Local Operator Service (Cont'd)

### D. Operator Assistance

### 1. Operator Station Service Charge

An Operator Station service charge applies when calls are completed with the assistance of a Company operator, except for Customer Dialed Calling Card Station, Person-to-Person and Billed to Third Party classes of service.

### 2. Customer-Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

#### a. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

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### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.7 Local Operator Service (Cont'd)
  - D. Operator Assistance (Cont'd)
    - 2. Customer-Dialed Calling Card Station (Cont'd)
      - b. Customer Dialed & Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

c. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, or an AT&T-designated desired telephone number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card number, when input, is not the accepted length to be automatically validated and requires operator intervention.

d. Types of Calling Cards

Each of the preceding types of calls is further classified based upon the type of calling card that is used for billing purposes, as follows:

(1) AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.7 Local Operator Service (Cont'd)
  - d. Operator Assistance (Cont'd)
    - 2. Customer-Dialed Calling Card Station (Cont'd)
      - d. Types of Calling Cards (Cont'd)
        - (2) Calling Card other than the AT&T CIID/891 Card
          - (a) Local Exchange Company Calling Card

A calling card issued by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

(b) Commercial Credit/Charge Card

A credit/charge card issued by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

#### 3. Person-to-Person

Person-to-Person charges apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

SEPTEMBER 8, 2004 DI STRI CT MANAGER CHI CAGO, I LLI NOI S SECTION 7 1ST REVISED PAGE 26 AMENDMENT NO. 584

#### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.7 Local Operator Service (Cont'd)
  - D. Operator Assistance (Cont'd)
    - 4. Billed to Third Party

Billed to Third party charges apply where the person originating the call specifies to the operator that the call will be billed under an arrangement by which the call will be charged to an authorized station other than the station originating the call or the station where the call is terminated.

5. Operator Assistance Local Usage Rates

Operator Assistance Local Usage rates apply to Operatorhandled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

E. Directory Assistance Service

Directory Assistance Service is furnished in the state of Wisconsin and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

F. Rates

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

1. Directory Assistance Call Completion-Business Customers

After a Directory Assistance listing is provided to business customers, calls will be completed for a completion fee in addition to the Directory Assistance charge plus the intrastate switched outbound rate provided in the PRICE LIST.

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### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.7 Local Operator Service (Cont'd)

### G. Exemptions

No charge applies for:

- 1. Calls for Directory Assistance originating from coin telephones.
- 2. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

### H. Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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# 7. AT&T LOCAL EXCHANGE SERVICES

# 7.8 All Other AT&T Local Exchange Customers

This section describes rates and charges for all other AT&T Local Exchange Services customers.

Rating of Calls

Individual calls will be measured with a minimum initial period of 60 seconds and additional 1-second increment.

JUNE 25, 2002 DI STRI CT MANAGER CHI CAGO, ILLI NOI S SECTION 7 1ST REVISED PAGE 29 AMENDMENT NO. 490

## 7. AT&T LOCAL EXCHANGE SERVICES

## 7.9 AT&T Business Network-UniPlan Basic Service

(T)

This section describes rates and charges for AT&T Local Exchange
Services offered in conjunction with AT&T Business Network-UniPlan
Basic Long Distance service. The AT&T Business Network-UniPlan Basic
Long Distance service is described in the Custom Network Services
Tariff, P.S.C. OF W. NO. 11.

Rating of Calls

Individual calls will be measured on a per message basis.

JUNE 25, 2002 DI STRI CT MANAGER CHI CAGO, ILLI NOI S SECTION 7 1ST REVISED PAGE 30 AMENDMENT NO. 490

## 7. AT&T LOCAL EXCHANGE SERVICES

## 7. 10 AT&T Business Network-UniPlan OneRate

(T)

(T)

(†)

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T Business Network-UniPlan OneRate Long Distance service. The AT&T Business Network-UniPlan OneRate Long Distance service is described in the Custom Network Services Tariff, P.S.C. OF W. NO. 11.

Rating of Calls

Individual calls will be measured on a per message basis.

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## 7. AT&T LOCAL EXCHANGE SERVICES

# 7.11 AT&T CustomNet-Simply Better

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T CustomNet-Simply Better Long Distance service. The AT&T CustomNet-Simply Better Long Distance service is described in the Custom Network Services Tariff, P. S. C. OF W. NO. 11.

Rating of Calls

Individual calls will be measured on a per message basis.

MARCH 1, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 1ST REVISED PAGE 32 AMENDMENT NO. 476

## 7. AT&T LOCAL EXCHANGE SERVICES

#### 7. 12 AT&T OneNet

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T OneNet Long Distance service. The OneNet Option is described in this Company's FCC Tariff No. 1. AT&T OneNet is an adjunct to the interstate service and is available only to customers who subscribe to the interstate service.

Rating of Calls

Individual calls will be measured on a per message basis.

For rates and charges refer to the PRICE LIST.

Rounding of Charges

(N)

(N)

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each intrastate OneNet call is \$.01.

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## 7. AT&T LOCAL EXCHANGE SERVICES

# 7.13 AT&T CustomNet-Option S-Option VI

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T CustomNet-Option S-Option VI Long Distance service. The AT&T CustomNet- Option S-Option VI Long Distance service is described in the Custom Network Services Tariff, P.S.C. OF W. NO. 11.

Rating of Calls

Individual calls will be measured with a minimum initial period of 30 seconds and additional 6-second increments.

JANUARY 1, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 3RD REVISED PAGE 34 AMENDMENT NO. 596

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.14 AT&T All In One

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T All In One Long Distance service. The AT&T All In One Long Distance service is described in this state's Custom Network Services Tariff, P.S.C. OF W. NO. 11.

## Rating of Calls

The following calling plans are available for AT&T Local Exchange Services All In One customers: Plan A Flat Rate, Plan C Measured Rate, Plan E Measured Rate, Plan K Flat Rate, AT&T All In One Advantage Plan and AT&T All In One Advantage Term Plan. Plan A, Plan K Flat Rate, AT&T All In One Advantage Plan and AT&T All In One Advantage Plan and AT&T All In One Advantage Term Plan will include the customer's local calling in the monthly recurring line charge. Plans C and E Measured Rate calls will be billed in full minute increments. Fractional minutes will be rounded to the next full minute increment.

(C) | (C)

## Monthly Usage

AT&T Local Exchange Service Customers who select flat rate Local Exchange Services in conjunction with their use of AT&T All In One Plan A Flat Rate service or Plan K Flat Rate service will be charged a per-line monthly flat rate that entitles the Customer to the use of the local business line and local calling at no additional charge up to a maximum of (1) for AT&T All In One Plan A Flat Rate Service, 1,500 minutes of local calling in any billing period; (2) for AT&T All In One Plan K Flat Rate Service, 1,400 minutes of local calling in any billing period. In billing periods in which such Customers exceed the maximum minutes of local calling per-line available under the applicable plan, for all local minutes in excess of the designated maximum minutes, the Customer will be billed in full minute increments that is equal to the AT&T Local Exchange Services usage rate, as stated in PRICE LIST. Fractional minutes will be rounded to the next full minute increment. All lines at the Customer's location must be subscribed to the same pl an.

(C)

(C)

All In One Advantage Plan and AT&T All In One Advantage Term Plan will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

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## 7. AT&T LOCAL EXCHANGE SERVICES

### 7.14 AT&T All In One (Cont'd)

AT&T All In One Advantage Plan

(N) |

Customers subscribing to AT&T All In One Advantage Plan must also subscribe to AT&T All In One Advantage Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan.

The monthly recurring line charge includes unlimited local calling and the following optional features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operator Assisted and local one-time, per use, and monthly recurring charges are not included.

AT&T All In One Advantage Term Plan

Customers subscribing to AT&T All In One Advantage Term Plan must also subscribe to AT&T All In One Advantage Term Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan. Customers must commit to a term of eleven consecutive months. Upon expiration of the term, the customer will continue to receive service at the same rates on a month-to-month basis with no renewal or extension of the customer commitment required.

The monthly recurring line charge includes unlimited local calling and the following optional features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Certain local features, Directory Assistance, Operator Assisted and Local one-time, per use, and monthly recurring charges are not included.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.14 AT&T All In One (Cont'd)

AT&T All In One Advantage Term Plan (Cont'd)

(N)

A. Termination of Plan by Customer

If the customer terminates the plan prior to the expiration of the term period, the customer may be liable for a Termination Charge of \$75.00 per participating location.

B. Termination of Plan by AT&T

AT&T will terminate a customer's Term Plan under the following conditions and may charge the customer a Termination Charge of \$75.00 per participating location:

- The customer notifies AT&T that it no longer chooses to subscribe to AT&T as its primary long distance carrier. If the customer chooses another carrier for its long distance service but does not contact AT&T to notify it of this change, AT&T will continue to bill the customer the Term Plan's Monthly recurring Charge for the duration of the customer's Term.
- 2) The customer notifies AT&T that it no longer chooses to subscribe to AT&T for its primary Local Exchange Carrier. Termination will be effective as of the date AT&T's records show that the customer no longer subscribes to AT&T for local service.
- C. Discontinuance of Plan

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining past the effective date of the termination.

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# 7. AT&T LOCAL EXCHANGE SERVICES

# 7.14 AT&T All In One (Cont'd)

AT&T All In One Advantage Term Plan (Cont'd)

(N)

#### D. Restrictions

The following uses are prohibited:

- Call center applications including, but not limited to auto-dialers
- Internet Access and other data applications(including access to corporate LANs)
- 3) Any use not consistent with business voice services

If AT&T determines the customer's usage violates these restrictions, the customer shall forfeit eligibility for the rates under this plan and AT&T may suspend, restrict, or cancel the customer's service without prior notice. Alternatively, AT&T may rerate the LD usage at AIO-Plan M -O2 rates as defined in AT&T's Business Services Guide. Any usage in excess of 5,000 minutes per month per line shall be presumed to be not consistent with voice applications and shall be subject to the conditions above.

Rates and Charges

Rate and Charges for AT&T All In One Rate Plans can be found in the PRICE LIST.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.15 AT&T Business Network

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T Business Network Long Distance service. The AT&T Business Network Long Distance service is described in this state's Custom Network Services Tariff, P.S.C. OF W. NO. 11.

Rating of Calls

Individual calls will be measured on a per message basis.

Usage Rates

AT&T Business Services usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI).

For rates and charges refer to the PRICE LIST.

Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

(N)

MAY 13, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 1ST REVISED PAGE 35.1 AMENDMENT NO. 607

# 7. AT&T LOCAL EXCHANGE SERVICES

# 7.15 AT&T Business Network

## 715.1 ABN Advantage Plan\*

(T)

Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 9 of the Custom Network Service tariff and AT&T's Business Services Guide.

ABN Advantage Plan offers unlimited local calling and long distance interstate and intrastate calling usages (as specified in Section 9 of the Custom Network Service tariff) for a flat monthly rate, up to the Minutes of Use ("MOU") Caps specified in Section 9. Usage above the MOU Cap will be charged at the per-minute rate specified in the PRICE LIST. Customers may commit to take service for terms of 1, 2, 3, 4 or 5 year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan has two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2500 and \$69,999

Plan B - Revenue Commitment \$70,000 and above.

Pricing will vary by plan and term commitment, as specified in the PRICE LIST.

\*ABN Advantage Plan may no longer be ordered after May 13, 2005. Existing customers with ABN Advantage Plan in effect or on order prior May 13, 2005 may continue their current plan under existing conditions.

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(N)

(N)

### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.16 AT&T Local Exchange Services - DS-1 Digital Facilities

AT&T Local Exchange Services - DS-1 Digital Facilities is a digital service providing dedicated connections from an end user's digital Private Branch Exchange (PBX), key system, or hybrid device to the AT&T Local Service Switch Port.

The Customer may opt to utilize AT&T Local Exchange Services-DS-1 Digital Facilities for outgoing calls only (DOD), incoming calls terminated directly to an end user behind a PBX or capable key system (DID), a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo) or a combination of both incoming calls directly to an end user and outgoing calls (DID/DOD). When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services-DS-1 Digital Facilities is available where facilities and operating systems exist. AT&T Local Exchange Services-DS-1 Digital Facilities includes Touch-Tone.

DS-1 Digital Facilities may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are listed in the PRICE LIST.

Customers utilizing AT&T Local Exchange Services-DS-1 Digital Facilities must subscribe to a sufficient number of DS1 facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of DS1 facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of DS1 facilities cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-DS-1 Digital Facilities is offered in conjunction with an associated long distance service offering provided by AT&T Business Network Service or OneNet Option.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.16 AT&T Local Exchange Services - DS-1 Digital Facilities (Cont'd)

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

# A. Monthly Recurring Charges

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to monthly recurring charges on DS1 facilities.

Monthly recurring charges, as shown in the PRICE LIST, apply perfacility to Customers who order AT&T Local Exchange Service-DS-1 Digital Facilities associated with AT&T Business Network Service or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the PRICE LIST.

## B. Usage Rates

Usage rates for AT&T Local Exchange Services-DS-1 Digital Facilities ordered in conjunction with AT&T Business Network Service or OneNet Option are the same as the usage rates shown in the PRICE LIST for this service.

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## 7. AT&T LOCAL EXCHANGE SERVICES

7.16 AT&T Local Exchange Services - DS-1 Digital Facilities (Cont'd)

C. Customer Not Ready Charges

(T)

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

D. Vendor No Show Charges

(T)

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

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(N)

## 7. AT&T LOCAL EXCHANGE SERVICES

# 7.16 AT&T Local Exchange Services - DS-1 Digital Facilities (Cont'd)

# E. High Cap DS-1 Digital Facilities

DS-1 Digital Facilities can be reconfigured to support high volumes of inbound calling. High Cap DS-1 Digital Facilities is a high volume inbound calling option that: 1) supports a maximum of two rate centers DS1 facility or T1 trunk, 24 DSOs, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 MOU per month. The customer will be charged rates for High Cap DS-1 Digital Facilities Service as listed in the PRICE LIST. The Company reserves the right to audit the customer's DS-1 Digital Facilities usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap trunks to satisfy the call completion criteria listed above.

### 1) High Cap Customer Access Requirements

High Cap DS-1 Digital Facilities supports inbound calling only and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

## 7. 17 AT&T Local Exchange Services - ISDN PRI

AT&T Local Exchange Services-ISDN PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). AT&T Local Exchange Services-ISDN PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. AT&T Local Exchange Services-ISDN PRI is available where facilities and operating systems exist.

Customers using the facilities for data transmission only will be subject to the Monthly Recurring Data Facility Charges in lieu of the standard Monthly Recurring Facility Charge.

AT&T Local Exchange Services-ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD). It can also be used as loop transport for circuit switched data.

ISDN describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channeled transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface (PRI) lines to their serving central office.

AT&T Local Exchange Services-ISDN PRI is provisioned on the 1.544 megabits per second (MBPS) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel (Primary) or 24 B channels (Secondary) to provide the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channeled transport.

The B Channel is a 64 kilobits per second (KBPS) channel used for information transfer between users and may be used in conjunction with circuit-switched service. The D Channel is a 64 KBPS per second channel that carries signaling and control for the B channels. A backup D Channel is available as part of a 23B+ Backup D PRI Arrangement which automatically takes over for a failed D Channel.

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### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.17 AT&T Local Exchange Services - ISDN PRI (Cont'd)

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

Customer utilizing AT&T Local Exchange Services-ISDN PRI must subscribe to a sufficient number of facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of facilities cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with long distance service provided by AT&T Business Network or OneNet Option.

ISDN PRI may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are listed in the PRICE LIST.

(N) | | (N)

AT&T Local Exchange Services-ISDN PRI is offered to Customers who use up to 300,000 inbound minutes of use. At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

## 7. 17 AT&T Local Exchange Services - ISDN PRI (Cont'd)

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that the usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

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## 7. AT&T LOCAL EXCHANGE SERVICES

# 7.17 AT&T Local Exchange Services - ISDN PRI (Cont'd)

# A. Monthly Recurring Charges

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities.

Monthly recurring charges, as shown in the PRICE LIST, apply perfacility to Customers who order AT&T Local Exchange Service-ISDN PRI associated with AT&T Business Network Service or OneNet Option.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the PRICE LIST.

## B. Usage Rates

Usage rates for AT&T Local Exchange Services-ISDN PRI ordered in conjunction with AT&T Business Network Service or OneNet Option are the usage rates shown in the PRICE LIST for this service.

# C. Non-Recurring Charges

# 1. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

## 2. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

# D. Directory Listings

Directory Listings apply as specified in 7.6, preceding.

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### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.17 AT&T Local Exchange Services - ISDN PRI (Cont'd)

E. Local Operator Service

Local Operator Service is furnished as specified in 7.7, preceding.

F. Directory Assistance Service

Directory Assistance Service is furnished as specified in 7.7, preceding.

G. Rates and Charges

For rates and charges refer to the PRICE LIST.

H. Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

I. Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

J. Original Called Number (OCN)

This feature, which must be ordered for specific ALS ISDN PRI trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back up on the ISDN trunk.

(N)

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### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.17 AT&T Local Exchange Services - ISDN PRI (Cont'd)

# K. High Cap ISDN PRI

(N)

At the Company's discretion, the Company may reconfigure the customer's service from ALS ISDN PRI to High Cap ISDN PRI Service if the customer's ALS ISDN PRI usage meets one or more of the following criteria: 1) supports a maximum of two rate centers per PRI facility or T1 trunk, 23B+ 1D channel, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The customer will be charged rates for High PRI Service as listed in the PRICE LIST. The Company reserves the right to audit the customer's ALS ISDN PRI usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap ISDN PRI trunks to satisfy the call completion criteria listed above.

1) High Cap ISDN PRI Customer Access Requirements

High Cap ISDN PRI support inbound calling only, and does not include outbound calling to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap ISDN PRI is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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## 7. AT&T LOCAL EXCHANGE SERVICES

## 7.18 ACC Business Network

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with ACC Business Network Long Distance service. The ACC Business Network Long Distance service is described in this state's Custom Network Services Tariff, P.S.C. OF W. NO. 11.

Rating of Calls

Individual calls will be measured with a minimum initial period of 1 minute and additional 1 minute increments.

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# 7. AT&T LOCAL EXCHANGE SERVICES

7.19 Reserved for Future Use

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### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.20 ALS Digital Trunks

Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. Digital Trunks service is delivered via a DS-1 (1.544 Mbps) facility providing up to 23 voice-grade DSO communications channels.

The customer may opt to utilize Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key system. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion The call completion rate is based on an average of rate of 99%. the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of trunks or channels to satisfy the call completion criteria listed above.

Refer to the PRICE LIST for rates and charges.

(N)

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#### 7. AT&T LOCAL EXCHANGE SERVICES

# 7. 21 Integrated Access Service

Integrated Access Service provides Local Voice Services on a customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay T1 or Frame Relay T1 access channels. The SINA or Frame Relay T1 or Frame Relay T1 access arrangement will include AT&T Local Services via Integrated Business Lines and Trunks and Integrated Digital Trunks. The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the customer is located. The features and corresponding rates available for use with Business Lines and Trunks and Digital Trunks are also available for use with Integrated Access Service. There is no minimum channel size requirement for Integrated Access Service.

# A. Integrated Business Lines and Trunks Service

Integrated Business Lines and Trunks service provides a customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated Business Lines and Trunks service is provided for connection to customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated Business Lines and Trunks service is offered as either business lines, key lines, or business trunks. Customers utilizing Integrated Business Lines and Trunks service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

For Integrated Business Trunks service, the customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface. Channel Bank is not included with Integrated Access Service.

For Integrated Business Lines service, the customer's M24/Channel Bank must provide individual analog line side interface to each of the customer's station equipment such as single line telephone sets. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface.

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### 7. AT&T LOCAL EXCHANGE SERVICES

# 7. 21 Integrated Access Service (Cont'd)

B. Integrated Digital Trunks Service

Integrated Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. The customer may opt to utilize Integrated Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Integrated Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of Integrated Digital Trunks or channels to satisfy the call completion criteria listed above.

Customers subscribing to this service must have AT&T channelized SINA or Frame Relay T1 with spare channels and M24 Multiplexing, and must have CPE Multiplexer equipment that provides voice trunk and/or channel signaling.

For Integrated Digital Trunks, the customer's M24/Channel Bank must provide a T1 interface to the customer's digital trunk interface in the PBX.

Refer to the PRICE LIST for rates and charges.

(N)

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#### 7. AT&T LOCAL EXCHANGE SERVICES

## 7. 21 Integrated Access Service (Cont'd)

Customers subscribing to this service are required to pay the monthly recurring rates for Integrated Digital Trunks, Business Lines and Business Trunks Services as specified in the PRICE LIST whether or not all implemented, optional, or enhanced features are activated at the time of initial installation of Integrated Access Service. A non-recurring charge will apply when a customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A customer may elect to subscribe to Integrated Access Service optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

Standard line treatment options for blocking apply to all lines, as well as standard 4 digit dialing plans for internal Integrated Access Service system calling.

All features offered for use with AT&T Business Lines and Trunks and AT&T Digital Trunks are available for use with Integrated Access Service at the rates and charges specified in the PRICE LIST.

(N)

AUGUST 30, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 1ST REVISED PAGE 50 AMENDMENT NO. 617

#### 7. AT&T LOCAL EXCHANGE SERVICES

## 7.22 Integrated Network Connection Service (AT&T Local Service on INCS)

AT&T Local Service on INCS provides one of the following services: DS-1 Digital Facilities, ISDN PRI, Business Lines, or Digital Trunks over an Integrated Network Connection Service (INCS) access arrangement. Each individual customer location must be in an area where AT&T has the necessary facilities.

(D) | | (D)

(C)

(C)

# A. Provisioning

The INCS access arrangement will connect to the customer's premises via a Tl line. The customer must provide compatible customer premise equipment (CPE), and interfaces to support the local voice line and trunk applications.

# B. Types of Service

Types of service delivery of INCS with ABN Local services are as follows:

- 1) DS-1 Digital Facilities delivered as 24 (twenty-four) voice grade digital Channels.
- 2) ISDN PRI delivers current functionality, excluding the delivery of Switched Digital Service with 64 KBPS End-To- (C) End through the network.
- 3) Digital Trunks delivered as 8-23 voice grade digital channels. If 24 digital channels are required, a DS-1 Digital facility must be used.
- 4) Business Lines delivers switched local channel exchange service for customers with 8-24 analog DSO Business Lines needs. (N)

## C. Features

All standard requirements, capabilities and feature functionality that are available for use with DS-l Digital Facilities, ISDN PRI, Business Lines, and Digital Trunks are available for use with ABN on INCS at the rates and charges specified in the PRICE LIST.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7. 23 Alternate Enhanced Redirect Solution (AERS)

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(T)

# 7.23.1 Description

Alternate Enhanced Redirect Solution will provide customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

AERS provides the capability for the customer to predefine redirect telephone numbers for each incoming telephone number at their location. Calls can be redirected to any ten-digit North American Number Plan (NANP) telephone including toll-free numbers. The customer controls when to invoke and when to restore AERS via a telephone number or control activation number. However, the customer cannot revise the predefined redirect options without a service order.

The customer can create up to nine options including eight redirect options for each Customer Group. A Customer Group is a list of incoming telephone numbers and the customer can have up to 20 Customer Groups per customer location dependent on the total number of telephone numbers being redirected.

When a redirect option is invoked, all incoming telephone numbers within the Customer Group will be redirected to their respective numbers. Customers must use service orders to update Customer Group telephone numbers or redirect options within the Customer Group.

The location that receives the redirected calls must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with the exchange or toll service. In the event that there is interference with exchange or toll service, AT&T reserves the right to disconnect any redirect option immediately.

The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7. 23 Alternate Enhanced Redirect Solution (AERS) (Cont'd)

(T)

# 7. 23. 1 Description (Cont'd)

AERS calls must be redirected to a customer designated location or telephone number, an Interexchange carrier's point of presence, a voice mail system, an announcement, or an auto attendant system. A redirected telephone number cannot be used to trigger a call to be redirected to another redirecting telephone number.

It is the responsibility of the customer to obtain, when appropriate, any necessary permission of the party to whom the calls will be redirected. AT&T assumes no liability to the customer for the redirecting of calls.

AERS is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, AT&T reserves the right to disconnect the service immediately and bill all appropriate toll charges.

Charges for the call between customer numbers equipped with redirection and the number to which the calls are redirected are the responsibility of the customer. The customer will be billed on a usage per call/minutes of use (MOU) basis or flat rates based on MOU.

Refer to the PRICE LIST for rates and charges.

## 7.23.2 Limitations

- A. AERS supports redirection of incoming call traffic only. It does not provide an alternate means for outbound calling in the event there is a failure in the local loop. In addition, AERS will not protect against failures in the local serving office.
- B. Due to technical limitations, AERS cannot redirect calls that are placed within internal company private network.

Example: An AERS customer whose incoming Telephone Numbers (ITNs) are part of a private network could have calls from outside parties sent to the Redirected Telephone Number (RTN) for that ITN, but calls from other stations on the customer's private network (i.e. an employee in another office) would continue to be completed to the ITN.

Calls to ITNs that have been subscribed to a Terminating Switched Access Arrangement or Access Value Arrangement cannot be redirected under AERS. Additionally, AERS may not be able to redirect calls in cases where the ITN is subject to authorization/account codes, Toll Deny, or similar dialing limitations for the origination of calls.

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## 7. AT&T LOCAL EXCHANGE SERVICES

7.23 Alternate Enhanced Redirect Solution (AERS) (Cont'd)

(T)

# 7. 23. 2 Limitations (Cont'd)

C. Each AERS Customer Group must be maintained for a minimum of twelve (12) full months of billing. In the event that an AERS Customer Group is terminated for any reason before completing a full twelve (12) months of billing, a Disconnect Charge as stated in the Price List shall be applied for each such terminated Customer Group.

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### 9. AT&T DIGITAL LINK

#### 9. 1 DESCRIPTION

#### A. General

AT&T Digital Link is a Local Exchange Service which permits outward local calling capability from a customer's premises utilizing Direct Outward Dialing (DOD), Direct Inward Dialing (DID) and Main Listed Number (MLN)\* over dedicated digital facilities (AT&T Business Services Guide located at <a href="http://www.att.com/servicequide/business">http://www.att.com/servicequide/business</a>) and Originating Toll Free Service (8YY). The customer's premises must have a customer-provided compatible Private Branch Exchange (PBX) system or multiline terminating system to originate and terminate the calls. AT&T Digital Link also permits outward local calling capability from a customer's premises utilizing Direct Outward Dialing (DOD) over an external Local Exchange Company (LEC) provided Centrex Service. The customer will be responsible for obtaining all necessary Centrex Service Automatic Route Selection (ARS) reprogramming. DOD, DID, 8YY and MLN\* capability is available where facilities and operating systems exist.

AT&T Digital Link Service (ADL) supports both line and trunk applications for customers. The Company will determine whether a customer requires a line or a trunk application based upon: 1) the quantity of telephone numbers at a customer location and 2) Customer's existing service requirements, unless Customer requests a change to existing requirements.

Line applications exhibit lower levels of network occupancy. With line applications there is commonly a relationship of one (1) telephone number per channel.

To adjust for the levels of customer usage, AT&T will apply a ratio of DID Channel charges to telephone numbers. The specific ratio(s) to be applied is located in the Price List. The Customer may request a full facility charge as an alternative to multiple channel charges.

Trunk applications typically exhibit a multiple telephone numbers per channel relationship. Charges will apply in a ratio of one (1) DID Channel charge per trunk. The Customer may request a full facility charge as an alternative to multiple channel charges.

\*Main Listed Number (MLN) is not available for new installations after July 11, 2003.

(N)

(N)

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(N)

JULY 11, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 9 1ST REVISED PAGE 2 AMENDMENT NO. 527

## 9. AT&T DIGITAL LINK

### 9. 1 DESCRIPTION (Cont'd)

# A. General (Cont'd)

AT&T Digital Link is only available at locations where customers subscribe to one or more of the following intrastate services: Software Defined Network Service, AT&T Business Network-UniPlan® Service Dedicated Access, AT&T Business Network-UniPlan Basic Service Option, AT&T Business Network-UniPlan FlatRate Pricing Option, AT&T Business Network-UniPlan OneRate Service Option, Virtual Telecommunications Network Service, AT&T CustomNet(SM) Service Dedicated Access or State Calling Service provided under AT&T Business Services Guide.

AT&T Digital Link calls using dedicated access will be rated from the originating rate center to the terminating rate center.

AT&T Digital Link does not include any of the following: Operator Assisted Services, Special Access Codes or Special Service Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

(C)

- Conference Calls
- Calls to Special Service Codes including 500, 700, 900, 976 or N11 (where n= 2-6 or 8-9) or other Special Service Codes that may (C) be created.

AT&T Digital Link Customers cannot receive:

- Person to Person calls,
- Collect calls,
- Third Number Billed calls.
- B. AT&T Digital Link Direct Outward Dialing Service (DOD)

AT&T Digital Link Direct Outward Dialing Service provides outward calling from the customer's premises to the telecommunications network. DOD is only furnished where facilities exist.

C. AT&T Digital Link Originating Toll Free Service (8YY)

AT&T Digital Link Originating Toll Free Service provides outward calling from the Customer's premise to Toll Free numbers. ADL 8YY service is only furnished where facilities exist. In order to subscribe to ADL 8YY service, the customer must also subscribe to DOD service.

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#### 9. AT&T DIGITAL LINK

# 9.1 DESCRIPTION (Cont'd)

D. AT&T Digital Link Direct Inward Dialing Service (DID)

AT&T Digital Link Direct Inward Dialing Service provides inward calling service from the telecommunications network to the customer's premises for use in connection with PBX dial switching equipment. DID is not available with an external LEC provided Centrex Service. Unless otherwise requested by the customer, DID service transmits the dialed digits for all incoming calls to the customer's PBX or multi-line terminating system allowing the customer's PBX or multi-line terminating system to route the incoming calls to the desired station(s). In order to subscribe to DID Service, the customer must also subscribe to DOD Service.

(C)

(C)

AT&T Digital Link Direct Inward Dialing Service requires a subscription to DID number groups. When dialed, these numbers are routed over available DID arranged channels of the digital access facilities to the customer's premises. DID number groups may be ordered in an initial group of 20 and additional groups of 10. Additionally, customers may request less than 20 DID numbers for a particular facility.

(N) (N)

AT&T Digital Link DID Service is not available to customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that customer, including calls originated by Interexchange Carriers and other local service providers.

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## 9. AT&T DIGITAL LINK

## 9.1 DESCRIPTION (Cont'd)

- D. AT&T Digital Link Direct Inward Dialing Service (DID) (Cont'd)
  - 1) AT&T Digital Link Incoming Call Re-Direct

AT&T Digital Link (ADL) Direct Inward Dialing (DID) customers may choose to re-direct their incoming calls to an alternate ADL DID location within the local calling area, designated by the customer, for completion during a network failure lasting more than four hours, a customer premise problem that causes an out-of-service condition, or a customer-scheduled interruption.

When re-directing calls the customer will be responsible for ensuring that the receiving number(s) has the necessary capacity to handle the additional calling load. The customer may re-direct their calls to either a single number or multiple numbers. If the customer opts to direct their calls to more than one number, the customer may re-direct up to five numbers to be routed to a maximum of five alternate routing numbers. The choice of five alternate routing numbers is applicable per location T1.5, not per trunk group (a "limited re-direct"). If the customer opts to direct their calls to a single number, the customer may re-direct any portion of their numbers to that single routing number (a "complete re-direct").

# a. Emergency Routing

If the Company determines that an out-of-service condition cannot be resolved within four hours, the Company will attempt to implement an alternative routing limited redirect within one hour. When line ranges are involved in a complete re-direct, implementation times may be longer. The Company will attempt to re-direct sequential ranges with a quantity of 800 telephone numbers or less within 2 Non-sequential ranges in excess of 800 telephone numbers may require additional time. The Company will provide the customer a targeted completion time when the determination to implement Call Re-Direct is made. If the out-of-service condition is a result of an AT&T local access or an AT&T network failure, emergency routing will be available at no charge. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

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#### 9. AT&T DIGITAL LINK

## 9.1 DESCRIPTION (Cont'd)

- D. AT&T Digital Link Direct Inward Dialing Service (DID) (Cont'd)
  - 1) AT&T Digital Link Incoming Call Re-Direct
    - a. Emergency Routing (Cont'd)

If the out-of service condition is not due to an AT&T network failure, the customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being re-directed. The customer must inform AT&T when the out-of-service condition is remedied. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service or (b) one week after re-direction is implemented.

b. Customer-Scheduled Routing

A customer may request, up to 6 times per year, that their calls be re-directed to an alternate location if conditions at their premise, e.g. a scheduled power shut down or disconnection of equipment, will result in an out of service condition. Customer-scheduled routing will be implemented at the discretion of the Company. The customer is responsible for informing the Company of the timing and duration of the Call Re-Direct and must request the Call Re-Direct a minimum of 48 hours prior to the requested time of implementation. The customer will be charge \$200 for each number, up to a maximum of five, to which the calls are being directed. The re-direction may be left in place for a maximum time period of one week.

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(T)

(T)

(T)

(N)

(N)

#### 9. AT&T DIGITAL LINK

#### 9.1 DESCRIPTION (Cont'd)

E. AT&T Digital Link Main Listed Number (MLN) #\* Service

AT&T Digital Link Main Listed Number Service provides inward Calling service from the telecommunications network to the Customer's premises. MLN\* is not available with an external LEC Provided Centrex Service. MLN\* Service will terminate at the Customer's PBX or multi-line terminating system by way of the Customer's main listed number. This main listed number will be the customer's only published and dialable AT&T Digital Link Service number. The incoming call will be completed to the Called station via a prompt by an auto attendant (the PBX) or via an attending agent. In order to subscribe to MLN\* Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link MLN\* Service is not available to customers with (T) Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on The dedicated digital facilities between its premises and AT&T's Network to allow AT&T to terminate all calls to that customer, Including calls originated by Interexchange Carriers and other local service providers.

#AT&T Digital Link MLN Service is only available to Customers (a) where the MLN Service was installed and operating on or before July 11, 2003, (b) where no additional telephone numbers are added to the MLN Service (resulting in multiple inbound numbers) after July 11, 2003, and (c) where the inbound MLN telephone number is not moved to a new location after July 11, 2003 ("Grandfathered MLN Service"). A Grandfathered MLN Service, which no longer satisfies one or more of the preceding conditions shall be reclassified as an AT&T Digital Link Direct Inward Dialing Service and shall be subject to the applicable monthly recurring charges. A Customer of a Grandfathered MLN Service may not order additional MLN Services to new locations, but may retain its Grandfathered MLN Services at existing locations provided that the applicable conditions are met.

\*Main Listed Number (MLN) is not available for new installations (N) after July 11, 2003. (N)

OCTOBER 24, 2003 DI STRI CT MANAGER CHI CAGO, ILLI NOI S SECTION 9 1ST REVISED PAGE 5.1 AMENDMENT NO. 543

#### 9. AT&T DIGITAL LINK

#### 9. 1 DESCRIPTION (Cont'd)

### F. Local Number Portability Service

(N)

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Digital Link Service in conjunction with OneNet, SDN and Virtual Telecommunications Service (VTNS). LNP Service charge will be assessed on all of these lines beginning October 24, 2003 and concluding on October 24, 2008.

See the PRICE LIST.

(N)

#### 9. 2 REGULATIONS

#### A. Provision of AT&T Digital Link

AT&T Digital Link may be utilized by customers only for the Completion of AT&T local calls that both originate and terminate within the AT&T Digital Link Local Service Area. Calls which terminate or originate outside of the AT&T Digital Link Local Service Area are provided under other appropriate tariffs.

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#### 9. AT&T DIGITAL LINK

#### 9.3 SERVICE QUALITY GUARANTEES

#### A. General

AT&T will provide a Service Quality Guarantee to AT&T Digital Link customers. As specified in each individual guarantee. AT&T will offer a credit or delivery by an alternate means when AT&T Digital Link does not meet the customer's quality expectations.

AT&T Digital Link customers who are not satisfied with the quality of a call made over the customer's subscribed service or are not satisfied with AT&T's efforts to restore an interrupted service or meet a service installation due date must contact AT&T and report their dissatisfaction in order to receive the Service Quality Guarantee credit.

These AT&T Service Quality Guarantees are in lieu of any other credits specified under this tariff. In the event that a customer is eligible for credits under this tariff and another AT&T tariff, the customer will only receive the larger of the two credits.

AT&T Digital Link Call Satisfaction Guarantee, Service Interruption Satisfaction Guarantee, and Installation Satisfaction Guarantee apply only to AT&T Digital Link customers who also subscribe to Software Defined Network Service, AT&T Business (T) Network-UniPlan Service or AT&T CustomNet Service provided under this Company's Tariff P.S.C. OF W. NO. 11.

AT&T Digital Link FAX Performance applies only to AT&T Digital Link customers who also subscribe to AT&T Business Network-UniPlan (T) Services or AT&T CustomNet Service provided under this Company's Tariff P.S.C. OF W. NO. 11.

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#### 9. AT&T DIGITAL LINK

## 9.3 SERVICE QUALITY GUARANTEES (Cont'd)

#### B. Call Satisfaction Guarantee

Credit under this guarantee will be calculated based on eligible AT&T Digital Link DOD calls. A credit equal to the tariff charges for the reported local calls up to a maximum of 30 minutes per month will apply.

- 1. There is a maximum of one credit per reported call.
- 2. The credit will be applied to the net monthly billed charges for the customers' subscribed service.
- 3. For AT&T CustomNet Service customers, there is a maximum credit of \$50.00 per Main Billed Account, per 12 month period. Such period will begin with the full billing month in which the customer receives their first credit under this guarantee.
- 4. Customers receiving credit under this guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.
- C. Service Interruption Satisfaction and Installation Satisfaction Guarantee
  - 1. Service Interruption Satisfaction Guarantee

A credit will apply as specified in 3 following when the customer is not satisfied with AT&T's efforts to restore service which has been interrupted due to the performance of AT&T's tariffed service to one or more locations of the customer.

2. Installation Satisfaction Guarantee

A credit will apply as specified in 3 following when AT&T does not meet the installation due date agreed to by AT&T and the customer and the customer is not satisfied with AT&T's efforts to meet the service installation due date.

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#### 9. AT&T DIGITAL LINK

### 9.3 SERVICE QUALITY GUARANTEES (Cont'd)

- C. Service Interruption Satisfaction and Installation Satisfaction Guarantee (Cont'd)
  - 3. Application of Credit

Credit will be applied based on the customer subscribed AT&T service specified below. The credit will be equal to the lower of: the credit per location specified herein, the highest monthly billing for the customer's most recent three full billing months for the location affected; or the amount billed on the customer's first full month's billing statement for the location affected if the customer has subscribed to the service for less than three full billing months. The credit will be applied for each event described in 1. and 2. Above subject to a maximum credit per Service Type per Main Billed Account, per twelve month period. Each Service Type is specified below. Such period will begin with the first full billing month in which the customer receives its first credit. Multiple Main Billed Accounts per Service Type of the same customer are considered as one billing account for the application of the maximum twelve month credit per customer billing The maximum twelve month credit will be based on the total of all credits applied for both the Service Interruption Satisfaction Credit and the Installation Satisfaction Credit. Credit will be issued to the customer within three full billing months after the customer has reported its dissatisfaction to AT&T. Customers receiving credit under either the Service Interruption Satisfaction Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.

JUNE 25, 2002 DI STRI CT MANAGER CHI CAGO, ILLI NOI S SECTION 9 1ST REVISED PAGE 9 AMENDMENT NO. 490

\$5, 100. 00

## 9. AT&T DIGITAL LINK

9.3 SERVICE QUALITY GUARANTEES (Cont'd)

AT&T SDN OneNet Service

- C. Service Interruption Satisfaction and Installation Satisfaction Guarantees (Cont'd)
  - 3. Application of Credit (Cont'd)

Following is the schedule of credit applicable to eligible services, per Service Type, per Main Billed Account.

AT&T Service Type	Maximum Credit Per Service Type <u>Per Location Per Event</u>	
AT&T CustomNet Service	\$25. 00	
AT&T Business Network-UniPlan Services	\$300.00	(T)
AT&T Business Network Service	\$300.00	
Software Defined Network Service	\$300.00	
AT&T SDN OneNet Service	\$300.00	
AT&T Service Type	Maximum 12 Month Credit Per Service Type Per Main Billed Account	
AT&T CustomNet Service	\$300.00	
AT&T Business Network-UniPlan Services	\$2, 000. 00	(T)
AT&T Business Network Service	\$2, 000. 00	
Software Defined Network Service	\$5, 100. 00	
ATOT CON On Not County	ΦF 100 00	

JUNE 25, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 9 1ST REVISED PAGE 10 AMENDMENT NO. 490

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(T)

#### 9. AT&T DIGITAL LINK

### 9.3 SERVICE QUALITY GUARANTEES (Cont'd)

#### D. AT&T Fax Performance Guarantee

#### 1. General

AT&T will provide the FAX Performance Guarantee (FPG) to AT&T Digital Link customers who have encountered a failure to transmit a FAX utilizing AT&T Digital Link Service. The FPG which provides for delivery of the customer's local FAX transmission utilizing AT&T's domestic switched network or by way of an alternative method (as described in 3. following), if deemed appropriate, in order to meet the customer's business needs. AT&T's domestic switched network is defined as the collection of network facilities and equipment used to transport AT&T's domestic calls, excluding Customer Premises Equipment (CPE) and Enhanced Services.

## 2. Eligibility

The FPG applies to customers who subscribe to AT&T Business Network-UniPlan Service, AT&T CustomNet Service or AT&T Business Network Service. The FPG will not apply to calls placed by means of wireless access (including but not limited to cellular access). Customers receiving credit under this Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.

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#### 9. AT&T DIGITAL LINK

#### 9. 3 SERVICE QUALITY GUARANTEES (Cont'd)

### D. AT&T Fax Performance Guarantee (Cont'd)

### 3. Description

If an eligible FAX call, as described above fails, the FPG will provide customer assistance through the Domestic FAX Service Center (DFSC) twenty-four hours a day, seven days a Access to the DFSC is by way of a toll-free number at no cost to the customer. The DFSC provides an analyst who will work with the customer to isolate and resolve the trouble. Unless it is determined that the cause of the problem is customer premises equipment related, the DFSC will initially attempt to re-FAX the document via AT&T equipment. If that fails, the DFSC will offer to place the customer in touch with a Domestic Express Delivery Service of AT&T's choice, to deliver the FAX in accordance with the arrangements agreed to by the customer and the Domestic Express Delivery Service, at AT&T's expense up to the annual maximum number of documents per customer per calendar year, as specified in 4. following, for the Type of AT&T service on which the FAX delivery trouble occurred. The value of the Domestic Express Delivery Service will not exceed \$50.00 per document.

A customer document is defined as printed material containing text and/or graphics, of up to 50 pages, 8 1/2" x 11" in size. Large numbers of pages shall be considered multiple documents.

#### 4. Domestic Express Delivery Alternative

The maximum annual number of documents to be offered to any customer per calendar year under the Section preceding, for the listed AT&T service on which the FAX delivery trouble occurred, will be as follows:

AT&T Service Type	Maximum Documents Per Customer <u>Per Calendar Year</u>	
AT&T CustomNet Service	2	
AT&T Busi ness Network-Uni PI an Servi ces	8	(T)
AT&T Business Network Services	8	

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#### 9. AT&T DIGITAL LINK

#### 9. 4 RATES AND CHARGES

AT&T Digital Link DOD rates include usage-based charges which are billed in arrears, and apply to all AT&T Digital Link DOD calls. DOD usage charges for AT&T Digital Link are determined by the following time periods. AT&T Digital Link DID and MLN\* rates include non-recurring and monthly recurring charges. Direct Inward Dialing and Main Listed Number Service Trunk Establishment Charges are waived for new AT&T Digital Link DID/MLN\* customer locations.

T (C)T

(C)

Time Periods

Day, Evening, and Night/Weekend rates apply as follows for AT&T Digital Link calls associated with:

AT&T Software Defined Network Service

AT&T Virtual Telecommunications Network Service (VTNS)

AT&T State Calling Service

AT&T College Connect Calling Service-Custom

AT&T Business Network-UniPlan Service - Dedicated Access

AT&T Business Network-UniPlan Basic Service Option

AT&T Business Network-UniPlan FlatRate Pricing Option

AT&T Business Network-UniPlan OneRate Service Option

AT&T Business Network-UniPlan OneRate Service Option II

AT&T CustomNet Service - Special Access

AT&T Business Network Service

AT&T SDN OneNet Service

	<u>From</u>	To, But Not <u>I ncl udi ng</u>	<u>Days Applicable</u>
Day	8: 00 AM	5: 00 PM	Monday - Friday
Eveni ng	5:00 PM	11: 00 PM	Sunday - Fri day
Ni ght/Weekend	11: 00 PM 8: 00 AM 8: 00 AM	8: 00 AM 11: 00 PM 5: 00 PM	AII days Saturday Sunday

(N) (N)

<sup>\*</sup>Main Listed Number (MLN) is not available for new installations after July 11, 2003.

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#### 9. AT&T DIGITAL LINK

#### 9.4 RATES AND CHARGES (Cont'd)

A. Software Defined Network Service

For rates applicable for AT&T Digital Link calls provided in connection with Software Defined Network Service refer to PRICE LIST.

B. AT&T Virtual Telecommunications Network Service (VTNS)

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Virtual Telecommunications Network Service refer to PRICE LIST.

C. AT&T State Calling Service

For rates applicable for AT&T Digital Link calls provided in connection with AT&T State Calling Service refer to PRICE LIST.

D. AT&T Business Network-UniPlan Service (T)

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Service refer to PRICE LIST. (T)

E. AT&T Business Network-UniPlan Basic Service Option (T)

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Basic Service Option (T) refer to PRICE LIST.

F. AT&T Business Network-UniPlan FlatRate Pricing Option (T)

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan FlatRate Pricing (T) Option refer to PRICE LIST.

G. AT&T Business Network-UniPlan OneRate Service Option (T)

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan OneRate Service (T) Option refer to PRICE LIST.

APRIL 20, 2004 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 9 3RD REVISED PAGE 14 AMENDMENT NO. 563

(N)

(N)

#### 9. AT&T DIGITAL LINK

#### 9. 4 RATES AND CHARGES (Cont'd)

H. AT&T CustomNet Service

For rates applicable for AT&T Digital Link calls provided in connection with AT&T CustomNet Service refer to PRICE LIST.

I. AT&T Business Network-UniPlan OneRate Service Option II

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan OneRate Service Option II refer to PRICE LIST.

J. AT&T Business Network Service

AT&T Business Services usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI).

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network Service refer to the PRICE LIST.

K. ACC Business Service

For rates applicable for AT&T Digital Link calls provided in connection with ACC Business Service refer to the PRICE LIST.

L. AT&T Digital Link DID and MLN\* Service

For rates applicable for AT&T Digital Link calls provided in connection with Direct Inward Dialing (DLD) and Main Listed Number (MLN)\* Services refer to the PRICE LIST.

M. AT&T SDN OneNet Service

For rates applicable for AT&T Digital Link calls provided in connection with AT&T SDN OneNet Service refer to the PRICE LIST.

<sup>\*</sup>Main Listed Number (MLN) is not available for new installations after July 11, 2003.

JULY 11, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 9 1ST REVISED PAGE 15 AMENDMENT NO. 527

#### 9. AT&T DIGITAL LINK

#### 9.5 DIRECTORY LISTINGS

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings.
Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN)\* service of AT&T Digital Link receive Directory Listing(s) as follows:

(T)

#### A. General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the customer at an additional charge(s). The customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the customer.

If a customer that subscribes to AT&T Digital Link Service under this tariff for the purposes of resale to other parties, wishes to obtain Directory Listings for its end users, the customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the customer's end users, and will not gather such information for the customer. AT&T shall not be liable to the customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the customer for any damages arising from errors or omissions in connection with such Directory Listings that directly or indirectly are the result of errors or omissions made by the customer in collecting or transmitting such information to AT&T.

#### 1. Main Listings

The customer will receive one free Main Listing, per location, in the alphabetical section of the directory which serves the customer's location. Business customers will receive a single white page and a single yellow page listing.

\*Main Listed Number (MLN) is not available for new installations after July 11, 2003.

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 9 ORIGINAL PAGE 16 AMENDMENT NO. 471

#### 9. AT&T DIGITAL LINK

## 9.5 DIRECTORY LISTINGS (Cont'd)

#### A. General

## 2. Additional Listings (Cont'd)

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

- If the customer is a partnership or a firm, names of partners or members of the firm;
- b. If the customer is a corporation, names of officers of the Corporation;
- c. For any business establishment, names of associates or employees of establishment.

## d. Cross Reference Listings

Cross-reference directory listings appear only in the alphabetical section of the directory and enable a customer to use a former listing for one year to refer customers to his/her new listings appearing elsewhere in the directory. Cross-reference listings do not include an address or telephone number and are permitted, when in the opinion of the Company, they are necessary for proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.

### e. Alternate Listings

An Alternate Listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

## f. Foreign Exchange Listings

Listings that appear in a directory other than that serving the exchange, from which the customer receives service, are Foreign Exchange Listings.

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#### 9. AT&T DIGITAL LINK

## 9.5 DIRECTORY LISTINGS (Cont'd)

- A. General (Cont'd)
  - 2. Additional Listings (Cont'd)
    - g. Extra/Additional Listings

Extra/Additional Listings are normally extra listings, which must show the same address and telephone number as the primary listing, however, when in the opinion of the Company it is necessary as an aid to the use of the directory, a listing may show another address.

Additional Listings also may be the bona fide names of firms or corporations that the customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted

For Additional Listings monthly charges refer to PRICE LIST.

- 3. Non-Published Listings
  - General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

b. Regulations

The Company will complete incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the customer may have incurred for that Non-Published Listing for the affected period.

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#### 9. AT&T DIGITAL LINK

## 9.5 DIRECTORY LISTINGS (Cont'd)

- A. General (Cont'd)
  - 3. Non-Published Listings (Cont'd)
    - b. Regulations (Cont'd)

Except as provided above, the customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

For Non-Published Listing charges refer to PRICE LIST.

- 4. Non-Listed Listings
  - a. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

b. Regulations

The acceptance by the Company of the customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

For Non-Listed Listings charges refer to PRICE LIST.

MARCH 5, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 10 ORIGINAL PAGE 1 AMENDMENT NO. 510

#### 10. AT&T PRISON COLLECT LOCAL SERVICE

#### 10. 1 GENERAL

AT&T Prison Collect Local Service is an AT&T local service that permits inmates to place collect calls originated over the AT&T network from authorized telephone equipment in a Prison Administration controlled environment. Telephones subscribed for this service may be monitored or controlled by the Prison Administration for one or more of the following:

- duration of call
- call blocking
- time of day
- call detail reports
- number of calls placed per indivudual
- monitoring and recording of discrete phone conversations
- permission restrictions
- restriction lists

AT&T Prison Collect Local service is available at prisons in which Prison Administrators have selected AT&T as their primary carrier. This service may not be available in all locations.

AT&T Prison Collect Local Service includes Operator Station Collect calls placed to domestic locations. AT&T Prison Collect Local Service calls can not be converted from a collect call to a Calling Card Call by the billed party.

AT&T provides a toll-free Customer assistance number that can be used to address all billing concerns and to request blocking/unblocking of called numbers.

AT&T's inmate billing unit, also works with called parties to:

- establish reasonable and manageable billing limits
- set specifiec calling limits and parameters
- make billing arrangements

FEBRUARY 3, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 10 1ST REVISED PAGE 2 AMENDMENT NO. 598

#### 10. AT&T PRISON COLLECT LOCAL SERVICE

#### 10. 2 RATES AND CHARGES

### A. Charges

AT&T Prison Collect Local Service includes usage charges and a Service Charge per call. Charges are based on per minute of use. Calls can be placed Station-to-Station.

#### B. Rates

Refer to the PRICE LIST

#### 10.3 BILL STATEMENT FEE

(N)

Customers who receive their local AT&T Prison Collect calls charges as part of their local telephone company bill, will be assessed a Bill Statement Fee as specified in the Price List. This fee is in addition to all other rates and charges.

AT&T will not apply the Bill Statement Fee if any of the following apply:

- You receive your AT&T bill directly from AT&T via paper bill or via an online bill.
- You qualify as a "low income" subscriber, defined as one who meets the eligibility requirements of a low income plan (e.g., lifeline, Link-Up, etc.) offered by the local telephone company. You must notify AT&T prior to February 3, 2005 of your eligibility and provide the AT&T required certification of eligibility to AT&T.
- You subscribe to AT&T Price Protection Plan, or AT&T One Rate® Basic plan, or AT&T One Rate Simple Plan.
- You inform AT&T that you are blind or visually impaired and have your telephone bill issued in Braille; or you are a customer in Wisconsin and you request your AT&T invoices in large print.
- Your local telephone company is AT&T.

The Bill Statement Fee is as specified in the Price List.

(N)

JANUARY 7, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS PRICE LIST ORIGINAL PAGE 1 AMENDMENT NO. 471

## 7. AT&T LOCAL EXCHANGE SERVICES

## A. Non-Recurring Charges

The following non-recurring rates are applicable to all offers and AT&T Local Exchange Service Customers.

1. Installation Charge

	<u>Non-Recurri ng</u>
	Charge
Per Main Business Line	\$25.00
Per Additional Business Line	25. 00
Per DOD Trunk	25. 00
Per DID Trunk	25.00
Per One Way In Local Trunk	25. 00
Per Two-Way Combo Attendant Trunk	25.00

2. Servi ce Order Charge

Servi ce Order Charge Per Order \$40.00

3. Line/Trunk Move or Add with Dispatch

		<u>Each Additional 15</u>	<u>5</u>
	<u>Initial Hour</u>	Mi nutes	_
Line/Trunk Move or Add			
with Dispatch	\$125.00	\$30.00	

4. Feature Change Charge

	Per Line/	
	Per Occurrence	
Feature Change Charge	\$5.00	

OCTOBER 15, 2004 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 1ST REVISED PAGE 2 AMENDMENT NO. 588

(N)

- 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)
  - A. Non-Recurring Charges (Cont'd)
    - 5. Record Order Charge

 $\begin{array}{c} \underline{\text{Per Record}} \\ \underline{\text{Order}} \\ \text{Record Order Charge} \end{array}$ 

6. Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge Per Cancellation \$75.00

7. 25 Pair Termination Block Charge

25 Pair Termination Block Charge Per Block \$ 65.00

8. PIC Change Charge

PIC Change Charge \$ 5.00

. Expedite Charge

Per DS-0 \$100.00 |
Per DS-1 600.00 |
Per ISDN PRI 600.00 (N)

JANUARY 21, 2005 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 3RD REVISED PAGE 3 AMENDMENT NO. 597

- 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)
  - B. Directory Listings
    - 1) The following rates are applicable to all AT&T Local Exchange Services Customers except AT&T All In One Customers.

			Non-Recurri ng
	Monthly		Installation/Change Charge
	Charge		Per Change
Additional Listing	\$2. 95	(1)	
Non-Published Listing	2. 95	(1)	\$8.00
Non-Listed Listing	2. 95	(1)	8. 00

## 2) AT&T All In One Customers

			<u>Non-Recurri ng</u>
	<u>Monthly</u>		Installation/Change Charge
	Charge		Per Change
Additional Listing	\$2. 95	(1)	
Non-Published Listing	2. 95	(1)	\$8.00
Non-Listed Listing	2. 95	(1)	8. 00

## \*\*Installation/Change Charge

 $\frac{\text{Non-Recurring}}{\text{Charge}}$  Installation/Change Charge \$8.00\*\*

## C. Local Operator Service

Local Directory Assistance	<u>Per Call</u> \$ 1.25	(1)
Local Directory Assistance	*	(1)
Busy Line Verification	1. 25	
Busy Line Interrupt	2. 00	
Operator Station	1. 25	
Customer Dialed Calling Card Station	. 50	
Person-to-Person	3. 00	
Billed to Third Party	1. 33	
	Per Minute	

Operator Assistance Local Usage Charges .08

Directory Assistance Call Completion Charge-Business Customers

<u>Calls Per Month</u>	<u>Charge Per Call</u>
1 - 49, 999	\$0. 15
50, 000+	\$0. 10

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- 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)
  - D. All Other AT&T Local Exchange Customers

All Other Local Exchange Customers Main Business Line Additional Business Line Per DOD Trunk Per Two-Way Combo Attendant Trunk Per One Way In Local Trunk Per DID Trunk Per Initial DID Number Block (Qty 20) Per Additional DID Number Block (Qty 10)	Monthly Recurring Charge \$ 14.85 14.85 19.25 19.25 19.25 47.50 1.50 0.75
Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Forward Remote Access Call Waiting/Cancel Call Waiting Caller ID Caller ID With Name Call Transfer Distinctive Ring Service Speed Dialing 8 Selective Call Rejection Three-Way Calling Feature Package 1 Feature Package 3	5. 00 5. 00 5. 00 7. 50 5. 00 7. 00 9. 50 5. 00 4. 00 5. 00 4. 00 5. 00 9. 00 13. 50 22. 50

Usage Charges

Per Mi nute \$ 0.0267

\* These rates represent the actual rate payable by the Customer. The Customer's bill may show a higher nominal rate which is discounted to equal the net rate stated above.

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\$0. 1667

# 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

- Per Message

E. AT&T Business Network-UniPlan Basic

(T)

AT&T Business Network-UniPlan Basic Main Business Line Additional Business Line Per DOD Trunk Per Two-Way Combo Attendant Trunk Per One Way In Local Trunk Per DID Trunk Per DID Trunk Per Initial DID Number Block (Qty 20) Per Additional DID Number Block (Qty 10)	Monthly Recurring Charge \$ 13.35 13.35 17.35 17.35 17.35 42.75 1.35 0.70	(T)
Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Forward Remote Access Call Waiting/Cancel Call Waiting Caller ID Caller ID With Name Call Transfer Distinctive Ring Service Speed Dialing 8 Selective Call Rejection Three-Way Calling Feature Package 1 Feature Package 2 Feature Package 3	4. 50 4. 50 4. 50 6. 75 4. 50 6. 30 8. 55 4. 50 3. 60 4. 50 3. 60 4. 50 8. 00 12. 25 20. 25	
Usage Charges		

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# 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

F. AT&T Business Network-UniPlan OneRate

(T)

AT&T Business Network-UniPlan OneRate Main Business Line Additional Business Line Per DOD Trunk Per Two-Way Combo Attendant Trunk Per One Way In Local Trunk Per DID Trunk Per Initial DID Number Block (Qty 20) Per Additional DID Number Block (Qty 10)	Monthly Recurring Charge \$ 13.35 13.35 17.35 17.35 17.35 42.75 1.35 0.70	(T)
Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Forward Remote Access Call Waiting/Cancel Call Waiting Caller ID Caller ID With Name Call Transfer Distinctive Ring Service Speed Dialing 8 Selective Call Rejection Three-Way Calling Feature Package 1 Feature Package 3	4. 50 4. 50 4. 50 6. 75 4. 50 6. 30 8. 55 4. 50 3. 60 4. 50 3. 60 4. 50 8. 00 12. 25 20. 25	

Usage Charges

- Per Message

\$0. 1343

JANUARY 7, 2002 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST ORIGINAL PAGE 7 AMENDMENT NO. 471

\$0.1800

# 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

# G. AT&T CustomNet-Simply Better

- Per Message

CustomNot Simply Pottor	Monthly
<u>CustomNet-Simply Better</u> Main Business Line	Recurring Charge
Additional Business Line	\$ 13.35 13.35
Per DOD Trunk	13. 35 17. 35
Per Two-Way Combo Attendant Trunk	17. 35
Per One Way In Local Trunk	17. 35 17. 35
Per DID Trunk	42. 75
Per Initial DID Number Block (Qty 20)	1. 35
Per Additional DID Number Block (Qty 10)	0. 70
To Add trond bib named brook (2ty 10)	G. 7 G
Features	
Call Forward Busy	4. 50
Call Forward Don't Answer	4. 50
Call Forward Variable	4. 50
Call Forward Remote Access	6. 75
Call Waiting/Cancel Call Waiting	4. 50
Caller ID	6. 30
Caller ID With Name	8. 55
Call Transfer	4. 50
Distinctive Ring Service	3. 60
Speed Dialing 8	4. 50
Selective Call Rejection	3. 60 4. 50
Three-Way Calling Feature Package 1	4. 50 8. 00
Feature Package 2	12. 25
Feature Package 3	20. 25
1 catal o 1 donago o	20. 20
Usage Charges	

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# 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

## H. AT&T OneNet

OneNet Option Main Business Line Additional Business Line Per DOD Trunk Per Two-Way Combo Attendant Trunk Per One Way In Local Trunk Per DID Trunk Per Initial DID Number Block (Qty 20) Per Additional DID Number Block (Qty 10)	Monthly Recurring Charge \$13.35 13.35 17.35 17.35 17.35 42.75 1.35 0.70	<u>Per Use</u>
Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Forward Remote Access Call Return Call Trace Call Waiting/Cancel Call Waiting Caller ID Caller ID With Name Call Transfer Distinctive Ring Service Repeat Dial Speed Dialing 8 Selective Call Rejection Three-Way Calling Feature Package 1 Feature Package 3	4. 50 4. 50 4. 50 6. 75 4. 50 6. 30 8. 55 4. 50 3. 60 4. 50 8. 00 12. 25 20. 25	\$ 0.75 0.75

Usage Charges

- Per Message

\$0. 1452

AUGUST 1, 2005 DI STRI CT MANAGER CHI CAGO, I LLI NOI S PRICE LIST 5TH REVISED PAGE 10 AMENDMENT NO. 615

## 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

## J. AT&T All In One

	Monthly
Plan A Flat Rate	Recurring Charge
Main Business Line	\$ 29.95
Additional Business Line	\$ 29.95
Per DOD Trunk	31. 25
Per Two-Way Combo Attendant Trunk	31. 25
Per One Way In Local Trunk	19. 25
Per DID Trunk	47. 50
Per Initial DID Number Block (Qty 20)	1. 50
Per Additional DID Number Block (Qty 10)	0. 75

	<u>Non-Recurri ng</u>
<u>Installation Charge</u>	<u>Charge</u>
Per Main Business Line	\$35.00
Per Additional Business Line	35. 00
Per DOD Trunk	35. 00
Per DID Trunk	35.00
Per One Way In Local Trunk	35.00
Per Two-Way Combo Attendant Trunk	35.00

<u>Features</u>	Non Recurri ng <u>Charge</u>	Monthly Recurring <u>Charge</u>	Per Use
Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Forward Remote Access Call Return Call Trace Call Waiting/Cancel Call Waiting Caller ID Caller ID With Name Call Transfer Remote Call Forwarding	\$44.00	\$ 6.00 6.00 6.60 1.50 6.60 8.50 12.10 5.00	\$ 1. 25 1. 75
- Main Line - Each Additional Line Repeat Dial Distinctive Ring Service Preferential Hunt	<b>9</b> 11. 00	18. 00 18. 00 4. 00 0. 95	1. 25
Speed Dialing 8 Speed Dialing 30 Selective Call Rejection Three-Way Calling Feature Package 1 Feature Package 2 Feature Package 3 Small Business Basics Package Small Business Basics Plus Package Local Number Portability		6. 00 6. 00 5. 00 5. 80 9. 55 14. 65 26. 35 25. 05 38. 00 0. 35	

AUGUST 1, 2005 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 5TH REVISED PAGE 11 AMENDMENT NO. 615

## 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

## K. AT&T All In One

	Monthly
<u>Plan C Measured Rate</u>	Recurring Charge
Main Business Line	\$ 16.95
Additional Business Line	\$ 16.95

Installation Charge
Per Main Business Line
Per Additional Business Line

Non-Recurring
Charge
\$35.00

<u>Features</u>	Non Recurri ng <u>Charge</u>	Monthl y Recurri ng <u>Charge</u>	<u>Per Use</u>
Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Forward Remote Access Call Return Call Trace Call Waiting/Cancel Call Waiting		\$ 6.00 6.00 6.60 1.50	\$ 1. 25 1. 75
Caller ID Caller ID With Name Call Transfer Remote Call Forwarding - Main Line	\$44.00	8. 50 12. 10 5. 00	
- Each Additional Line Repeat Dial Distinctive Ring Service Preferential Hunt Speed Dialing 8 Speed Dialing 30 Selective Call Rejection Three-Way Calling Feature Package 1		18. 00 4. 00 0. 95 6. 00 6. 00 5. 00 5. 80 9. 55	1. 25
Feature Package 2 Feature Package 3 Small Business Basics Package Small Business Basics Plus Package Local Number Portability		14. 65 26. 35 25. 05 38. 00 0. 35	

AT&T Local Exchange Services on AT&T All In One Plan C

Local Usage Per Mi nute \$ 0.0307 (I)

AUGUST 1, 2005 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRI CE LI ST 3RD REVI SED PAGE 11. 1 AMENDMENT NO. 615

- 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)
  - K. AT&T All In One (Cont'd)

	Monthly
<u>Plan E Measured Rate</u>	Recurring Charge
Main Business Line	\$ 15.25
Additional Business Line	\$ 15.25

	<u>Non-Recurri ng</u>
Installation Charge	Charge
Per Main Business Line	\$35.00
Per Additional Business Line	35. 00

Usage Charges

Per Mi nute (1) \$ 0.0276

See Rate Plan A for all other rates, charges, and features.

	Monthly
<u>Plan K Flat Rate</u>	Recurring Charge
Main Business Line	\$ 27.35
Additional Business Line	\$ 27.35

	<u>Non-Recurri ng</u>
Installation Charge	Charge
Per Main Business Line	\$35.00
Per Additional Business Line	35. 00

Usage Charges

Per Additional Business Line

Per Minute \$ 0.0307 (I)

35.00

See Rate Plan A for all other rates, charges, and features.

Standard Installation and Service Order charges will be waived for new AT&T Local Exchange Service Customer.

AT&T All In One Advantage Plan Main Business Line Additional Business Line	Monthly Recurring Charge \$ 57.95 \$ 57.95
AT&T All In One Advantage Term Plan Main Business Line Additional Business Line	52. 95 52. 95
<u>Installation Charge*</u> Per Main Business Line	Non-Recurri ng <u>Charge</u> \$35.00

<sup>\*</sup>The installation charge associated with AT&T All In One Advantage Plan is waived for new subscribers. The local service order charge is also waived for new subscribers to AT&T All In One Advantage Plan.

JANUARY 1, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS PRICE LIST 1ST REVISED PAGE 11.2 AMENDMENT NO. 596

## 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

## K. AT&T All In One (Cont'd)

## <u>Features</u>

AT&T All In One Advantage Plan AT&T All In One Advantage Term Plan

	Non Recurri ng <u>Charge</u>	Monthly Recurring <u>Charge</u>	Per Use	
Call Forward Busy*		\$ 0.00		
Call Forward Don't Answer		6. 00		
Call Forward Variable* Call Forward Remote Access		0. 00 1. 50		
Call Return			\$ 1.25	(1)
Call Trace		0.00	1. 75	(1)
Call Waiting/Cancel Call Waiting* Caller ID		0. 00 8. 50		
Caller ID With Name		12. 10		(1)
Call Transfer		5. 00		(.)
Remote Call Forwarding	\$44.00			
- Main Line		18. 00		
- Each Additional Line		18. 00	4 05	(1)
Repeat Dial		4. 00	1. 25	(1)
Distinctive Ring Service Preferential Hunt		4. 00 0. 95		(N)
Speed Dialing 8*		0. 00		(11)
Speed Dialing 30		6. 00		
Selective Call Rejection		5. 00		
Three-Way Calling*		0. 00		
Feature Package 1		9. 55		
Feature Package 2		14. 65		
Feature Package 3		26. 35		
Small Business Basics Package Small Business Basics Plus Package		25. 05 38. 00		
Local Number Portability		0. 35		

<sup>\*</sup>These optional features are included in the monthly line charge.

OCTOBER 15, 2004 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 2ND REVISED PAGE 12 AMENDMENT NO. 588

# 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

## L. AT&T Business Network

AT&T Business Network  Main Business Line Additional Business Line Per DOD Trunk Per Two-Way Combo Attendant Trunk Per One Way In Local Trunk Per DID Trunk	Monthly Recurring Charge \$ 13.35 13.35 17.35 17.35 17.35 42.75	
Per Initial DID Number Block (Qty 20) Per Additional DID Number Block (Qty 10)	1. 35 0. 70	
Digital Trunks Per DOD Per DID/DOD Per Two Way Combo Per DID DOD on Integrated Access Two Way Combo on Integrated Access DID/DOD on Integrated Access DID on Integrated Access DID on Integrated Access DOD ON INCS Two Way Combo on INCS DID/DOD on INCS DID/DOD on INCS Business Lines on INCS Business Lines on Integrated Access Business Trunks	17. 35 42. 75 17. 35 42. 75 12. 35 12. 35 37. 75 37. 75 12. 35 12. 35 37. 75 37. 75 37. 75 37. 75	(N)
DOD on Integrated Access Two Way Combo on Integrated Access One Way In on Integrated Access DID on Integrated Access	12. 35 12. 35 12. 35 37. 75	   (N)

Usage Charges

- Per Message

\$0. 1343

OCTOBER 15, 2004 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 1SR REVISED PAGE 12.1 AMENDMENT NO. 588

## 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

## L. AT&T Business Network

AT&T Business Network	Non Recurri ng <u>Charge</u>	Monthly Recurring Charge	Per Use	
Features Call Forward Busy Call Forward Don't Answer Call Forward Variable Call Forward Remote Access Call Return Call Waiting/Cancel Call Waiting Caller ID	ona. go	\$ 4.50 4.50 4.50 6.75 4.50 6.30	\$ 0.95	(N) (D) (N)
Call Trace Call Transfer Distinctive Ring Service Repeat Dialing Remote Call Forwarding Speed Dialing 8 Speed Dialing 30 Selective Call Rejection Three-Way Calling Feature Package 1 Feature Package 2 Feature Package 3	\$ 44.00	4.50 3.60 18.00 4.50 5.40 3.60 4.50 8.00 12.25 20.25	0. 75 0. 95	(N) (N) (N)
Incoming Call Redirect Change Charge	250. 00 80. 00	80.00		(N)
Local Number Portability* -Per Line/Trunk		0. 35		

<sup>\*</sup>This LNP Service charge will be assessed on all of these lines beginning July 28, 2003 and concluding on July 28, 2008.

MAY 13, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS PRICE LIST 1ST REVISED PAGE 12.2 AMENDMENT NO. 607

## 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

L. AT&T Business Network (Cont'd)

ABN Advantage Plan\*

(T)

## Monthly Recurring Charge

<u>Plan A</u>	<u>l Year</u>	2 Years	<u>3-5 Years</u>
Business Line	\$ 80.00	\$ 75.00	\$ 70.00
Business Trunk	120.00	115.00	110.00
DS-1 Facilities	2,410.00	2,295.00	2,185.00
ISDN PRI	2,600.00	2,485.00	2,375.00
<u>Plan B</u>	<u>l Year</u>	2 Years	<u>3-5 Years</u>
Business Line	\$ 75.00	\$ 70.00	\$ 65.00
Business Trunk	115.00	110.00	105.00
DS-1 Facilities	2,310.00	2,200.00	2,095.00
ISDN PRI	2,500.00	2,390.00	2,285.00

\*ABN Advantage Plan may no longer be ordered after May 13, 2005. Existing customers with ABN Advantage Plan in effect or on order prior May 13, 2005 may continue their current plan under existing conditions.

OCTOBER 15, 2004 DISTRICT MANAGER CHICAGO, ILLINOIS PRI CE LI ST 2ND REVI SED PAGE 13 AMENDMENT NO. 588

### 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

### M. AT&T Local Exchange Services - DS-1 Digital Facilities

1) Charges (T) Non-Recurring Monthly Installation Recurri ng Charge\* Charge DOD Digital Facility \$350.00 (1) \$1,000.00 Two-way Combo Digital Facility 350.00 (1) 1,000.00 DID Digital Facility 1, 000. 00 505.00 (R) DID/DOD Digital Facility 1,000.00 505.00 (R) (N) High Cap Inbound 1,000.00 580.00 DS-1 Facility on INCS/ACCU-RING/DEF/UVN DOD Digital Facility 1,000.00 200.00 200.00 Two-way Combo Digital Facility 1,000.00 DID/DOD Digital Facility 1,000.00 355.00 DID Digital Facility 355.00 1,000.00 (N)Per Initial DID Number Block (I)Group of 20 1.35 Per Additional DID Number Block Group of 10 0.70 (I)Incoming Call Redirect 80.00 250.00 (N)Change Charge 80.00 (N) Non-recurring Charges (T)Change Order Charge Per Order \$100,00 (T) Features Monthly Recurring

Monthly Recurring
Charge
Local Number Portability\*\*
-Per DS-1 Facility \$2.16

<sup>\*</sup>Installation Charges are waived for new and existing customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived installation charge(s).

<sup>\*\*</sup>Applicable to AT&T Business Network Service customers. This LNP service charge will be assessed on all of these lines beginning July 28, 2003 and concluding on July 28, 2008.

OCTOBER 15, 2004 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 2ND REVISED PAGE 14 AMENDMENT NO. 588

## 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

## N. AT&T Local Exchange Services - ISDN PRI

1) Charges (T)

	Non-Recurring Installation Char Per Facility*	Monthly ge Recurring Charge	
Primary ISDN Facility 23B+D	\$2, 300. 00	\$540.00 (R)	
Secondary ISDN Facility 24B	2, 300. 00	540.00 (R)	
ISDN Back-up Facility 23B+Back-up D	2, 300. 00	540.00 (R)	
Hi gh Cap I nbound	2, 300. 00	615. 00	(N)
ISDN PRI on INCS/ACCU-RING/DEF/UVN Primary ISDN Facility 23B+D Secondary ISDN Facility 24B Backup ISDN Facility 23B+Backup D	2, 300. 00 2, 300. 00 2, 300. 00	390. 00 390. 00 390. 00	(N)     (N)
Per Initial DID Number Block Group of 20 Per Additional DID Number Block		1. 35	(1)
Group of 10		0. 70	(1)
Incoming Call Redirect Change Charge	250. 00 80. 00	80. 00	(N) (N)
2) Non-recurring Charges			(T)
ISDN Facility Change Order Charge \$100.00			
3) Features	Non-Recurri ng <u>Charge</u>	Monthly Recurring <u>Charge</u>	(T)
Caller ID with Name - per T1 DS-1 DID - per Channel DS-1 DID/DOD & Two-way Combo	\$250.00	\$ 18.00 9.00	(N)   
Original Called Number (OCN) Per DS-1	250. 00	150. 00	 (N)
Local Number Portability** -Per ISDN PR Facility		1. 20	

<sup>\*</sup>Installation Charges are waived for new and existing customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived installation charge(s).

<sup>\*\*</sup>Applicable to AT&T Business Network Service customers. This LNP service charge will be assessed on all of these lines beginning July 28, 2003 and concluding on July 28, 2008.

MARCH 28, 2003 DI STRI CT MANAGER CHI CAGO, I LLI NOI S PRICE LIST 2ND REVISED PAGE 15 AMENDMENT NO. 513

\$0.0360

# 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

### O. ACC Business Network

	<u>Monthly</u>	
	Recurring Charge	
Main Business Line	\$ 13.55	
Additional Business Line	13. 55	
Per DOD Trunk	18. 70	(1)
Per Two-Way Combo Attendant Trunk	18. 70	
Per One Way In Local Trunk	18. 70	(İ)
Per DID Trunk	42. 75	
Per Initial DID Number Block (Qty 20)	2. 00	
Per Additional DID Number Block (Oty 10)	1. 00	

## <u>Features</u>

	Non Recurri ng <u>Charge</u>	Monthly Recurring <u>Charge</u>	<u>Per Use</u>	
Call Forward Busy Call Forward Don't Answer Call Forward Remote Access Call Forward Variable		\$ 5.40 5.40 1.35 5.40		(I) (I) (R) (I)
Call Return Call Trace			\$ 0.95 0.75	(1)
Call Transfer Call Waiting Caller ID		4. 50 5. 40 7. 65		(1)
Caller ID with Name Distinctive Ring Service		7. 65 9. 90 3. 60		(I) (I)
Remote Call Forwarding Additional Line	\$44.00	18. 00 18. 00		
Repeat Dialing Selective Call Rejection		4. 50	0. 95	(I) 
Speed Dialing 8 Speed Dialing 30 Three-Way Calling		5. 40 5. 40 4. 75		(1)

Usage Charges

- Per Minute

DECEMBER 3, 2004 DISTRICT MANAGER CHI CAGO, ILLI NOIS

PRICE LIST 1ST REVISED PAGE 15.1 AMENDMENT NO. 593

### 7. AT&T LOCAL EXCHANGE SERVICES (Cont'd)

#### P. Alternate Enhanced Redirect Solution (AERS)

(T)

PRICE LIST

	Non-Recurri ng Charge	Monthly Recurring Charge
Customer Group Option	\$ 425.00	
-per 10 telephone numbers -per telephone number over 10		\$ 9.00 0.90
Customer Group, per telephone number	1. 40	
Control Numbers, per control number (minimum of 2)	25. 00	12. 50
Redirect Option, Customer Groups 3-9 -per option in Customer Group		16. 00
Redirect Change Charge	50.00	
Change Charge Other	50.00	
Change Pin Code Charge	50.00	
Customer Group Change Charge Customer Group Change Charge	0. 00	
-per telephone number	10.00	
Di sconnect Charge	1, 000. 00	
AT&T COMMUNICATIONS OF WISCONSIN, L.P.		P. S. C. OF W. NO. 10

### LOCAL EXCHANGE SERVICE

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8. RESERVED FOR FUTURE USE

JANUARY 7, 2002 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST ORIGINAL PAGE 17 AMENDMENT NO. 471

# 9. AT&T DIGITAL LINK SERVICE

### A. Software Defined Network Service - Schedule B

		al 18 Seco r Fraction	nds		ional 6 Sec or Fraction	conds
Mi I eage	<u>Day</u>	Eveni ng	Night/ Weekend	<u>Day</u>	Eveni ng	Ni ght/ Weekend
AII LATAS E 0-15 16-20	xcept 356 \$.0195 \$.0195	\$. 0195 \$. 0195	\$. 0195 \$. 0195	\$. 0065 \$. 0065	\$. 0065 \$. 0065	\$. 0065 \$. 0065
LATA 356 0-25 26-30	\$. 0195 \$. 0195	\$. 0195 \$. 0195	\$. 0195 \$. 0195	\$. 0065 \$. 0065	\$. 0065 \$. 0065	\$. 0065 \$. 0065
B. Vi	rtual Tele	communi cati	ons Network	Service (\	/TNS) - Sche	edule B1
AII LATAS E 0-15 16-20	xcept 356 \$. 0186 \$. 0186	\$. 0186 \$. 0186	\$. 0186 \$. 0186	\$. 0062 \$. 0062	\$. 0062 \$. 0062	\$. 0062 \$. 0062
LATA 356 0-25 26-30	\$. 0186 \$. 0186	\$. 0186 \$. 0186	\$. 0186 \$. 0186	\$. 0062 \$. 0062	\$. 0062 \$. 0062	\$. 0062 \$. 0062
C. State Calling Service -Schedule B						
AII LATAS E 0-15 16-20	xcept 356 \$. 0165 \$. 0165	\$. 0165 \$. 0165	\$. 0165 \$. 0165	\$. 0055 \$. 0055	\$. 0055 \$. 0055	\$. 0055 \$. 0055
LATA 356 0-25 26-30	\$. 0165 \$. 0165	\$. 0165 \$. 0165	\$. 0165 \$. 0165	\$. 0055 \$. 0055	\$. 0055 \$. 0055	\$. 0055 \$. 0055

JUNE 25, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS PRICE LIST 1ST REVISED PAGE 18 AMENDMENT NO. 490

(T)

- 9. AT&T DIGITAL LINK SERVICE (Cont'd)
  - D. AT&T Business Network-UniPlan Service Dedicated Access

		al 30 Second Fraction	ds		onal 6 Seco r Fraction	nds	
Mi I eage	<u>Day</u>	Eveni ng	Night/ Weekend	<u>Day</u>	Eveni ng	Ni ght/ Weekend	
ALL LATAS Ex	cept 356						
0-15 16-20	\$. 0310 \$. 0310	\$. 0310 \$. 0310	\$. 0310 \$. 0310	\$. 0062 \$. 0062	\$. 0062 \$. 0062	\$. 0062 \$. 0062	
LATA 356							
0-25 26-30	\$. 0310 \$. 0310	\$. 0310 \$. 0310	\$. 0310 \$. 0310	\$. 0062 \$. 0062	\$. 0062 \$. 0062	\$. 0062 \$. 0062	
E. AT& Access	T Business	Network-Uni	Plan Basic	Servi ce 0	ption - Dedi	cated	(T)
AII LATAS Ex	cent 356						
0-15	\$. 0335	\$. 0335	\$. 0335	\$. 0067	\$. 0067	\$. 0067	
16-20	\$. 0335	\$. 0335	\$. 0335	\$. 0067	\$. 0067	\$. 0067	
LATA 356							
0-25	\$. 0335	\$. 0335	\$. 0335	\$. 0067	\$. 0067	\$. 0067	
26-30	\$. 0335	\$. 0335	\$. 0335	\$. 0067	\$. 0067	\$. 0067	

JUNE 25, 2002 DI STRI CT MANAGER CHI CAGO, I LLI NOI S PRICE LIST 1ST REVISED PAGE 19 AMENDMENT NO. 490

### 9. AT&T DIGITAL LINK SERVICE (Cont'd)

F. AT&T Business Network-UniPlan Service FlatRate Pricing Option - (T) Dedicated Access

	Initial 30 Seconds <u>or Fraction</u>			Additional 1 Second or Fraction			
<u>Mi I eage</u>	<u>Day</u>	<u>Eveni ng</u>	Ni ght/ <u>Weekend</u>	<u>Day</u>	<u>Eveni ng</u>	Ni ght/ <u>Weekend</u>	
AII LATAS EX 0-15 16-20	cept 356 \$.0330 \$.0330	\$. 0330 \$. 0330	\$. 0330 \$. 0330	\$. 0011 \$. 0011	\$. 0011 \$. 0011	\$. 0011 \$. 0011	
LATA 356 0-25 26-30	\$. 0330 \$. 0330	\$. 0330 \$. 0330	\$. 0330 \$. 0330	\$. 0011 \$. 0011	\$. 0011 \$. 0011	\$. 0011 \$. 0011	
G. AT& Access	&T Busines	s Network-U	ni PI an OneRa	ate Service	Option - D	edi cated	(T)
AII LATAS EX 0-15 16-20	cept 356 \$.0300 \$.0300	\$. 0300 \$. 0300	\$. 0300 \$. 0300	\$. 0010 \$. 0010	\$. 0010 \$. 0010	\$. 0010 \$. 0010	
LATA 356 0-25 26-30	\$. 0300 \$. 0300	\$. 0300 \$. 0300	\$. 0300 \$. 0300	\$. 0010 \$. 0010	\$. 0010 \$. 0010	\$. 0010 \$. 0010	
H. AT8	&T CustomNe	et Service	- Dedicated	Access			
ALL LATAS EX 0-15 16-20	cept 356 \$. 0360 \$. 0360	\$. 0360 \$. 0360	\$. 0360 \$. 0360	\$. 0012 \$. 0012	\$. 0012 \$. 0012	\$. 0012 \$. 0012	
LATA 356 0-25 26-30	\$. 0360 \$. 0360	\$. 0360 \$. 0360	\$. 0360 \$. 0360	\$. 0012 \$. 0012	\$. 0012 \$. 0012	\$. 0012 \$. 0012	

JUNE 25, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS PRI CE LI ST 1ST REVI SED PAGE 20 AMENDMENT NO. 490

# 9. AT&T DIGITAL LINK SERVICE (Cont'd)

I. AT&T Business Network-UniPlan OneRate Service Option II - (T) Dedicated Access

		al 30 Seco r Fraction			tional 1 Sec or Fraction	cond
Mi I eage	<u>Day</u>	Eveni ng	Ni ght/ <u>Weekend</u>	<u>Day</u>	Eveni ng	Ni ght/ Weekend
AII LATAs I 0-15 16-20	Except 356 \$.0300 \$.0300	\$. 0300 \$. 0300	\$. 0300 \$. 0300	\$. 0010 \$. 0010	\$. 0010 \$. 0010	\$. 0010 \$. 0010
LATA 356 0-25 26-30	\$. 0300 \$. 0300	\$. 0300 \$. 0300	\$. 0300 \$. 0300	\$. 0010 \$. 0010	\$. 0010 \$. 0010	\$. 0010 \$. 0010
J. A	T&T Busines	s Network S	Servi ce			
AII LATAs I 0-15 16-20	Except 356 . 0300 . 0300	. 0300 . 0300	. 0300 . 0300	. 0010 . 0010	. 0010 . 0010	. 0010 . 0010
LATA 356 0-25 26-30	. 0300 . 0300	. 0300 . 0300	. 0300 . 0300	. 0010 . 0010	. 0010 . 0010	. 0010 . 0010

OCTOBER 24, 2003 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 1ST REVISED PAGE 21 AMENDMENT NO. 543

### 9. AT&T DIGITAL LINK SERVICE (Cont'd)

### K. ACC Business Service

	<u>or Fraction</u>			<u>or Fraction</u>		
Mi I eage	<u>Day</u>	Eveni ng	Ni ght/ Weekend	<u>Day</u>	Eveni ng	Ni ght/ Weekend
ALL LATAS 0-15 16-20	Except 356 \$.0030 .0030	\$. 0030 . 0030				
LATA 356 0-25 26-30	. 0030 . 0030	. 0030 . 0030	. 0030 . 0030	. 0030 . 0030	. 0030 . 0030	. 0030 . 0030

L. AT&T SDN OneNet Service\*

(T)

# Initial 18 Seconds or Fraction

Initial 6 Seconds

# Additional 6 Seconds or Fraction

Additional 6 Seconds

Mi I eage	<u>Day</u>	Eveni ng	Ni ght/ Weekend	<u>Day</u>	<u>Eveni ng</u>	Ni ght/ Weekend
AII LATAs I 0-15 16-20	Except 356 \$. 0195 . 0195	\$. 0195 . 0195	\$. 0195 . 0195	\$. 0065 . 0065	\$. 0065 . 0065	\$. 0065 . 0065
LATA 356 0-25 26-30	. 0195 . 0195	. 0195 . 0195	. 0195 . 0195	. 0065 . 0065	. 0065 . 0065	. 0065 . 0065

<sup>\*</sup>If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each intrastate OneNet call is \$.01.

OCTOBER 24, 2003, 2003 DI STRI CT MANAGER CHI CAGO, I LLI NOI S PRICE LIST 3RD REVISED PAGE 22 AMENDMENT NO. 543

### 9. AT&T DIGITAL LINK SERVICE (Cont'd)

### M. Direct Inward Dialing (DID)

(T)

### Ameritech Territory

Beginning July 11, 2003 for line applications, charges will be applied in a ratio of one (1) DID Channel charge for each group of one (1) to three (3) telephone numbers to adjust for the levels of Customer usage. Existing DID Customers will not be impacted unless they move their DID service or implement inbound service at a new location.

	Rate Per Month
<ul> <li>Direct Inward Dialing Service (DID)         (per Channel of the Digital Facility         so equipped)         or</li> </ul>	\$ 24.45
- Direct Inward Dialing Service (DID) (per Digital Facility so equipped)	168. 00
- Initial Direct Inward Dialing Service Number Group of 20	1. 80
- Additional Direct Inward Dialing Service Number Group of 10	0. 90
<ul> <li>Main Listed Number Service (MLN)*         (per Channel of the Digital Facility so equipped)         or</li> </ul>	0.00
- Main Listed Number Service (MLN)* (per Digital Facility so equipped)	0.00
(per bigital racifity so equipped)	Non-Recurri ng Charge
DID Service Establishment Charge (initial order)	\$500.00
Subsequent additions or rearrangements of DID Service Terminations (per order)	100.00
MLN* Service Establishment Charge (initial order)	0.00
Subsequent additions or rearrangements of MLN* Service Terminations (per order)	0. 00

<sup>\*</sup>Main Listed Number (MLN) is not available for new installations after July 11, 2003.

OCTOBER 24, 2003 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 2ND REVISED PAGE 23 AMENDMENT NO. 543

- 9. AT&T DIGITAL LINK SERVICE (Cont'd)
  - M. Direct Inward Dialing (DID) (Cont'd)

Ameritech Territory (Cont'd)

Local Number Portability\*

Rate Per Month \$ 0.09

(N)

(N)

N. Directory Listings

- Per Channel

	Non-Recurri ng Charge	Monthly Charge
Additional Listing	\$0.00	\$1.50
Non-Published Listing	8.00	1. 50
Non-Listed Listing	8. 00	1. 50

<sup>\*</sup>For OneNet, SDN and VTNS customers, this service charge will be assessed on all lines beginning October 24, 2003 and concluding on October 24, 2008. (N)

JULY 11, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS PRICE LIST 2ND REVISED PAGE 24 AMENDMENT NO. 527

### 9. AT&T DIGITAL LINK SERVICE (Cont'd)

# O. Direct Inward Dialing (DID)

GTE Terri tory

Beginning July 11, 2003 for line applications, charges will be applied in a ratio of one (1) DID Channel charge for each one (1) telephone number to adjust for the levels of Customer usage. Existing DID Customers will not be impacted unless they move their DID service or implement inbound service at a new location.			
	Rate Per Month		
- Direct Inward Dialing Service (DID) (per Channel of the Digital Facility	\$ 20.52		

- Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped)	\$ 20.52	
or - Direct Inward Dialing Service (DID) (per Digital Facility so equipped)	410. 40	
- Initial Direct Inward Dialing Service Number Group of 20	4. 05	(T)
- Additional Direct Inward Dialing Service Number Group of 10	2. 00	(T)
<ul> <li>Main Listed Number Service (MLN)*         (per Channel of the Digital Facility so equipped)</li> </ul>	0.00	(T)
or - Main Listed Number Service (MLN)* (per Digital Facility so equipped)	0.00	(T)
(po. 2. g. ta. 1 ao. 1 1 ty 30 aqu. ppaa)	Non-Recurri ng Charge	
DID Service Establishment Charge (initial order)	\$500.00	
Subsequent additions or rearrangements of DID Service Terminations (per order)	100.00	
MLN* Service Establishment Charge (initial order)	0.00	(T)
Subsequent additions or rearrangements of MLN* Service Terminations (per order)	0.00	(T)

(D) (D)

(N)

(N)

<sup>\*</sup>Main Listed Number (MLN) is not available for new installations after July 11, 2003.

OCTOBER 24, 2003 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST 1ST REVISED PAGE 25 AMENDMENT NO. 543

- 9. AT&T DIGITAL LINK SERVICE (Cont'd)
  - O. Direct Inward Dialing (DID) (Cont'd)

GTE Territory (Cont'd)

Local Number Portability\*

Rate Per Month

- Per Channel \$ 0.09 (N)

P. Directory Listings

GTE Terri tory

	Non-Recurri ng Charge	Monthly Charge
Main Listing	\$0.00	\$0.00
Additional Listing	0.00	1. 50
Non-Published Listing	8.00	1. 50
Non-Listed Listing	8. 00	1. 50

<sup>\*</sup>For OneNet, SDN and VTNS customers, this service charge will be assessed on all lines beginning October 24, 2003 and concluding on October 24, 2008. (N)

FEBRUARY 3, 2005 DI STRI CT MANAGER CHI CAGO, I LLI NOI S PRICE LIST 1ST REVISED PAGE 26 AMENDMENT NO. 598

(N)

(N)

# 10. AT&T PRISON COLLECT LOCAL SERVICE

# Per Minute of Use

\$.50

Servi ce Charge \$3.95

Bill Statement Fee

Per Bill \$2.49

MARCH 1, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 2ND REVISED PAGE 1 AMENDMENT NO. 601

#### 2. GENERAL RULES AND REGULATIONS

#### 2.1 UNDERTAKING OF THE COMPANY

#### A. General

Effective July 31, 2001 all references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Business Services Guide located at http://www.att.com/serviceguide/business.

The Company undertakes to provide the services offered in this tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one way or two way communication to or from a demarcation point on the customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this tariff.

Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the company to purchase underlying services, features and functions and/or unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time.

The Company's obligation to furnish service features and/or facilities is also dependent upon its ability to provide secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

Except as may otherwise be specified in this tariff, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorneys' fees.

(T)

DECEMBER 15, 2001 DISTRICT MANAGER CHICAGO, ILLINOIS TITLE PAGE ORIGINAL PAGE 1 AMENDMENT NO. 472

### GENERAL REGULATIONS TARIFF

Contai ni ng

Regulations governing the furnishing of Communications Services within Wisconsin by
AT&T Communications of Wisconsin, L.P. d/b/a
AT&T of Wisconsin I, L.P.

DECEMBER 15, 2001 DISTRICT MANAGER CHICAGO, ILLINOIS TITLE PAGE ORIGINAL PAGE 2 AMENDMENT NO. 472

### TITLE PAGE

This tariff contains the rates and regulations for the following services:

1.544 Mbps Local Channel Services
Terrestrial 45 Local Channel Services
ACCUNET Generic Digital Access Services
Digital Data Local Channel Services
Voice Grade Local Channel Services
SONET Services - Local Channel
AT&T Frame Relay Service

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8	ACCUNET Generic Digital Access Service	
9	Digital Data Local Channel Service	
10	Voice Grade Local Channel Service	
11	SONET Services - Local Channel	
12	AT&T Frame Regional Frame Relay Service	
13	Additional Administrative and Operational Functions Price List	,

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#### **PRFFACE**

### PRIVATE LINE SERVICES

#### HOW TO USE THIS TARIFF

### EXPLANATION OF SYMBOLS

- (C) to signify changed regulation or rate
- (D) to signify discontinued rate or regulation
- (I) to signify increase
- (N) to signify new rate or regulation
- (T) to signify a change in text but no change in rate or regulation
- (R) to signify reduction

### TRADEMARKS AND SERVICE MARKS

The AT&T trademarks and service marks used in this tariff are as follows:

### Trademarks

Service Marks

None

DATAPHONE ACCUNET

### TECHNICAL PUBLICATION INFORMATION

The Technical Publications listed above, except Bellcore Technical References TR-NPL 000335, Revision 2, and TR-NPL 000336, Issue 1, may be ordered from:

AT&T CIC G.P.O. Box 19901 Indianapolis, IN 46219

Bellcore Technical References may be obtained from:

Bellcore Customer Service, 60 New England Avenue, Piscataway, NJ 08854-4196.

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#### **PRFFACE**

### PRIVATE LINE SERVICES

#### HOW TO USE THIS TARIFF

Abbreviations and Definitions

Following is a list of the abbreviation used in this tariff. In addition, the General Regulations section contains definitions of certain technical terms and terms with specific meaning in the context of this tariff.

### **EXPLANATION OF ABBREVIATIONS**

ac - alternating current

bps - bits per second

dB - deci bel

dc - di rect current

DS1 - Digital Signal Level 1

FCC - (F.C.C.) Federal Communications Commission

Hz - hertz

ICB - Individual Case Basis

10C - Inter Office Channel

kbps - kilobits per second

kHz - kilohertz

LATA - Local Access and Transport Area

LDMTS - Long Distance Message Telecommunications Service

LEC - Local Exchange Company

Mbps - megabits per second

mcs - Microseconds

MF - Multifrequency Pulsing

MHz - megahertz

MTS - Message Telecommunications Service

NPA - Numbering Plan Area

NXX - Local Exchange Central Office Code

PBX - Private Branch Exchange

P.S.C. - Public Service Commission

USOC - Uni form Service Order Code

V & H - Vertical and Horizontal

WATS - Wide Area Telecommunications Service

wpm - words per minute

DECEMBER 15, 2001 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 1 ORIGINAL PAGE 1 AMENDMENT NO. 472

### 1. APPLICATION OF TARIFF

### 1.1 APPLICATION

#### A. General

This tariff contains the regulations and rates applicable to Local Channel Services furnished or made available by AT&T Communications of Wisconsin, Inc., hereinafter referred to as the Company, between two or more points within the state of Wisconsin. These general regulations are also applicable to private line Local Channel Services.

Private line services are furnished by means of wire, radio, fiber optics or any suitable technology or combination of technologies.

B. Jurisdiction refers to the classification of a private line service as intrastate (subject to the jurisdiction of Wisconsin Public Service Commission) or as interstate (subject to the jurisdiction of the Federal Communications Commission).

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### 2. GENERAL REGULATIONS

#### 2. 1 DESCRIPTION

Effective July 31, 2001 all references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Business Services Guide Located at http://www.att.com/servicequide/business.

#### A. General

A Local Channel Service may 1) permit the transmission of communications between a customer's premises and an AT&T central office, within the state of Wisconsin or 2) between two or more customer premises or 3) consist solely of an access coordination function(s) when the customer elects to provide channels equivalent to those offered herein. All Local Channel Services of the Company are provided on a monthly basis. The Company does not transmit messages. However, the channels it furnishes may be used for that purpose.

### 1) Engineering, Installation and Maintenance

The Company will assure that each Local Channel Service functions properly within its specified transmission or signaling parameters. The technical characteristics and specifications for each category of Local Channel Service are described in the respective Local Channel Service section. No customer is authorized to arrange for the engineering, installation and maintenance, or to rearrange, disconnect or remove a Local Channel Service without the Company's written consent.

### a. Engi neeri ng

Technical Publications can be obtained by the customer which contain technical information regarding Local Channel Services.

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### 2. GENERAL REGULATIONS

#### 2. 1 DESCRIPTION

- A. General (Cont'd)
  - Engineering, Installation and Maintenance (Cont'd)
    - b. Installation

The Company will schedule installation activity to meet the due date of the Local Channel Service. If the customer requests that installation activity be performed at other than the Company's scheduled time and results in premium payment for labor, additional charges are applicable (see Section 13, Additional Installation/Maintenance Functions).

#### c. Mai ntenance

The Company will arrange for the maintenance and repair of Local Channel Services. The testing of a service which is routed through an AT&T central office will be made from that office.

If a trouble condition occurs, the customer is responsible for determining if the trouble is in any customer equipment or customer-provided communications system which is connected at the customer's premises. A maintenance of service charge will apply, if at the customer's request, a repair person is dispatched to the customer's premises and testing indicates that the local channel is functioning correctly (see Section 13, Maintenance of Service Charge). No charge will apply, however, if at a later time the trouble condition is actually determined to be a malfunction of any Company-provided private line service.

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#### 2. GENERAL REGULATIONS

### 2.1 DESCRIPTION (Cont'd)

#### B. Hazardous Locations

A local channel will not be furnished at a location the Company considers hazardous (e.g., explosive atmosphere environments). In such cases the Company, if so requested, will terminate the local channel at a mutually agreeable alternate location. The customer will then be responsible for extension of the local channel to the hazardous location.

#### C. Service Dates

When a customer orders a Local Channel Service, all components of the resulting end-to-end arrangement which are provided by the Company will begin service on the same date unless otherwise specified by the customer.

### D. Order Changes

Change of a due date, cancellation or other changes to order regulations are as specified in AT&T Business Services Guide located at <a href="http://www.att.com/serviceguide/business">http://www.att.com/serviceguide/business</a>, (Delay of a Due Date by a Customer, Maximum Delay Period and Change in Service Arrangement).

### E. Access Coordination Function

The customer may elect to order solely the access coordination function from the Company. In this case, the customer must give the Company written authorization to act on its behalf and be responsible for the access charges incurred.

### F. Floor Space, Conduit and Electrical Power at a Customer's Premises

The customer must provide the equipment space, supporting structure, conduit and electrical power required to terminate a Local Channel Service at a customer's premises without charge to the Company as described in AT&T Business Services Guide.

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### 2. GENERAL REGULATIONS

#### 2. 1 DESCRIPTION (Cont'd)

### G. High Voltage Power

Locations must follow the regulations specified in AT&T Business Services Guide located at <a href="http://www.att.com/serviceguide/business">http://www.att.com/serviceguide/business</a>.

#### H. Loss

The customer must reimburse the Company for loss through theft of any Local Channel Service equipment installed by the Company at a customer's premises.

### I. Credit Allowances for Interruptions

A credit allowance will be given when a Local Channel Service is interrupted according to the regulations provided in AT&T Business Services Guide.

The following table is used for calculating credit allowances for interruptions:

### 1) Interruptions of 24 Hours or Less

Length of Interruptions	Interruption Period to be Credited
Less than 30 minutes 30 minutes up to, but not including 3 hours	None 1/10 day
3 hours up to, but not including 6 hours	1/5 day
6 hours up to, but not including 9 hours	2/5 day
9 hours up to, but not including 12 hours	3/5 day
12 hours up to, but not including 15 hours	4/5 day
15 hours up to 24 hours inclusive	One day

Two or more interruptions of 30 minutes or more, during any period up to but not including three hours, shall be considered as one interruption.

### 2) Interruptions Over 24 Hours

Interruptions over 24 hours will be credited 1/5 day for each three-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

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### 2. GENERAL REGULATIONS

#### 2. 1 DESCRIPTION (Cont'd)

### J. Special Access Surcharge

### 1) Application of Charges

The special access surcharge will apply to Local Channel Services at a customer's premises which terminate in a PBX or equivalent device capable of interconnecting the Local Channel Service with the local exchange network. The surcharge applies to each termination at a customer's premises and to each voice grade equivalent channel derived from ACCUNET T1.5 Service and ACCUNET T45 Service.

The total amount of the special access surcharge billed by the Company will include the additional charge the Local Exchange Carriers have been authorized to collect in connection with the surcharge.

The surcharge also applies to Local Channel Services terminated at a customer's premises from which voice grade or ACCUNET Generic Digital Access Service channels are derived and then terminated in a PBX or equivalent device capable of interconnecting the derived channel with the local exchange network. The charge applies on a per voice grade equivalent basis as shown in the PRICE LIST.

The Company will bill the customer the appropriate special access surcharge(s) unless the termination is exempt from the surcharge as set forth in 2) following.

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### 2. GENERAL REGULATIONS

#### 2. 1 DESCRIPTION (Cont'd)

- J. Special Access Surcharge
  - 2) Exemptions to the Surcharge Application

A Local Channel Service termination will be exempted from the monthly special access surcharge if:

- a. The channel is terminated in a device which is not capable of interconnecting the service with the local exchange network and the customer certifies this to the Company.
- b. The termination is the open end of a Foreign Exchange Service.
- c. Its operating characteristics are such that it could not make use of the local exchange network.

The certification may be provided 1) at the time the Local Channel Service is obtained or 2) at such time as the service is changed in such a manner that an exemption applies.

If a certification is not received at the time the Local Channel Service is obtained, the surcharge will be applied.

### 3) Crediting the Surcharge

The Company will cease billing the special access surcharge when certification is received that the Local Channel Service termination has become exempt from the surcharge, as set forth in b. preceding. If the status of the channel was changed prior to receipt of the exemption certification, the Company will credit the customer's account, not to exceed 90 days based on the effective date of the change specified by the customer.

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### 2. GENERAL REGULATIONS

### 2.1 DESCRIPTION (Cont'd)

### K. Additional Regulations

### 1) Minimum Payment Period

The minimum payment period for private line service components is 30 days unless otherwise noted.

### 2) Notice of Discontinuance

The notice of discontinuance for the interoffice channel and all other service components of a private line service is 15 days unless otherwise noted. Recurring charges apply for a period of 15 days from the date the Company receives the discontinuance notice or until the requested discontinuance date, whichever is longer. During this period, the charges will continue to apply whether or not the customer continues to use the service.

### 3) Service Order Charges

Service order charges apply to all private line service orders as specified in this and other sections (see Section 3, Additional Administrative & Operational Functions).

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#### 2. GENERAL REGULATIONS

### 2. 1 DESCRIPTION (Cont'd)

- K. Additional Regulations (Cont'd)
  - 4) Cancellation of an Order

A cancellation charge is applicable if a customer cancels an order for private line service prior to the due date. A critical date schedule is established by the Company for each private line service order placed by a customer. The Company uses this schedule to identify key activities in the service order process, to monitor the progress of the installation and to administer the schedule of cancellation charges. The cancellation charge is determined by the critical date reached by the Company at the point the customer cancels the order. Critical date schedules may vary between service orders. The specific critical dates which have been established for a given order can be obtained from the sales negotiator.

The critical dates monitored by the Company are:

Application Date (APP):

The date on which the customer provides a firm commitment and sufficient information to the Company to proceed with the issuance of a firm order for service.

Scheduled Issue Date (SLD):

The date on which the service order is entered into the Company's service order distribution system.

Design Layout Report Date (DLRD):

The date on which the Design Layout Report (DLR) or access interface information is received by the Company from the LEC.

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#### 2. GENERAL REGULATIONS

### 2. 1 DESCRIPTION (Cont'd)

- K. Additional Regulations (Cont'd)
  - 4) Cancellation of an Order (Cont'd)
    - Records Issue Date (RID):

The date on which all circuit design and assignment information is sent to the central office installation force.

- Wired and Office Tested Date (WOT):

The date by which all intraoffice wiring is completed, all plug-ins are optioned and aligned, and frame continuity is established.

Circuit Test and Acceptance (CTA) Date:

The date on which overall testing of the service is completed.

- Due Date (DD):

The date that has been established for completion of the installation of a private line service.

If an order for a private line service is cancelled by the customer prior to the SID, no charge applies. For cancellation by the customer on or after the SID, a cancellation charge will apply per component. The amount of the cancellation charge will vary according to the service ordered and the date reached in the critical date schedule. The applicable charge is based on the last scheduled critical date reached in the service order process. For example, an order involving 1 interoffice channel (IOC) and 2 office connections (OCs) which is canceled after the SID, but prior to the DLRD, a total charge for 1 IOC and 2 OCs canceled on the SID is applicable.

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#### 2. GENERAL REGULATIONS

#### 2. 1 DESCRIPTION (Cont'd)

### L. Select Savings Plan (SSP)

Select Savings plans with terms from one to five years are available as an alternative to conventional monthly rates for local

channel services and channel options of Type 1 Digital Data Local Channel Services, Voice Grade Local Channel Services and ACCUNET Generic Digital Access Services connected to ACCUNET Spectrum of Digital Services (ASDS). In exchange for a term commitment on each

individual service, the Customer is given monthly rates that are discounted for the duration of the term. Rates may change from time to time however, the discount levels applied will not change during the term of the plan. If a Customer requests additions/changes to any service currently included under a select savings plan, the monthly discounts that were in effect on the date

the Customer originally committed to a plan will be applied to the new rates.

Non-recurring charges will not be discounted. When a Customer requests service, the non-recurring charges will be applied based on the rates in effect on the date that the service order is completed by AT&T.

#### 1) Select Savings Plan Structure

A select savings plan will include all of the ACCUNET Generic Digital Access services, Type 1 Digital Data Local Channel Services and Voice Grade Local Channel Services or service components with the exception of Voice Grade Signaling Channel option and Type 1 Digital Data Transfer Arrangements.

The plan will be available in one month increments from twelve months (one year) through sixty months (five years). The discount is fixed for the life of the plan. Monthly rates for all months will be discounted based on the term commitment as follows:

Term Commitment	Di scount
12-23 months	6%
24-35 months	8%
36-60 months	10%

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### 2. GENERAL REGULATIONS

### 2.1 DESCRIPTION (Cont'd)

- L. Select Savings Plan (SSP) (Cont'd)
  - 2) Select Savings Plan Commitment and Plan Restrictions

The Customer must commit each individual service into a select savings plan. Each service must include all AT&T Interoffice and local channel components under a plan. Both existing and new services are eligible. The following are not eligible for inclusion in a select savings plan:

- -Individual Case Basis (ICB) rates
- -Local Channel Special Routing
- -Local Channels not connected through an AT&T office
- 3) Discontinuance of Select Savings Plan-Without Liability

The Customer may discontinue a select saving plan without liability under the following conditions:

- a. An ASDS Customer with 9.6 Kbps or 56 Kbps service and voice grade access may replace their end to end service with a new ASDS 9.6 Kbps or 56 Kbps service with digital access, provided the replacement service is enrolled in a select savings plan with an expiration date equal to or later than that of the service being replaced. The requested installation date for the new service must be on or before the requested disconnect date of the service being replaced.
- b. An existing SSP service may be replaced with a new AT&T ACCUNET digital service of a higher speed, provided the replacement service, if it is ASDS, is enrolled in a SSP that has an expiration date that is equal to or later than that of the service being replaced. The installation date request for the new ACCUNET service must be on or before the requested disconnect date of the service being replaced.

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### 2. GENERAL REGULATIONS

### 2.1 DESCRIPTION (Cont'd)

- L. Select Savings Plan (SSP) (Cont'd)
  - 3) Discontinuance of Select Savings Plan-Without Liability (Cont'd)
    - c. A Customer may also move an existing SSP service to a different location(s) or change the AT&T point-of-presence provided that the installation date requested for the move and/or change is on or before the requested disconnect date, and both installation and disconnect requests are made concurrently. The moved and or changed service will be subject to the time commitment remaining under the original SSP.
    - d. If the Customer commits to a new twenty-four through sixty month replacement SSP with an expiration date that is 12 or more months later than the expiration date of the plan being replaced. The plan being replaced will terminate on the day preceding the start date of the new plan. The rates for the new SSP will be determining using the rates in effect at the time the customer commits service under the new plan.
    - e. An ASDS Customer with Type 1 Digital Data Local Channel (DDLC) access service may replace their DDLC access service with ACCUNET Generic Digital Access (GDA) service, provided the GDA service is of equal speed. The GDA service will be subject to the time commitment remaining under the customers' original SSP and all SSP components will be repriced and/or recalculated as specified in existing SSP regulations, concerning customer requested additions and/or changes.

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### 2. GENERAL REGULATIONS

### 2.1 DESCRIPTION (Cont'd)

- L. Select Savings Plan (SSP) (Cont'd)
  - 4) Discontinuance of Select Savings Plan-With Liability

Discontinuance of a service an/or service component furnished under a select savings plan, prior to the expiration of the applicable term, will result in Customer liability as specified below:

a. For service discontinued prior to the completion of the specified term plan the Customer is liable for the percentage of the total undiscounted fixed monthly rates for the remaining portion as follows:

1-12	months	50%
13-24	months	40%
25-36	months	30%
37-48	months	20%
49-60	months	10%

5) Expiration and Renewal of a Select Savings Plan

Upon expiration of a select savings plan, the Customer has the option to obtain a new select savings plan, another available plan, or to obtain service under conventional monthly rates.

If the Customer chooses to subscribe to a new select savings plan, the start date of the new plan may not be earlier than the day following the expiration date of the former plan.

6) Expiration and Renewal of a Select Savings Plan (Cont'd)

To continue the same service under monthly rates, no action is required on the part of the Customer. Upon expiration of a select savings plan, and unless notification to the contrary is received, the Customer's service will automatically be continued at rates specified under the monthly rate plan in effect at that time.

The Customer may renew service under a new select savings plan by notifying AT&T in writing anytime prior to the expiration of the current select savings plan.

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### 3. RESERVED FOR FUTURE USE

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#### 4. CHANNEL MILEAGE MEASUREMENT

#### 4.1 GENERAL

A. Two-Point Local Channel Service Mileage Measurement

The mileage for a local channel between an AT&T central office and a customer's premises is measured using the V&H coordinates of the serving wire centers of the AT&T central office and the customer's premises. The rate mileage for a local channel between two or more customer premises is measured using the V&H coordinates of the serving wire centers of the customer premises. The appropriate AT&T central office to use as a pricing point is determined as set forth in a. following.

1) Determining the Pricing Central Office

The customer may specify a particular AT&T central office (i.e., customer specified routing). In such cases, the local channel will be physically routed and priced to the AT&T central office specified by the customer. If the customer does not make such a specification, the Company will use the serving wire center of the customer's premises and the service category of the Local Channel Service to be provided to determine the pricing central office for a customer's premises, as follows:

- a. In AT&T's Tariff F.C.C. No. 10, the rate center will be found based on the area code and first three digits of the telephone number typically associated with the customer's premises. The LATA number will be found based on the rate center determined.
- b. AT&T's Tariff F.C.C. No. 10 contains the V&H coordinates for the serving wire center of the AT&T central offices.

If the serving wire center for the AT&T central office and customer's premises is the same (i.e., the V&H coordinates for the wire center are the same), no calculation is necessary and the zero mileage charge applies. If the serving wire centers are different, proceed as in c. following.

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#### 4. CHANNEL MILEAGE MEASUREMENT

### 4.1 GENERAL (Cont'd)

- A. Two-Point Local Channel Service Mileage Measurement (Cont'd)
  - 1) Determining the Pricing Central Office (Cont'd)
    - c. If there is only one AT&T central office in a LATA for a category of service, that central office is the pricing central office to which mileage is measured. If there are two or more AT&T central offices in a LATA for a given category of service, the AT&T central office used to determine mileage will be the one nearest to the customer's premises. The pricing central office is determined by calculating the airline distance using the V&H coordinates of the serving wire centers of the customer's premises and each AT&T central office. If two AT&T central offices are measured equidistant from the customer's premises using rounded mileage, the central office to be used is the one which is the nearest using unrounded mileage.
- B. Multipoint Local Channel Service Mileage Measurement

The mileage for a local channel and an interbridge local channel is the airline distance measured in accordance with the physical configuration of the service and is determined as follows:

- 1) The mileage for a local channel is measured using 1) the V&H coordinates of the serving wire centers of the customer's premises or AT&T central office, as appropriate, and 2) the V&H coordinates of the serving wire center of Local Exchange Carrier's bridge locations.
- The mileage for an interbridge local channel is measured using the V&H coordinates of the wire centers of the bridge locations.

In all cases above, the airline mileage is determined as set forth in AT&T Business Services Guide Located at http://www.att.com/serviceguide/business.

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# 5. RESERVED FOR FUTURE USE

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#### 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICES

#### 6. 1 GENERAL

Terrestrial 1.544 Mbps Local Channel Service provides for the transmission of 1.544 Mbps digital signals over terrestrial channels.

ACC Business, a non-AT&T branded division, is introducing intrastate private line products. All terms and conditions, rates and charges are identical to the existing Terrestrial 1.544 Mbps Local Channel Service offered in this tariff.



# A. Description

Terrestrial 1.544 Mbps Local Channel Service is capable of simultaneous two-way transmission of serial, bipolar, return-to-zero isochronous digital signals at a transmission speed of 1.544 Mbps on a two-point basis only.

The transmission specification standards for Terrestrial 1.544 Mbps Local Channel Service is contained in Technical Publications-PUB 62508 and 62411.

Terrestrial 1.544 Mbps Local Channel Service may be furnished 1) between a customer's premises and an AT&T central office or

- 2) between two customer premises or
- 3) solely as an access coordination function.

The customer is responsible for providing channel service unit functionality at each local channel service termination on a customer's premises, as specified in AT&T Business Services Guide located at <a href="http://www.att.com/serviceguide/business">http://www.att.com/serviceguide/business</a>, Connection of Channel Service Unit Functionality.

Terrestrial 1.544 Mbps Local Channel Service uses a framed DS1 signal format (D4 or ESF).

Customers are required to select either D4 format or where available the Extended Superframe (ESF). The D4 format is described in Technical Publication-PUB 54016.

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### 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICES

## 6.1 GENERAL (Cont'd)

# B. Regulations

In addition to the regulations in other sections of this tariff, the following apply:

1) Availability of Local Channel Service

Terrestrial 1.544 Mbps Local Channel Service is available from the AT&T central offices listed in AT&T Business Services Guide Located at <a href="http://www.att.com/serviceguide/business">http://www.att.com/serviceguide/business</a>. Terrestrial 1.544 Mbps Local Channel Service may not be available everywhere.

2) Credit Allowances for Interruptions

For purposes of determining credit allowances, Terrestrial 1.544 Mbps Local Channel Service is considered to be interrupted when:

- There has been a loss of continuity on the local channel service.
- 300 or more seconds of transmission containing errors occur in a 15-minute period.

The regulations for credit allowances for interruptions are as specified in AT&T Business Services Guide.

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### 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICES

## 6.1 GENERAL (Cont'd)

- B. Regulations (Cont'd)
  - 3) Installation Charge Waiver

Installation charges will be waived for Terrestrial 1.544 Mbps Local Channel Services including the Access Coordination Function for Customers who order a new Terrestrial 1.544 with IOC or ACCUNET Spectrum of Digital Service (ASDS) with IOC provided under AT&T's Tariff P.S.C. OF W. NO. 6, used in conjunction with Terrestrial 1.544 Mbps Local Channel Service.

In order for a Customer to qualify for the waived installation charges, the Terrestrial 1.544 Local Channel Service must be ordered with a Terrestrial 1.544 IOC or must be connected through the M24 multiplexing office function to a minimum of one new ASDS IOC at speeds of 128 kbps and above or to a minimum of two new ASDS IOCs at speeds of between 56 kbps and 64 kbps and the IOCs must be ordered simultaneously with the new Terrestrial 1.544 Mbps Local Channel Service.

Excluded from the installation charge waiver are:

- Replacement of existing service with a service of the same type and speed
- Additions to and/or rearrangements to existing services

A Customer who discontinues service prior to 12 full months will be billed for the waived charges.

However, a Customer may discontinue service without liability for waived charges as specified in AT&T Business Services Guide Located at http://www.att.com/serviceguide/business.

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### 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICES

### 6.1 GENERAL (Cont'd)

### B. Regulations (Cont'd)

### 4) Service Assurance Warranty

For customers who connect Terrestrial 1.544 Mbps Local Channel Services to an ACCUNET T1.5 Interoffice Channel, an interruption allowance in lieu of that specified in Section 2 will be made for each reported interruption on the local channel in accordance with the table following. If more than one interruption is reported on a channel in a given month, each subsequent interruption is considered independently in calculating total credits for that channel on the following month's bill. However, the cumulative credit allowances may not exceed 100 percent per channel in a given month. Credit may not be carried over to subsequent months.

The customer's recurring charges for the channel and associated rate elements in the month that the interruption occurs will be the basis for calculation of the credit allowance for that month. Discounts due to pricing plans will be applied prior to the application of credit allowances.

Length of Interruption	Credit per Interruption
1 minute up to, but not including, 1 hour	5. 0%
1 hour up to, but not including, 2 hours	10. 0%
2 hours up to, but not including, 3 hours	15. 0%
3 hours up to, but not including, 4 hours	20. 0%
4 hours up to, but not including, 5 hours	25. 0%
5 hours up to, but not including, 6 hours	30. 0%
6 hours up to, but not including, 7 hours	35. 0%
7 hours up to, but not including, 8 hours	40. 0%
8 hours up to, but not including, 9 hours	45. 0%
Over 9 hours	50. 0%

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#### 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICES

## 6.1 GENERAL (Cont'd)

C. Access Coordination Function

An access coordination function is required for each local channel provided by the Company or for each access channel provided by the customer for which the Company provides access coordination.

D. Signals at the Interface

All signals generated by customer equipment and presented to the interface must meet certain signal and format constraints. Some of these constraints are listed below. Additional details are set forth in Technical Publication-PUB 62411.

- 1) Signal and Format Constraints for Framed and Unframed DS1 Signals
  - Data Rate: 1.544 Mbps +/- 75 bps.
  - Consecutive Zeros: No more than 15 consecutive zeros may be generated.
  - Pulse Density: At least three pulses in any 24 bit interval.
- 2) Format Constraint for Framed DS1 Signal
  - F Bit Position: This framing constraint permits the use of every 193rd bit position for framing, error detection, signaling and the transmission of other network control information.
- 3) In the event that a trouble indication exists which necessitates a visit of a repair person to a customer's premises because of the absence of a loop-back in the customer's equipment, a maintenance of service charge will apply (see Section 13, Maintenance of Service Charge).
- E. Minimum Payment Period

The minimum payment period for Terrestrial 1.544 Mbps Local Channel Service can be found in Section 2.

F. Notice of Discontinuance

The notice for discontinuance for Terrestrial 1.544 Mbps Local Channel Service is 30 days unless otherwise noted.

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#### 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICES

### 6.1 GENERAL (Cont'd)

### G. Channel Options

The following channel options are available for use with Terrestrial 1.544 Mbps Local Channel Service:

### 1) Special Routing

Terrestrial 1.544 Mbps Local Channel Service is normally furnished using facilities selected by the Company. However, a special routing option is available. If complete special routing is not available when ordered or if it becomes unavailable at a later date due to network rearrangements, special routing may only be furnished on a partial basis. The customer will be advised before partial special routing is provided and may cancel the order or discontinue if the partial special routing is not acceptable. No cancellation charge will apply in such case. Diversity is the special routing option for Terrestrial 1.544 Mbps Local Channel Service.

### 2) Diversity

Two or more Terrestrial 1.544 Mbps Local Channel Services may be furnished partially or entirely over not more than two physically separated routes. Diversity is furnished for a portion of the local channel or for the entire local channel depending on the facilities available. If there are more than two local channels, the local channels are divided into two groups and furnished partially or entirely over two physically separated routes.

## H. Special Access Surcharge

The special access surcharge is described in Section 1 and rates are in the PRICE LIST.

#### I. Customer Access Selection Charge (CASC)

When a customer orders a Terrestrial 1.544 Mbps Local Channel Service and requests an access provider other than the one selected by AT&T, and AT&T provisions the Local Channel Service with the access provider requested by the customer, a monthly recurring CASC applies in addition to the price of the Local Channel Service. The monthly recurring CASC does not count toward revenue commitments and is not eligible for discounts.

# J. Rates and Charges

Refer to PRICE LIST

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### 7. TERRESTRIAL 45 MBPS LOCAL CHANNEL SERVICES

#### 7. 1 GENERAL

Terrestrial 45 Mbps Local Channel Service provides for the transmission of 44.736 Mbps digital signals.

Terrestrial 45 Mbps Local Channel Service uses a framed DS3 signal format. When used to carry multiplexed DS1 channels, the signal carried within the framed DS3 format must contain Extended Superframe formatted DS1 channels to a maximum of 28.

# A. Description

Terrestrial 45 Mbps Local Channel Service provides a digital channel for the two-way simultaneous transmission of signals at the DS3 rate of 44.736 Mbps. The transmission specification standards for Terrestrial 45 Mbps Local Channel Service are contained in Technical Publications-PUB 43802 and PUB 54016.

Terrestrial 45 Mbps Local Channel Service is suitable for the transmission of voice, data (including ACCUNET Spectrum of Digital Services) or any other application required by the customer which utilizes digital signals within the specified transmission parameters of the local channel.

Terrestrial 45 Mbps Local Channel Service may be furnished (1) between a customer's premises and a designated AT&T central office or (2) between two customer premises or (3) solely as an access coordination function.

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### 7. TERRESTRIAL 45 MBPS LOCAL CHANNEL SERVICES

### 7.1 GENERAL (Cont'd)

### B. Regulations

In addition to the regulations in other sections of this tariff, the following apply:

1) Availability of a Local Channel Service

Terrestrial 45 Mbps Local Channel Service is available from the designated AT&T central offices listed in AT&T's Tariff F.C.C. No. 10. Terrestrial 45 Mbps Local Channel Service may not be available in every LATA.

2) Credit Allowances for Interruptions

For purposes of determining credit allowances, Terrestrial 45 Mbps Local Channel Service is considered to be interrupted when:

- There has been a loss of continuity.
- 300 or more seconds of transmission containing errors occur in a 15 minute period on DS3 level.

### 3) Service Assurance Warranty

For customers who connect Terrestrial 45 Mbps Local Channel Service to an ACCUNET T45 Service interoffice channel, an interruption allowance in lieu of that specified in 2) preceding, will be made for each reported interruption on the local channel in accordance with the following table. If more than one interruption is reported on a channel in a given month, each subsequent interruption is considered independently in calculating total credits for that channel on the following month's bill. However, the cumulative credit allowances may not exceed 100 percent per channel in a given month. Credit may not be carried over to subsequent months.

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### 7. TERRESTRIAL 45 MBPS LOCAL CHANNEL SERVICES

# 7.1 GENERAL (Cont'd)

# B. Regulations (Cont'd)

# 3) Service Assurance Warranty (Cont'd)

The customer's recurring charges for the channel and associated rate elements in the month that the interruption occurs will be the basis for calculation of the credit allowance for that month. Discounts due to pricing plans will be applied prior to the application of credit allowances.

Length of Interruption	Credit per Interruption
1 minute up to, but not including, 1 hour	5. 0%
1 hour up to, but not including, 2 hours	10.0%
2 hours up to, but not including, 3 hours	15.0%
3 hours up to, but not including, 4 hours	20.0%
4 hours up to, but not including, 5 hours	25.0%
5 hours up to, but not including, 6 hours	30.0%
6 hours up to, but not including, 7 hours	35.0%
7 hours up to, but not including, 8 hours	40.0%
8 hours up to, but not including, 9 hours	45.0%
Over 9 hours	50.0%

### C. Minimum Payment Period

The minimum payment period for a Terrestrial 45 Mbps Local Channel Service access coordination function shall be one year unless otherwise indicated. The minimum payment period for a local channel is determined on an individual case basis.

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### 7. TERRESTRIAL 45 MBPS LOCAL CHANNEL SERVICES

## 7.1 GENERAL (Cont'd)

#### D. Notice of Discontinuance

The notice of discontinuance for Terrestrial 45 Mbps Local Channel Service is three months. Recurring charges will apply for a period of three months from the date the Company receives the discontinuance notice or until the discontinuance date, whichever is longer.

# E. Cancellation Charge

The cancellation charge for Terrestrial 45 Mbps Local Channel Service orders canceled after the start of installation will be equal to the installation charges for the service.

# F. Customer Access Selection Charge

When a customer orders a Terrestrial 45 Mbps Local Channel Service and requests an access provider other than the one selected by AT&T, and AT&T provisions the Local Channel Service with the access provider requested by the customer, a monthly recurring CASC applies in addition to the price of the Local Channel Service. The monthly recurring CASC does not count toward revenue commitments and is not eligible for discounts.

# G. Rates and Charges

The rates applicable for the local channel and access coordination function components of Terrestrial 45 Mbps Local Channel Service are established on an individual case basis.

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#### 8. ACCUNET GENERIC DIGITAL ACCESS SERVICES

#### 8.1 GENERAL

ACCUNET Generic Digital Access Service provides for the transmission of digital signals at either 9.6 Kbps, 56 Kbps or 64 Kbps.

ACC Business, a non-AT&T branded division, is introducing intrastate private line products. All terms and conditions, rates and charges are identical to the existing ACCUNET Generic Digital Access Service offered in this tariff.



### A. Description

ACCUNET Generic Digital Access Service provides a digital channel for the two-way simultaneous transmission of signals at the rates of 9.6 Kbps, 56 Kbps or 64 Kbps in a framed DSO signal format. The transmission specification standards for ACCUNET Generic Digital Access Service are contained in Technical Publications-PUB 62310 and PUB 62421.

ACCUNET Generic Digital Access Service may be furnished 1) between a customer's premises and an AT&T central office or 2) between two or more customer premises or 3) solely as an access coordination function. ACCUNET Generic Digital Access Service may not be used with DATAPHONE Digital Service.

### B. Regulations

In addition to the regulations in other sections of this tariff, the following apply:

1) Availability of Local Channel Service

ACCUNET Generic Digital Access Service is available from the AT&T central offices listed in AT&T's Tariff F.C.C. No. 10 and may not be available in every LATA.

2) Credit Allowances for Interruptions

For purposes of determining credit allowances, ACCUNET Generic Digital Access Service is considered to be interrupted when:

- There has been a loss of continuity.
- 300 or more seconds of transmission containing errors occur in a 15 minute period.

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#### 8. ACCUNET GENERIC DIGITAL ACCESS SERVICES

### 8.1 GENERAL (Cont'd)

- C. Regulations (Cont'd)
  - 3) Installation Charge Waiver

Installation charges will be waived for ACCUNET Generic Digital Access Local Channel Services (GDA) including the Access Coordination Function for Customers who order a new ACCUNET Spectrum of Digital Service (ASDS) with IOC provided under AT&T's Tariff P.S.C. OF W. NO. 12, used in conjunction with ACCUNET Generic Digital Access Local Channel Service.

Excluded from the installation charge waiver are:

- Replacement of existing service with a service of the same type and speed
- Additions to and/or rearrangements to existing services

A Customer who discontinues service prior to 12 full months will be billed for the waived charges.

However, a Customer may discontinue service without liability for waived charges as specified in Section 9 under AT&T's Tariff P.S.C. OF W. NO. 12.

4) Connection of Channel Service Unit Functionality

The customer is responsible for providing channel service unit functionality for each termination of ACCUNET Generic Digital Access Service at their premises.

In the event that a trouble indication exists which necessitates a visit of a repair person to a customer's premises because of the absence of a loop-back in the customer's equipment, a maintenance of service charge will apply as specified in Section 13.

D. Access Coordination Function

An access coordination function is required for each local channel provided under this tariff or for each access channel provided by the customer for which AT&T provides access coordination.

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#### 8. ACCUNET GENERIC DIGITAL ACCESS SERVICES

#### 8.1 GENERAL (Cont'd)

### E. Minimum Payment Period

The minimum payment period for ACCUNET Generic Digital Access Service and an access coordination function is one month.

#### F. Notice of Discontinuance

The notice of discontinuance for ACCUNET Generic Digital Access Service is 15 days.

### G. Channel Options

The following channel options are available for use with ACCUNET Generic Digital Access Service:

## 1) Special Routing

ACCUNET Generic Digital Access Service is normally furnished using facilities selected by the Company. However, a special routing option is available where the required local channel facilities are available. If complete special routing is not available when ordered or if it becomes unavailable at a later date due to network rearrangements, special routing may only be furnished on a partial basis. The customer will be advised before partial special routing is provided and may cancel the order or discontinue the special routing if the partial special routing is not acceptable. No cancellation charge will apply in such case.

### a. Diversity

Two or more ACCUNET Generic Digital Access Services may be furnished partially or entirely over not more than two physically separated routes. Diversity is furnished for any portion of the local channel or in its entirety. If there are more than two local channels, the local channels are divided into two groups and furnished partially or entirely over two physically separated routes.

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#### 8. ACCUNET GENERIC DIGITAL ACCESS SERVICES

### 8.1 GENERAL (Cont'd)

- G. Channel Options (Cont'd)
  - 2) Secondary Channel

The secondary channel option provides the customer with the capability to derive an independent, slower speed auxiliary (secondary) channel that operates in parallel with a primary digital local channel without reducing the operating speed of the primary channel. It is available for 9.6 Kbps and 56 Kbps ACCUNET Generic Digital Access Services only. For 56 Kbps channels, the option may be used only in two-point configurations which do not require the installation of loop repeater equipment. The technical parameters for ACCUNET Generic Digital Access Service with a secondary channel option are set forth in Technical Publication-PUB 62310. The speeds of the secondary channels are as follows:

533 bps with a primary 9.6 Kbps channel 2,666 bps with a primary 56 Kbps channel

3) Bri dgi ng

Bridging provides the capability to connect two or more 9.6 Kbps or 56 Kbps ACCUNET Generic Digital Access Services in a Local Exchange Carrier hub office.

H. Special Access Surcharge

The special access surcharge is described in Section 2, paragraph J.

I. Rates and Charges

Refer to PRICE LIST

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### 9. DIGITAL DATA LOCAL CHANNEL SERVICE

#### 9.1 GENERAL

Digital Data Local Channel Service provides for the transmission of data at various speeds.

ACC Business, a non-AT&T branded division, is introducing intrastate private line products. All terms and conditions, rates and charges are identical to the existing Digital Data Local Channel Service offered in this tariff.

# (N) | | (N)

### A. Description

Digital Data Local Channel Service provides a digital channel for the simultaneous two-way transmission of data at synchronous speeds of 9.6 Kbps or 56 Kbps on a two-point basis.

The transmission specification standards for Digital Data Local Channel Service are contained in Technical Publications-PUB 62310 and PUB 62507.

There are two types of Digital Data Local Channel Service, Type 1 and Type 2.

- A Type 1 Digital Data Local Channel Service is furnished between a customer's premises and an AT&T central office or between two customer premises for connection to DATAPHONE Digital Interoffice Channel Service.
- A Type 2 Digital Data Local Channel Service is furnished between a customer's premises and an AT&T central office for connection to Switched Digital Service or two customer premises.

In addition, a Digital Data Local Channel Service (Type 1 or 2) may consist solely of an access coordination function.

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#### 9. DIGITAL DATA LOCAL CHANNEL SERVICE

#### 9.1 GENERAL (Cont'd)

### B. Regulations

In addition to the General Business Procedures preceding, the following apply:

1) Availability of a Local Channel Service

Digital Data Local Channel Service is available from the AT&T central offices listed in AT&T's Tariff F.C.C. No. 10, Section 5. Digital Data Local Channel Service may not be available everywhere.

2) Credit Allowances for Interruptions

For purposes of determining credit allowances, Digital Data Local Channel Service is considered to be interrupted when:

- There has been a loss of continuity on the Digital Data Local Channel Service.
- The error performance is below the 99.875% error-free-seconds design objective.
- 3) Connection of Channel Service Unit Functionality

The customer is responsible for providing channel service unit functionality for each local channel service termination of Digital Data Local Channel Service at a customer's premises.

In the event that a trouble indication exists which necessitates a visit of a repair person to a customer's premises because of the absence of a loop-back in the customer's equipment, a maintenance of service charge will apply (see Section 3, Maintenance of Service Charge).

C. Access Coordination Function

An access coordination function is required for each local channel provided by the Company as well as for each local channel provided by the customer for which the Company provides the access coordination function.

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### 9. DIGITAL DATA LOCAL CHANNEL SERVICE

#### 9.1 GENERAL (Cont'd)

## D. Channel Options

The following channel options are available for use with Digital Data Local Channel Service:

# 1) Special Routing

Digital Data Local Channel Service is normally furnished using facilities selected by the Company. However, special routing options are available where the required local channel facilities are available. If complete special routing is not available when ordered or if it becomes unavailable at a later date due to network rearrangements, special routing may only be furnished on a partial basis. The customer will be advised before partial special routing is provided and may cancel or discontinue the special routing if the compromise is not acceptable. No cancellation charge will apply in such case. Diversity is the only special routing option for Digital Data Local Channel Service. It is available only for 56 Kbps local channel service.

# 2) Secondary Channel

The secondary channel option provides the customer with the capability to derive an independent, slower speed auxiliary (secondary) channel that operates in parallel with a primary Digital Data Local Channel without reducing the operating speed of the primary channel. It is available for 9.6 Kbps and 56 Kbps speeds of Type 1 Digital Data Local Channels. For 56 Kbps channels, the option may be used only in two-point configurations which do not require the installation of loop repeater equipment. The technical parameters for a Type 1 Digital Data Local Channel with a secondary channel option are set forth in Technical Publication-PUB 62120. The speeds of the channels are as follows:

533 bps with a primary 9.6 Kbps channel 2,666 bps with a primary 56 Kbps channel

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#### 9. DIGITAL DATA LOCAL CHANNEL SERVICE

### 9.1 GENERAL (Cont'd)

D. Channel Options (Cont'd)

# 3) Diversity

Two or more 56 Kbps Digital Data Local Channel Services may be furnished partially or entirely over not more than two physically separated routes. Diversity may be furnished for any portion of the local channel or for its entirety. If there are more than two 56 Kbps Digital Data Local Channel Services, the services may be divided into two groups and furnished partially or entirely over two physically separated routes subject to availability of facilities.

 Diversity from Another 56 Kbps Digital Data Local Channel Service

If a customer has multiple 56 Kbps Digital Data Local Channels between a particular AT&T central office and customer's premises, those local channels would be furnished over two physically separated routes.

b. Diversity from Other Types of Local Channel Service

If a customer has multiple local channel services of different types between a particular AT&T central office and customer's premises, those different types of local channels would be furnished over two physically separated routes.

# 4) Transfer Arrangements

A transfer arrangement permits a customer to alternately transfer a channel to one of up to 48 other Type 1 Digital Data Local Channel Services (Digital Data Local Channel Service provided in this section) which are terminated in the same AT&T central office. All channels that are connected to a transfer arrangement must operate at the same transmission speed. A control arrangement is required to operate the transfer arrangement. The control arrangement must be provided for separately.

The Digital Data Local Channels utilized with the transfer arrangement are not provided as part of the transfer arrangement and must be obtained separately from the appropriate tariff(s).

### E. Rates and Charges

Refer to PRICE LIST

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### 10. VOICE GRADE LOCAL CHANNEL SERVICE

#### 10.1 GENERAL

Voice Grade Local Channel Service provides for the transmission of analog signals within a frequency bandwidth of approximately 300 to 3000 Hz.

### A. Description

Voice Grade Local Channel Service is capable of the transmission of voice, data or any other application required by the customer which utilizes analog signals within the specified transmission parameters of the local channel. The transmission specification standards for Voice Grade Local Channel Service are contained in Technical Publications-PUB 41004, Table 4, PUB 62501 and PUB 62501, Addendum.

Voice Grade Local Channel Service may be arranged for one-way or two-way operation and is provided 1) between one or more customer's premises and an AT&T central office or 2) between two or more customer premises or 3) solely as an access coordination function(s).

At the customer's request, the Company will provide service to multiple customers' premises through the use of a bridge(s) located at a Local Exchange Carrier central office(s). However, if the Company determines that it is unable to meet service design and technical performance criteria in the configuration requested, the customer will be advised and given the opportunity to cancel or change the order. In such cases, no charge will apply for the cancellation or change in the customer's order.

Technical considerations include but are not limited to:

- Generally data circuits will not perform satisfactorily with more than two interbridge local channels in tandem.
- The Company's ability to test and restore circuits usually is diminished when bridging occurs outside its central offices. This is particularly severe when bridges are connected in tandem outside its central offices.

When Multipoint Local Channel Service is furnished, the local channel is billed in accordance with the configuration provided via bridged and interbridge local channels.

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#### 10. VOLCE GRADE LOCAL CHANNEL SERVICE

### 10.1 GENERAL (Cont'd)

### B. Regulations

In addition to the regulations in other sections of this tariff, the following apply:

1) Availability of Local Channel Service

Voice Grade Local Channel Service is available from the AT&T central offices listed in AT&T's Tariff F.C.C. 10, Section 5. Voice Grade Local Channel Service may not be available everywhere.

2) Credit Allowances for Interruptions

For purposes of determining credit allowances Voice Grade Local Channel Service is considered to be interrupted when:

- There has been a loss of continuity on the local channel service.
- Transmission is unsatisfactory and the local channel does not meet its specified transmission parameters.

### 3) Installation Charge Waiver

Installation charges will be waived for Voice Grade Local Channel Services including the Access Coordination Function and Voice Grade Local Channel C and D Type Data Conditioning for Customers who order a new ACCUNET Spectrum of Digital Service (ASDS) with IOC provided in AT&T's Tariff P.S.C. OF W. NO. 12, used in conjunction with Voice Grade Local Channel Service.

Excluded from the installation charge waiver are:

- IOC or Local Channel signaling capability
- Replacement of existing service with a service of the same type and speed
- Additions to and/or rearrangements to existing services

A Customer who discontinues service prior to 12 full months will be billed for the waived charges.

However, a Customer may discontinue service without liability for waived charges as specified in AT&T's Tariff P.S.C. OF W. NO. 12.

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### 10. VOICE GRADE LOCAL CHANNEL SERVICE

# 10.1 GENERAL (Cont'd)

C. Local Channels

The prices for local channels are applicable based upon the type of local channel service: nonbridged, bridged or interbridge.

D. Access Coordination Function

An access coordination function is required for:

- Each two-point local channel provided by the Company.
- Each customer's premises termination (excluding Local Exchange Carrier bridge terminations) on a multipoint local channel provided by the Company.
- Each two-point access channel provided by the customer for which the Company provides access coordination.
- Each customer's premises termination (excluding Local Exchange Carrier bridge terminations) on a multipoint access channel provided by the customer for which the Company provides access coordination.

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### 10. VOICE GRADE LOCAL CHANNEL SERVICE

#### 10.1 GENERAL (Cont'd)

## E. Channel Options

The following channel options are available for use with Voice Grade Local Channel Service.

# 1) Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade Local Channel Service. For two-point local channel service, the parameters apply to each local channel. The specifications for each type of conditioning are set forth in Technical Publication-PUB 62501.

## a. C-Type Conditioning

This conditioning is for the additional control of attenuation distortion and envelope delay distortion. The rates for C-Type conditioning apply per termination of a local channel at an AT&T central office and customer's premises. Only one kind of C-Type conditioning may be applied to a local channel.

C-Type conditioning is available under two options:

- Option 1 Provides performance parameters equal to those provided for C-1 conditioning.
- Option 2 Provides performance parameters equal to those provided for C-2, C-4 and C-5 conditioning.

### b. D-Type Conditioning

The rates for D-Type conditioning apply per termination of a local channel at an AT&T central office and customer's premises.

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#### 10. VOLCE GRADE LOCAL CHANNEL SERVICE

#### 10.1 GENERAL (Cont'd)

## E. Channel Options (Cont'd)

### 2) Signaling

Signaling is the process by which one location alerts another location on the same channel or network that it wishes to communicate.

The signaling arrangement to be used on a local channel service is dependent on the type of customer-provided equipment connected to the local channel service, the function of the channel and the manner in which the customer wants the signal process to operate (e.g., ringdown, dial).

Signaling prices are applicable per termination (AT&T central office or customer's premises) arranged on a local channel service.

## a. Loop Start Loop Signaling

Loop start loop signaling is used for off-premises stations, trunk to station tie lines and other channels which are terminated in switching equipment at one end and other terminal equipment (e.g., in a handset) at the other end. The interface with the switching equipment is referred to as the open end, and the interface with terminal equipment is referred to as the closed end.

This signaling arrangement is designed to pass an open loop (idle condition) or closed loop (seized condition) from the station to the switching equipment. Dial pulse or multifrequency pulsing signals from the station to the switching equipment, and dial tone and 20 Hertz ringing from the switching equipment to the station can be transmitted.

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### 10. VOICE GRADE LOCAL CHANNEL SERVICE

### 10.1 GENERAL (Cont'd)

- E. Channel Options (Cont'd)
  - 2) Signaling
    - b. Ground Start Loop Signaling

Ground start loop signaling is used for channels which interface with central office switching equipment on the open end and a PBX on the closed end to provide a PBX to central office trunk. In the operation of this arrangement, the closed end provides a closed loop and momentary ground for the ring conductor as a seizure. The open end provides a ground on the tip and battery on the ring as a seizure. This arrangement will transmit dial tone and 20 Hertz ringing from the open end to the closed end. It will also transmit dial pulses or multifrequency pulsing address signals from the closed end to the open end.

c. E&M Signaling Interface

This signaling arrangement is used for registered or grandfathered switching equipment tie trunks and is available as Type I, II or III E&M Signaling.

d. Two-Point Automatic Ringdown Signaling Arrangements Loop Closure Interface

In this signaling arrangement, the calling station activates 20 Hertz ringing by providing a tip to ring conductor short as an off-hook signal. The 20 Hertz ringing operates a bell or relay at the distant station. Loop closure interface is used for handset, key set, switchboard and console terminations.

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### 10. VOICE GRADE LOCAL CHANNEL SERVICE

### 10.1 GENERAL (Cont'd)

- E. Channel Options (Cont'd)
  - 2) Signaling (Cont'd)
    - e. Manual Signaling Arrangements for Two-Point or Multipoint Local Channel Services 20 Hertz Interface

In this signaling arrangement, the calling station transmits 20 Hertz ringing activated by the operation of a key or a button. The 20 Hertz ringing activates a bell or relay at the distant station. In a multipoint local channel service application, all stations receive the ring from the calling location.

f. Manual Signaling Arrangements with Code Selection for Multipoint Local Channel Services

This signaling arrangement is similar to the manual signaling arrangement for two-point local channels, except that the calling station can select a single distant station or group of stations by keying one of nine predetermined codes. Only the station or stations called will respond to the ringing.

g. Loop Reverse Battery

This signaling arrangement changes the signaling state when the battery and ground on the tip and ring are reversed. This arrangement is typically used on tie trunks.

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### 10. VOICE GRADE LOCAL CHANNEL SERVICE

#### 10.1 GENERAL (Cont'd)

- E. Channel Options (Cont'd)
  - 2) Signaling (Cont'd)
    - h. Signal Range Extension

Signal range extension is required when a local channel service (arranged for loop start dial signaling) is used as an off-premises station. There are three types:

- Type A is furnished for use with Class A PBX (or similar) station ports capable of operation over loops with resistance in the range of 0-199 ohms.
- Type B is furnished for use with Class B PBX (or similar) station ports capable of operation over loops with resistance in the range of 200-899 ohms.
- Type C is furnished for use with Class C PBX (or similar) station ports capable of operation over loops with resistance in the range of 900 ohms or more.

## 3) Special Routing

Voice Grade Local Channel Service is normally furnished using facilities selected by the Company. A special routing option is available for Voice Grade Local Channels. If complete special routing is not available when ordered or if it becomes unavailable at a later date due to network rearrangements, special routing may only be furnished on a partial basis. The customer will be advised before partial special routing is provided and may cancel the order or discontinue if the partial special routing is not acceptable. No cancellation charge will apply in such cases. Special routing is furnished subject to the availability of facilities.

#### 4) Diversity

Two or more local channels are furnished partially or entirely over not more than two physically separated routes, subject to availability of facilities. Diversity is furnished for any portion of the local channel or the entirety of the local channel. If there are more than two services, the services may be divided into two groups and furnished partially or entirely over two physically separated routes. Charges will be developed and filed on an individual case basis.

# F. Rates and Charges

Refer to PRICE LIST

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#### 11. SONET OC3 SERVICE

#### 11.1 GENERAL

The Digital Local Channel SONET Services provide for the transmission of various digital signals.

# A. Description

These AT&T Digital Local Channel SONET Services are configured by combining service components at designated AT&T Central Offices. The AT&T Central Offices may be within the same LATA or may be in different LATAs.

Digital Local Channel Service used for Digital Local Channel SONET Services is suitable for the transmission of voice, data (including ACCUNET Spectrum of Digital Services) or any other application required by the customer which utilizes digital signals within the specified transmission parameters of the local channel.

Digital Local Channel Service may be furnished (1) between a customer's premises and a designated AT&T Central Office or (2) solely as an Access Coordination Function.

All signals carried by local channels or other access and presented to the AT&T Central Offices must meet certain signal and format constraints. These constraints are described in the following Technical Publications:

TR 54018 - OC3 - Optical Interface Specifications
GR-523-CORE - Synchronous Optical Network (SONET) Transport
Systems:
Common Generic Criteria
(Bellcore)

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### 11. SONET OC3 SERVICE

### 11.1 GENERAL (Cont'd)

# B. Regulations

In addition to the regulations in Section P.S.C. OF W. NO. 1, preceding, the following apply.

1) Availability of a Digital Local Channel Service

Digital Local Channels used for Digital Local Channel SONET Services may not be available in every LATA.

2) Credit Allowance for Interruptions

For purposes of determining credit allowances in accordance with the regulations in Section 2., preceding, a Digital Local Channel Service used for Digital Local Channel SONET Services is considered to be interrupted when:

- there has been a loss of continuity, or
- 300 or more seconds of transmission containing errors occur in a 15-minute period on an OC3 level

# C. Minimum Payment Period

The minimum payment period for a Local Channel Service or Access Coordination Function used for Private Line SONET Service shall be 12 months.

# D. Cancellation Charge

As specified in Section 2., preceding the cancellation charge for individual case basis orders canceled after the start of installation will be equal to an estimate of the net costs incurred in each installation not to exceed the charges for the minimum payment period.

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### 11. SONET OC3 SERVICE

#### 11.1 GENERAL (Cont'd)

#### F. Notice of Discontinuance

The Notice of Discontinuance for all Digital Channel SONET Service components is one month. Recurring charges will apply for a period of one month from the date AT&T receives the discontinuance notice or until the requested discontinuance date, whichever period is longer. These charges will apply during this period whether or not the customer continues to use the service.

## F. Digital Local Channels (DLC)

The rates for the Digital Local Channel components of a Local Channel Service used for Digital Local Channel SONET Services are established on an individual case basis (ICB).

# G. Access Coordination Function (ACF)

An Access Coordination Function is required for each Digital Local Channel provided under this tariff or for each access channel provided by the customer for which AT&T provides access coordination. The rates are established on an individual case basis (ICB).

### H. Special Access Surcharge

(See Voice Grade Local Channel Services Section).

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### 11. SONET OC3 SERVICE

### 11.1 GENERAL (Cont'd)

# I. Channel Options

The following channel option(s) are available for use with Digital Local Channel Services used for Digital Local Channel SONET Services:

# 1) Special Routing

Digital Local Channel Service is normally furnished using facilities selected by AT&T. However, special routing options are available where the required components are available. If complete Special Routing is not available when ordered, or if it becomes unavailable at a later date due to network rearrangements, Special Routing may only be furnished on a partial basis. The customer will be advised before partial Special Routing is provided and may cancel or discontinue the special routing if the partial Special Routing is not acceptable. No cancellation charge will apply in such case. The special routing option available for Digital Local Channel Service is Local Channel Protection Capability.

a. Digital Local Channel Protection Capability - Local Channel Protection Capability (LCPC) provides two physically separate high capacity fiber optic local channels (primary and secondary) equipped with automatic restoration capability to provide backup in the event of a single facility break or an electronic failure. Local Channel Protection Capability is available between the customer premises and the AT&T central office, between the LEC serving wire center for the customer premises and the AT&T central office or between the customer premises and the LEC serving wire center for that premises.

When facilities are not available, the Company may request special construction of plant to satisfy its requirements. When special construction is necessary, charges will be developed on an individual case basis.

# J. Rates and Charges

Refer to PRICE LIST

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#### 12. AT&T REGIONAL FRAME RELAY SERVICE

#### 12.1 GENERAL

AT&T Regional Frame Relay Service (RFRS) is a public data network offering which provides high speed, order-preserving transmission of frames between Local Area Networks (LANs) or other high speed data communications equipment for distributed computing applications.

### A. Description

RFRS is offered within LATA 356 in the State of Wisconsin, where facilities and billing capabilities permit. Service is available for use 24 hours a day, seven days a week. Except as otherwise provided in this tariff, all terms, conditions, features and functions may be found in AT&T Business Services Guide located at <a href="http://www.att.com/serviceguide/business">http://www.att.com/serviceguide/business</a>. Charges for additional AT&T Frame Relay Services which may be used in conjunction with AT&T Regional Frame Relay Service may be found in AT&T Business Services Guide.

The following AT&T Frame Relay Service features are not available under this tariff for AT&T Regional Frame Relay Service:

- Disaster Recovery Options
- Frame Relay Service Level Agreement
- Frame Relay Service Domestic Gateway Capability
- International Frame Relay Service
- AT&T International End-to-End Frame Relay Service
- Frame Relay Volume Pricing Plan
- Digital Services Volume Pricing Plan

Regional Access Ports furnished under this tariff operate at transmission speeds of 56/64, 128, 256, 384, 512, 768 and 1544 kbps. The port speed defines the maximum rate that the customer can transmit data to and receive data from the FRS network.

# B. Regulations

1) Responsibilities of the Customer

The customer must provide the following additional information to the Company when ordering RFRS:

- The number and location of the Ports ordered,
- The initial set of software functions for each Port per Technical Publication No. TR 50052,
- The transmission speed of each Port,
- The CIR of each PVC,
- The Port origination and destination of each PVC CIR, and
- Requirements for Regional and Global addressing for PVC Data Link Connection Identifiers (DLCI) per Technical Publication No. TR 50052, for transmission through FRS.

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### 12. AT&T REGIONAL FRAME RELAY SERVICE

### 12.1 GENERAL (Cont'd)

- B. Regulations (Cont'd)
  - 1) Notice of Discontinuance

The Notice of Discontinuance for RFRS components in service is 15 days. Recurring charges apply for a period of 15 days from the date the Company receives the Notice of Discontinuance or until the requested discontinuance date, whichever is later. The charges will continue to apply whether or not the customer continues to use the RFRS components. Orders involving the discontinuance of RFRS components may be delayed or withdrawn, without charge, at any time prior to the discontinuance date. A Notice of Discontinuance cannot be withdrawn or delayed on the Due Date for discontinuance.

2) Cancellation, Delay or Change of an Order

The regulations set forth in this section apply for the cancellation, delay or change of an order for RFRS components. These regulations are in lieu of those specified in Section 2., preceding. When an order is placed for installation of a Regional Access Port or Regional PVC, or for a change to a Regional Access Port's speed or to a Regional PVC CIR, a Due Date for that order will be established by the Company. Such Due Date will be confirmed with the customer. In the event that such Due Date is delayed, the provisions specified in 4) or 5) following will apply.

3) Cancellation of an Order

A customer may cancel an order for the installation or change of RFRS any time prior to the Due Date. An order cannot be cancel ed on the Due Date. An order is considered to have been cancel ed when the Company receives a notification of cancellation from the customer. Such notification may not be retroactive. There is no cancellation charge if the notification of cancellation is received by the Company 30 calendar days or more prior to the initial Due Date. If the notification of cancellation is received by the Company less than 30 calendar days prior to the initial Due Date a cancellation charge will be applied as specified in the PRICE LIST.

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#### 12. AT&T REGIONAL FRAME RELAY SERVICE

# 12.1 GENERAL (Cont'd)

- B. Regulations (Cont'd)
  - 4) Delay of Due Date by Company

The company will make every reasonable effort to assure that the service ordered is furnished on the Due Date. However, in some cases a delay in the Due Date may be unavoidable.

- a. If the Company delays a Due Date for less than six (6) cumulative calendar days from the initial Due Date, not counting any delays requested or caused by the customer, the customer may either: (a) cancel the delayed order at no charge, or (b) after the installation or change is completed, the Company will credit the customer's bill in an amount equal to 50% of one month's Monthly Charge (less applicable discount) for each delayed Regional Access Port or Regional PVC.
- b. If the Company delays a Due Date for six (6) or more cumulative calendar days from the initial Due Date, not counting any delays requested or caused by the customer, the customer may either: (a) cancel the delayed order at no charge, or (b) after the installation or change is completed, the Company will, credit the customer's bill in an amount equal to 100% or one month's Monthly Charge (less any applicable discount) for each delayed Regional Access Port or Regional PVC.
- 5) Delay of Due Date by the Customer

A customer may delay an order for the installation or change of RFRS components at any time prior to the Due Date. However.

a. If a customer delays an order within the three (3) calendar days immediately prior to the Due Date, a Due Date Change Charge will apply, regardless of the length of delay. These charges appear in the PRICE LIST.

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### 12. AT&T REGIONAL FRAME RELAY SERVICE

### 12.1 GENERAL (Cont'd)

- B. Regulations (Cont'd)
  - 5) Delay of Due Date by the Customer (Cont'd)
    - b. If a customer delays a Due Date by more than twenty (20) cumulative calendar days from the initial Due date, the customer may either: (a) accept billing for the service ordered commencing on the first day after the 20th cumulative calendar day, or (b) cancel the order and pay the applicable cancellation charge as set forth in the PRICE LIST.
    - c. If a customer is not ready on the Due Date and has not requested a delay prior to the Due Date, the service ordered will commence on the Due Date.
  - 6) Change of an Order

When a customer changes the speed of a Regional Access Port or Regional PVC before the Due Date, such a change is considered to be a design change, not a cancellation of an order. No design change charges apply for RFRS. However, if the customer requests a Regional Access Port speed change from 56 kbps to a higher Regional Access Port speed, less than twenty (20) calendar days prior to the Due Date, a new Due Date will be established by the Company. Such new Due Date will be confirmed with the customer.

7) Expedite of an Order

At the customer's request, the Company will attempt to advance the Due Date of an order for the installation of a Regional Access Port to a new negotiated Due Date. If the new date is met, a Nonrecurring Charge applies as specified in the PRICE LIST.

8) Minimum Payment Period

There is no minimum payment period for RFRS.

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# 12. AT&T REGIONAL FRAME RELAY SERVICE

### 12.1 GENERAL (Cont'd)

C. Regulations Provision of Access Lines

Regional Access Ports are available solely for connection to Regional PVCs within the same LATA. Regional Access Ports include a digital access line from the Customer Premises to an AT&T Central Office providing RFRS within that LATA.

(C)

Equivalent digital access lines provided by the customer, in lieu of the access lines provided by AT&T, may be connected to Regional Access Ports, however all nonrecurring and monthly charges for Regional Access Ports will apply as specified in the PRICE LIST.

Digital access lines connected to a Regional Access Port cannot connect to a Domestic Port or Global Port provided under AT&T Business Services Guide Located at <a href="http://www.att.com/servicequide/business">http://www.att.com/servicequide/business</a>.

- D. Credit Allowances For Interruptions
  - 1) RFRS Credit Allowances for Interruptions are based on Regional PVC charges. If a Regional PVC is interrupted for 30 minutes or more, a Credit Allowance based on the Regional PVC Monthly Charge will be made for the interrupted Regional PVC as specified in AT&T Business Services Guide. Regional PVCs are eligible for a credit allowance for interruptions only if the Regional PVCs which were interrupted are not entitled to any other credit for interruptions in lieu of, or in addition to, credit allowances as specified herein.
  - 2) Calculation of Credit Allowance is as follows.

Calculate the Regional PVC Daily Charge by dividing the Regional PVC Monthly Charge (less any applicable discount) by 30 days.

Determine the Interruption Period to be Credited based upon the actual length of interruption using the Calculation Table in AT&T Business Services Guide.

Multiply the Regional PVC Daily Charge by the Interruption Period to be Credited to determine the Credit Allowance.

### E. Availability

Regional FRS is available at AT&T Central Offices within LATA 356 which provide ACCUNET T1.5 Service or ASDS as listed in AT&T Business Services Guide.

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#### 12. AT&T REGIONAL FRAME RELAY SERVICE

#### 12.1 GENERAL (Cont'd)

#### F. Regional FRS Components

The charges for Regional FRS consist of Non-Recurring Charges and Monthly Charges for Regional Access Ports and Regional PVCs.

#### 1) Regional Access Port

Provides connection capability within LATA 356 in the State of Wisconsin. Regional Access Ports connect only to Regional PVCs as specified in paragraph 2), following. A Regional Access Port can connect to a Domestic Port, Global Port or a Regional Access Port via a Regional PVC.

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A customer can request to increase or decrease a port speed or change a Domestic Port to a Regional Access Port or change a Global Port to a Regional Access Port at any time after the service date for the Regional Access Port. A Regional Access Port Change Charge will apply for each change.

A change of the physical location of a Customer's Premises that requires a change to an existing Regional Access Port connection, is considered to be a discontinuance and reinstallation of the Regional Access Ports involved. Discontinuance provisions will apply as specified in paragraph 2), preceding. Installation Charges for the Regional Access Ports will apply as specified in paragraph G., following. A change of the physical location of a Customer's Premises that does not require a change to an existing Regional Access Port connection is considered a change and the Regional Access Port Change Charge will apply.

Monthly and Installation Charges apply for each Regional Access Port as specified in the Regional Access Port Charge Table in paragraph G., following.

#### 2) Regional Access Charges

Installation Charges and Monthly Recurring Charges apply for each Regional Access Port as specified in the Regional Access Port Charges Table. A Port Interconnection Monthly Charge applies for each Regional Access Port on which a Domestic PVC terminates. The Port Interconnection Monthly Charge is in addition to the Regional Access Port Monthly Charge.

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#### 12. AT&T REGIONAL FRAME RELAY SERVICE

#### 12.1 GENERAL (Cont'd)

#### F. Regional FRS Components

## 3) Regional PVCs

A Regional PVC is a logical connection between two Regional Access Ports within LATA 356, or between one Regional Access Port and one Domestic Port within LATA 356, or between one Regional Access Port and one Global Port within LATA 356. Regional PVCs are provided solely in a two-way configuration. Domestic Ports and Global Ports are available as specified in AT&T Business Services Guide Located at <a href="http://www.att.com/serviceguide/business">http://www.att.com/serviceguide/business</a>. A two-way PVC transmits and receives simultaneously. Monthly and nonrecurring charges apply for Regional PVCs.

A customer can request to increase or decrease a Regional PVC CIR at any time after the service date for that Regional PVC. A PVC CIR Change Charge will apply for each change to a Regional PVC CIR as specified in paragraph G., following

A change of the physical location of the Customer's Premises that requires a change to an existing Regional Access Port connection, requires discontinuance and re-installation of the Regional PVCs involved. Discontinuance provisions will apply as specified in paragraph B., preceding.

Installation Charges apply for the installation of each Regional PVC.

Monthly Recurring Charges apply for each Regional PVC as specified in the PRICE LIST.

#### G. Rates and Charges

Refer to PRICE LIST

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#### 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

#### 13.1 GENERAL

This section contains the prices and regulations for additional administrative and operational functions that may apply in connection with the installation, operation and maintenance of Local Channel Service. These additional functions will be provided only when specifically ordered or requested by the customer.

All of the additional administrative and operational functions are subject to the availability of personnel and equipment. In furnishing these functions, the Company does not assume any additional responsibility for the through transmission of signals.

## A. Testing Functions

At the customer's request, the Company will review test results and participate with the customer in a design review, technical analysis or testing.

1) Review of Communications System Test Results

At the customer's request, the Company will review the results of tests for customer-provided communication systems which are connected to a Local Channel Service. (The customer must arrange for those results to be furnished to the Company). Where appropriate, the Company will recommend additional tests to be performed on the customer-provided communications system.

Review of test results will only be provided when the customer agrees in advance to pay the charges for the review.

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#### 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

### 13.1 GENERAL (Cont'd)

- A. Testing Functions (Cont'd)
  - 2) Special Participative Design Review, Technical Analysis and Testing

At the customer's request, the Company will participate with the customer in special participative design review, technical analysis and testing.

This function provides the customer with design review, technical analysis and testing of an assembly consisting of a Local Channel Service and a customer-provided communications system and/or channels obtained through the use of channel derivation equipment.

3) Customer Directed Participative Testing

At the customer's request, the Company will participate in the testing of an assembly when tests are directed by the customer.

- a. Charges are for testing activity performed within a given month on an assembly which contains a Local Channel Service furnished to the same customer.
- b. Bills for tests performed at the customer's request during a given month will be issued monthly and may at the option of the customer be rendered for tests on a single assembly or group of assemblies.

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#### 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

#### 13.1 GENERAL (Cont'd)

- B. Additional Installation/Maintenance Functions
  - 1) Overtime Installation

Installation activities performed at the customer's request at times which require premium payment to installation personnel.

2) Stand-By

Retention at the customer's request of installation/maintenance personnel at the customer's premises after completion of normal testing appropriate to the installation or repair of the Local Channel Service being provided. Additional installation/ maintenance charges apply for all time in excess of 1/2 hour in such cases.

When personnel are called out to provide additional installation/maintenance functions during a previously excused work period which is not continuous with the employee's work period, a minimum charge of 4 hours applies.

C. Additional Engineering Functions

The Company will provide the following additional engineering functions when ordered by the customer. Additional engineering will only be provided when:

- 1) A customer requests additional technical information after the Company has already provided the technical information normally included in the Design Layout Report.
- 2) A customer requests the provision of engineering design or other activities which are not normally provided as part of the design and installation of a Local Channel Service.

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#### 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

#### 13.1 GENERAL (Cont'd)

D. Maintenance of Service Charge

The customer is responsible for the payment of a maintenance of service charge when the following conditions exist:

- A trouble condition exists and customer equipment, customerprovided communications system or facilities provided by the customer or user is connected to the Local Channel Service.
- When requested by the customer, maintenance personnel visit the customer's premises.
- As a result of that visit, the proper functioning of the Local Channel Service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a Company-provided private line service).

In addition, a stand-by charge applies if the customer requests a maintenance person to remain at the customer's premises to perform additional coordinated testing and no trouble exists on the local channels.

No charge will apply, if at a later time, the trouble conditions are actually determined to be a malfunction of a Company-provided private line service.

E. Tel ecommunications Service Priority (TSP) Provisioning/Restoration

The Company will arrange a private line service for TSP provisioning and/or restoration priority on receipt of certification in conformance with Part 64, Subpart D, of the F.C.C.'s Rules and Regulations.

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#### 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

#### 13.1 GENERAL (Cont'd)

#### E. Due Date Change Charge

- 1) Per Local Channel, per change for all services other than those depicted in 2) following, a due date charge applies each time the customer orders a change in the due date for a Local Channel service or component.
- 2) Per Local Channel, per change for Terrestrial 1.544 Mbps, Terrestrial 45 Mbps, ACCUNET Generic Digital Access Services (9.6 Kbps, 56 Kbps, and 64 Kbps), Digital Data Service and Voice Grade Service, a due date charge applies each time the customer orders a change in the due date for a Local Channel service or component.

## F. Design Change Charge

This charge applies each time a customer requests a change of 1) the point of local channel termination on a premises, 2) the interface or 3) the channel options on an order for a Local Channel Service before the service date.

### G. Provision of a Design Layout Report

The customer may order the design information pertaining to a Local Channel Service. This information is provided in a report referred to as a Design Layout Report. A charge applies for the provision of the Design Layout Report.

When a Design Layout Report has been ordered for a given Local Channel Service, revised information will be furnished at no charge if 1) the local channel's design is subsequently altered and

2) that alteration changes the operating characteristics of the local channel as furnished in the initial report. However, if the design layout changes because a Local Channel Service has been modified in response to a customer's order, a new Design Layout Report will be subject to the charge.

A Design Layout Report for a Local Channel Service includes the following information:

- Cable pair identification of A and B signaling leads.
- The design type used (i.e., two-wire, four-wire).
- Cable gauge, loss, resistance and type of loading.

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#### 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

#### 13.1 GENERAL (Cont'd)

#### H. Service Order Charges

The service order charge is a charge that is made for each service order issued by the Company as required by a customer's request for initial or supplementary service.

A single service order will be issued for all work or service ordered to be performed or provided at the same time on the same premises.

#### I. Office Connections

1) Office connections provide the physical connection at an AT&T central office of access, an office function(s) or an IOC.

#### 2) Access Connection

An access connection provides the physical connection at an AT&T central office of a local channel or other access, to an IOC, office function, another local channel or other access. One access connection applies for each local channel or other access connected.

Examples of the types of connections are:

- A local channel to: another local channel, other access, an office function or an IOC.
- Other access to: an office function or an IOC.

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#### 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

#### 13.1 GENERAL (Cont'd)

- I. Office Connections (Cont'd)
  - 2) Access Connection (Cont'd)

When access is connected to an AT&T service and the customer wishes AT&T to perform the functions of access design, ordering, installation, coordination, preservice testing and service turn-up, trouble sectionalization and restoration coordination, the access coordination function provides those functions. When the access coordination function is ordered, AT&T will design the service based upon standard engineering considerations which may not produce a minimum price configuration.

When other access is connected to an AT&T service and the customer wishes AT&T to perform only the function of physical connection of the other access to a service component at an AT&T central office, an access connection only is employed. In such cases AT&T makes or implies no warranty that the assembly will operate properly or that transmission will be satisfactory.

### 3) Function Connection

A function connection provides the physical connection at an AT&T central office of an office function to an IOC or another office function.

Examples of the type of connections are:

- An office function to: an IOC
- An office function to: another office function

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#### 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

#### 13.1 GENERAL (Cont'd)

#### J. Standard Jacks

Standard jacks may be provided to connect registered equipment to services that are subject to the Registration Program as set forth in Technical Publication-PUB AS No. 1. The use of jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations.

#### K. Terminal Equipment

All terminal equipment including equipment for the purpose of creating additional channels must be furnished by the customer.

Terminal equipment must operate at a baud rate not to exceed that specified for the channel facilities furnished.

#### L. 1 X N Control Arrangement

This arrangement enables the customer to control up to 48 switching or transfer functions (e.g., switching or transfer arrangements to connect Voice Grade Services, or to switch or transfer Digital Services) at an AT&T central office via a remote keyboard terminal capable of either 300 or 1200 bps operation.

Access to the control arrangement requires an appropriate channel (e.g., local exchange line, CCSA or EPSCS access line).

The control arrangement must be located in the same AT&T central office as the switching or transfer function which it controls.

### L. Rates and Charges

Refer to PRICE LIST

JANUARY 17, 2002 DI STRI CT MANAGER CHI CAGO, ILLI NOI S PRICE LIST ORIGINAL PAGE 1 AMENDMENT NO. 472

- 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICE
  - A. Local Channels
    - 1) Monthly
      - a. Rate Schedule 1 Wisconsin Bell

LATAs 350, 352, 354, 356

### InterLATA

		Monthl <u>ა</u>	/ Charge	No	nrecurri ng
<u>Mi I eage</u>	<u>USOC</u>	<u>Fi xed</u>	<u>Per Mile</u>		Charge
0 0ver 0	1LNV9	\$350. 00 500. 00	N/A \$21. 00	\$	900. 00 900. 00
IntraLATA 0 Over 0	1LNV9	\$332. 00 475. 00	N/A \$19. 95	\$	900. 00 900. 00

b. Rate Schedule 2 - Other Than Wisconsin Bell

LATAS 350, 352, 356

InterLATA 0 Over 0	1LNV9	555. 00 645. 00	N/A 21. 00	2, 324. 44 2, 324. 44
IntraLATA 0 Over 0	1LNV9	527. 25 612. 75	N/A 19. 95	2, 324. 44 2, 324. 44

c. Rate Schedule 2 - Other Than Wisconsin Bell

LATA 354

InterLATA				
0	1LNV9	555.00	N/A	1, 071. 86
Over O		645.00	21. 00	1, 071. 86
InterLATA				
0	1LNV9	527. 25	N/A	1, 071. 86
Over O		612. 75	19. 95	1, 071. 86

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- 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICE
  - A. Local Channels
    - 2) 12 Month
      - a. Rate Schedule 1 Wisconsin Bell

LATAs 350, 352, 354, 356

		Monthl y	Charge	Nonrecurri ng
<u>Mi I eage</u>	<u>USOC</u>	Fi xed	<u>Per Mile</u>	Charge
0	1LNV9	\$ 684.00	N/A	\$ 900.00
0ver $0$		812.00	\$ 32.00	900.00

- 3) 36 Month
  - a. Rate Schedule 1 Wisconsin Bell

LATAs 350, 352, 354, 356

0 1LNV9 664.00 N/A 900.00 Over 0 788.00 32.00 900.00

- (4) 60 Month
  - a. Rate Schedule 1 Wisconsin Bell

LATAs 350, 352, 354, 356

0 1LNV9 644.00 N/A 900.00 0ver 0 764.00 32.00 900.00

B. Access Coordination Function

	<u>USOC</u>	Monthly <u>Charge</u>	Nonrecurri ng Charge
<ul> <li>Per access coordination function</li> </ul>	AHOAA	\$85. 00	\$215. 00

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### 6. TERRESTRIAL 1.544 MBPS LOCAL CHANNEL SERVICE

C. Maintenance of Service Charge

		<u>USOC</u>	Monthly <u>Charge</u>	Nonrecurri ng <u>Charge</u>
	- Per Visit	MCE	None	\$127.44
D.	Special Access Surcharge			
	- Per Local channel			
	<ul><li>surcharge applicable</li><li>surcharge exempt</li></ul>	SRBAP SRBEX	\$25. 00 -	-

E. Di versi ty

Charges will be developed on an Individual Case Basis (ICB).

F. Clear Channel Capability

1LNN9 - 320.00

G. Cancellation Charge

		CF	RI TI CAI	_ DATES	S/CANCE	LLATI O	N CHAR	GES
Component	<u>USOC</u>	<u>APP</u>	<u>SI D</u>	DLRD	<u>RI D</u>	<u>WOT</u>	<u>CTA</u>	<u>DD</u>
Access Coordination Function	NROCN	\$0	\$262	\$293	\$500	\$530	\$700	\$780
Local Channel	NROCN	0	0	19%	26%	59%	100%	100%

The percentages are applied against the installation charge for each local channel involved.

H. Customer Access Selection Charge

	<u>USOC</u>	Monthly Recurring <u>Charge</u>
Customer Access Selection Charge	CASSS	I CB

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## 7. TERRESTRIAL 45 MBPS LOCAL CHANNEL SERVICES

A. Local Channel

Per Channel

	Monthly Recu	urring Charge
<u>USOC</u>	Fi xed	Per Mile
1LNV9	I CB	I CB
1LNV9	I CB	I CB
1LNV9	I CB	I CB
1LNV9	I CB	I CB

B. Access Coordination Function

	<u>USOC</u>	Monthly <u>Charge</u>	Installation Charge
<ul> <li>Per access coordination function</li> </ul>	AHOAA	I CB	I CB

C. Special Access Surcharge

- per customer's premises termination		Monthly <u>Charge</u>
- Surcharge Applicable	SRBAP	I CB

D. Customer Access Selection Charge

<u>USOC</u>	Monthly Recurring
	<u>Charge</u>
CASSS	I CB

PRICE LIST

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## PRIVATE LINE SERVICES TARIFF - LOCAL CHANNEL SERVICE

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## 8. ACCUNET GENERIC DIGITAL ACCESS SERVICE (Cont'd)

### A. Local Channels

1) Rate Schedule 1 - Wisconsin Bell

InterLATA	HOCC	Dond		harges	Nonrecurri ng
<u>Speed</u>	<u>UOSC</u>	<u>Band</u>	<u>Fi xed</u>	<u>Per Mile</u>	<u>Charge</u>
9.6 Kbps	1LNV9	0 over 0	\$175.00 200.00	- \$1. 10	\$551. 78 551. 78
56 Kbps	1LNV9	0 over 0	175. 00 200. 00	- 1. 10	588. 11 588. 11
64 Kbps	1LNV9	0 over 0	175. 00 200. 00	- 1. 10	620. 23 620. 23
IntraLATA 9.6 Kbps	1LNV9	0 over 0	166. 25 190. 00	- 1. 05	\$551. 78 551. 78
56 Kbps	1LNV9	0 over 0	166. 25 190. 00	- 1. 05	588. 11 588. 11
64 Kbps	1LNV9	0 over 0	166. 25 190. 00	- 1. 05	620. 23 620. 23

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## 8. ACCUNET GENERIC DIGITAL ACCESS SERVICE (Cont'd)

### A. Local Channels

2) Rate Schedule 2- Other Than Wisconsin Bell

InterLATA <u>Speed</u>	<u>UOSC</u>	<u>Band</u>	Monthly Fixed	/ Charges Per Mile	Nonrecurri ng <u>Charge</u>
9.6 Kbps	1LNV9	0 over 0	\$140. 00 140. 00	- \$4. 00	\$551. 78 551. 78
56 Kbps	1LNV9	0 over 0	175. 00 175. 00	4. 00	588. 11 588. 11
64 Kbps	1LNV9	0 over 0	175. 00 175. 00	4. 00	620. 23 620. 23
IntraLATA 9.6 Kbps	1LNV9	0 over 0	133. 00 133. 00	- \$3. 80	\$551. 78 551. 78
56 Kbps	1LNV9	0 over 0	166. 25 166. 25	- 3. 80	588. 11 588. 11
64 Kbps	1LNV9	0 over 0	166. 25 166. 25	- 3. 80	620. 23 620. 23

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## 8. ACCUNET GENERIC DIGITAL ACCESS SERVICE (Cont'd)

### B. Access Coordination Function

	<u>USOC</u>	Monthly <u>Charge</u>	Nonrecurri ng <u>Charge</u>
9.6 Kbps	AHOAA	\$25. 00	\$167. 00
56 Kbps	AHOAA	25. 00	167. 00
64 Kbps	AHOAA	25. 00	167. 00

## C. Cancellation Charge

			CRI TI	CAL DAT	ES/CANO	CELLATIO	ON CHAR	<u>GES</u>
<u>Component</u>	<u>USOC</u>	<u>APP</u>	SID	DLRD	<u>RI D</u>	WOT	<u>CTA</u>	DD
Access Coordi nati on Functi on								
9.6 Kbps	NROCN	\$0	\$ 88	\$127	\$145	\$150	\$171	\$180
56 Kbps or 64 Kbps	NROCN	0	117	164	189	194	232	240
Local Channel	NROCN	0	0%	18%	29%	57%	100%	100%

The percentages indicated are applied against the installation charge for each local channel involved.

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\$127.44

## 8. ACCUNET GENERIC DIGITAL ACCESS SERVICE (Cont'd)

## D. Diversity

<u>USOC</u>	Monthly <u>Charge</u>	Nonrecurri ng <u>Charge</u>
DY7DK	I CB	I CB

## E. Secondary Channel

- Per visit

	Pri mary <u>Speed</u>	Secondary <u>Speed</u>	Monthly <u>Charge</u>
1LNA2	9.6 Kbps	533 bps	_
1LNA2	56 Kbps	2,666 bps	_

## F. Bri dgi ng

		<u>USOC</u>	Monthly <u>Charge</u>	Nonrecurri ng <u>Charge</u>
	- Per 9.6 or 56 Kbps local channels arranged where two or more originate in the same Local Exchange Carrier HUB	BRS	\$33. 95	None
G.	Special Access Surcharge			
	- Per Local channel			
	<ul><li>surcharge applicable</li><li>surcharge exempt</li></ul>	SRBAP SRBEX	25. 00 -	- -
Н.	Maintenance of Service Charge			

MCE

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## 9. DIGITAL DATA LOCAL CHANNEL SERVICE

## A. Type 1

1) Rate Schedule 1 - Wisconsin Bell LATA's 350, 352, 354, 356

Speed	<u>USOC</u>	Mi I eage <u>Band</u>	Monthly Fixed	<u>Charge</u> <u>Per Mile</u>	Nonrecurri ng Charge	
9.6 Kbps	1LNV9	0 Over 0	\$ 350.00 350.00	N/A \$1. 97	\$ 551.78 551.78	
56 Kbps	1LNV9	0 Over 0	425. 00 425. 00	N/A 2. 96	588. 11 588. 11	
2) Rate Sche LATA :		- Other Than	Wisconsin E	Bel I		
9.6 Kbps	1LNV9	0 Over 0	150. 00 150. 00	N/A 5. 00	440. 25 440. 25	
56 Kbps	1LNV9	0 Over 0	190. 00 190. 00	N/A 5. 00	476. 58 476. 58	
3) Rate Schedule 2 - Other Than Wisconsin Bell LATA's 352, 354, 356						
9.6 Kbps	1LNV9	0 Over 0	150. 00 150. 00	N/A 5. 00	433. 42 433. 42	
56 Kbps	1LNV9	0 Over 0	190. 00 190. 00	N/A 5. 00	440. 03 440. 03	

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## 9. DIGITAL DATA LOCAL CHANNEL SERVICE

## B. Type 2

1) Rate Schedule 1 - Wisconsin Bell LATA's 350, 352, 354, 356

Speed	<u>USOC</u>	Mi I eage <u>Band</u>	Monthly Fixed	Charge Per Mile	Nonrecurri ng Charge	
9.6 Kbps	1LNT9	0 Over 0	440. 40 440. 40	N/A 1. 97	1, 033. 46 1, 033. 46	
56 Kbps	1LNT9	0 0ver 0	565. 51 565. 51	N/A 2. 96	1, 069. 80 1, 069. 80	
2) Rate Sch LATA 3		Other Than	Wi sconsi n	Bel I		
9.6 Kbps	1LNT9	0 Over 0	281. 34 281. 34	N/A 7. 00	626. 27 626. 27	
56 Kbps	1LNT9	0 Over 0	281. 34 281. 34	N/A 7. 00	662. 60 662. 60	
3) Rate Schedule 2 - Other Than Wisconsin Bell LATA's 352, 354, 356						
9.6 Kbps	1LNT9	0 Over 0	139. 93 193. 00	N/A 7. 00	698. 76 698. 76	
56 Kbps	1LNT9	0 Over 0	139. 93 246. 07	N/A 7. 00	675. 64 675. 64	

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### 9. DIGITAL DATA LOCAL CHANNEL SERVICE

### C. Connection of Channel Service Unit Functionality

For Transmission Speed of	<u>USOC</u>	Monthly <u>Charge</u>	Move or <u>Change Charge</u>
9.6 Kbps	U96	\$22. 00	\$165. 15
56 Kbps	U56	22. 00	165. 15

Due to the disaggregation of the digital access line, the rates on this page apply only to Channel Service Units in service as of August 9, 1985.

## D. Cancellation Charge

	CANCELLATION CHARGE/CRITICAL DATES						ΓES	
<u>Component</u>	<u>USOC</u>	<u>APP</u>	<u>SI D</u>	DLRD	<u>RI D</u>	WOT	<u>CTA</u>	DD
Access Coordination Function								
9.6 Kbps	NROCN	0	\$ 89	\$127	\$145	\$150	\$171	\$180
56 Kbps	NROCN	0	117	164	189	194	232	240
Local Channel	NROCN	0	O%	18%	29%	57%	100%	100%

The percentages indicated are applied against the installation charge for each local channel involved.

### E. Access Coordination Function

	<u>USOC</u>	Monthly <u>Charge</u>	Nonrecurri ng <u>Charge</u>
Kbps	AHOAA	\$29. 75	\$232. 00
Kbps	AHOAA	29. 75	287. 00

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### 9. DIGITAL DATA LOCAL CHANNEL SERVICE

- F. Diversity from another 56 Kbps Local Channel Service developed on an individual case basis (ICB).
- H. Diversity from other types of Local Channel Service developed on an individual case basis (ICB).
- I. Transfer Arrangement

Transfer Afrangement	<u>USOC</u>	Monthly <u>Charge</u>	Nonrecurri ng Charge
1) Rate Schedule 1 - Wisconsin B LATAs 350, 352, 354, 356	ell		
- Per channel arranged	DTRTA	\$33. 66	None
2) Rate Schedule 2 - Other Than LATA 350	Wi sconsi ı	n Bell	
- Per channel arranged	DTRTA	N/A	None
3) Rate Schedule 2 - Other Than LATAs 352, 354, 356	Wi sconsi	in Bell	
- Per channel arranged	DTRTA	7. 43	None

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#### DIGITAL DATA LOCAL CHANNEL SERVICE

J. Bri dgi ng

Monthly Nonrecurring
<u>USOC Charge</u> Charge

- 1) Rate Schedule 1 Wisconsin Bell LATA's 350, 352, 354, 356
  - Per 9.6 or 56 Kbps local channels arranged where two or more originate in the same Local Exchange Carrier HUB

BRS \$34.54 None

- 2) Rate Schedule 2 Other Than Wisconsin Bell LATA 350
  - Per 9.6 or 56 Kbps local channels arranged where two or more originate in the same Local Exchange Carrier HUB

BRS 10.84 \$15.80

- 3) Rate Schedule 2 Other Than Wisconsin Bell LATAs 352, 354, 356
  - Per 9.6 or 56 Kbps local channels arranged where two or more originate in the same Local Exchange Carrier HUB

BRS 10.84

15. 80

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## 9. DIGITAL DATA LOCAL CHANNEL SERVICE

# K. Secondary Channel

	<u>USOC</u>	Pri mary <u>Speed</u>	Secondary <u>Speed</u>	Monthly <u>Charge</u>
1) Rate Schedule 1 - Wisco LATAs 350, 352, 354,		I		
	1LNA2 1LNA2	9.6 Kbps 56 Kbps	533 bps 2,666 bps	
2) Rate Schedule 2 - Other LATA 350	r Than Wi	sconsin Bell		
	1LNA2 1LNA2	9.6 Kbps 56 Kbps	533 bps 2,666 bps	
3) Rate Schedule 2 - Other LATAs 352, 354, 356	r Than Wi	sconsin Bell		
	1LNA2 1LNA2	9.6 Kbps 56 Kbps		N/A N/A

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## 10. VOICE GRADE LOCAL CHANNEL SERVICE (Cont'd)

#### A. Voi ce Grade Local Channels

For two-point or multipoint local channel services bridged in the AT&T central office only.

1) Rate Schedule 1 - Wisconsin Bell LATA's 350, 352, 354, 356

	<u>USOC</u>	Mi I eage Band	<u>Monthly</u> Fixed	<u>Charge</u> <u>Per Mile</u>	Nonrecurri ng <u>Charge</u>
InterLATA			<del></del>		+
- Per Local channel	1W 1LNV9 1W 1LNV9 2W 1LNL9 2W 1LNL9	0 over 0 0 over 0	\$ 50. 00 75. 00 85. 00 115. 00	N/A \$1. 10 N/A 1. 10	\$805. 76 805. 76 805. 76 805. 76
IntraLATA - Per Iocal channel	2W 1LNL9 2W 1LNL9	0 over 0	80. 75 109. 25	N/A 1. 05	805. 76 805. 76
,	e Schedule N's 350, 35		Than Wisconsi	n Bell	
InterLATA					
- Per Local channel	1W 1LNV9 1W 1LNV9 2W 1LNL9 2W 1LNL9	0 over 0 0 over 0	70. 00 70. 00 100. 00 100. 00	N/A 5. 00 N/A 5. 00	489. 35 489. 35 489. 35 489. 35
IntraLATA - Per Iocal channel	2W 1LNL9 2W 1LNL9	0 over 0	95. 00 95. 00	N/A 4. 75	489. 35 489. 35
	e Schedule N's 352, 35		Than Wisconsi	n Bell	
InterLATA					
- Per Local channel	1W 1LNV9 1W 1LNV9 2W 1LNL9 2W 1LNL9	0 over 0 0 over 0	70. 00 70. 00 100. 00 100. 00	N/A 5. 00 N/A 5. 00	648. 31 648. 31 648. 31 648. 31
IntraLATA - Per local channel	2W 1LNL9 2W 1LNL9	0 over 0	66. 50 66. 50	N/A 4. 75	648. 31 648. 31

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## 10. VOICE GRADE LOCAL CHANNEL SERVICE (Cont'd)

#### B. Bridged Voice Grade Local Channel

For multipoint local channel services only and applies for the channel between a Local Exchange Carrier bridge and an AT&T central office or customer's premises.

1) Rate Schedule 1 - Wisconsin Bell LATA's 350, 352, 354, 356

### - Per Bridged Channel

AT&T C.O. <u>USOC</u>	Customer <u>Premi ses</u>	Mi I eage <u>Band</u>	Monthly <u>Fixed</u>	<u>Charge</u> <u>Per Mile</u>	Nonrecurri ng <u>Charge</u>
1W 1L9K9	1W 1L9A9	0	\$25.00	N/A	\$805. 76
1W 1L9K9	1W 1L9A9	over 0	50.00	\$1. 10	805. 76
2W 1L9L9	2W 1L9B9	0	40.00	N/A	805. 76
2W 1L9L9	2W 1L9B9	over 0	65.00	1. 10	805. 76

2) Rate Schedule 2 - Other Than Wisconsin Bell LATA's 350, 356

#### - Per Bridged Channel

1W 1L9K9	1W 1L9A9	0	35. 00	N/A	426. 98
1W 1L9K9	1W 1L9A9	over 0	35. 00	5. 00	426. 98
2W 1L9L9	2W 1L9B9	0	50.00	N/A	426. 98
2W 1L9L9	2W 1L9B9	over 0	50.00	5. 00	426. 98

3) Rate Schedule 2 - Other Than Wisconsin Bell LATA's 352, 354

#### - Per Bridged Channel

1W 1L9K9	1W 1L9A9	0	35. 00	N/A	426. 98
1W 1L9K9	1W 1L9A9	over 0	35. 00	5.00	426. 98
2W 1L9L9	2W 1L9B9	0	50.00	N/A	426. 98
2W 1L9L9	2W 1L9B9	over 0	50.00	5.00	426. 98

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## 10. VOICE GRADE LOCAL CHANNEL SERVICE (Cont'd)

### C. Interbridge Voice Grade Local Channel

For Multipoint Local Channel Services only and applies for the channel connecting two Local Exchange Carrier bridges located in different wire centers.

- 1) Rate Schedule 1 Wisconsin Bell LATA's 350, 352, 354, 356
  - Per Interbridge Channel

<u>USOC</u>	Mi I eage <u>Band</u>	<u>Monthly</u> <u>Fi xed</u>	<u>Charge</u> <u>Per Mile</u>	Nonrecurri ng Charge
1W 1L9M9	0	N/A	N/A	\$805. 76
1W 1L9M9	over 0	\$30.00	\$1. 10	805. 76
2W 1L9N9	0	N/A		805. 76
			N/A	
2W 1L9N9	over 0	30.00	1. 10	805. 76

- 2) Rate Schedule 2 Other Than Wisconsin Bell LATA's 350, 356
  - Per Interbridge Channel

1W 1L	.9M9 O	N.	/A N/	/A 426. 98
1W 1L	.9M9 over	0 35	. 00 5. (	00 426. 98
2W 1L	.9N9 O	N.	/A N/	/A 426. 98
2W 1L	.9N9 over	0 50	. 00 5. (	00 426. 98

- 3) Rate Schedule 2 Other Than Wisconsin Bell LATA's 352, 354
  - Per Interbridge Channel

1W 1L9M9 1W 1L9M9	0 over 0	N/A 35. 00	N/A 5. 00	426. 98 426. 98
2W 1L9N9	0	N/A	N/A	426. 98
2W 1L9N9	over	50. 00	5. 00	426. 98

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## 10. VOICE GRADE LOCAL CHANNEL SERVICE (Cont'd)

#### D. Access Coordination Function

	<u>USOC</u>	Monthly <u>Charge</u>	Nonrecurri ng Charge
- Per Access Coordination Function	AHO++	\$25.00	\$167.00

## E. Cancellation Charge

## CANCELLATION CHARGES/CRITAL DATES

Component	<u>USOC</u>	<u>APP</u>	<u>SI D</u>	<u>DLRD</u>	<u>RI D</u>	<u>WOT</u>	<u>CTA</u>	<u>DD</u>
Access Coordination Function	NROCN	\$0	\$45	\$87	\$104	\$107	\$128	\$140
Local Channels	NROCN	0	0	17%	23%	54%	100%	100%

Applies for each point on a multipoint and for each local channel between Local Exchange Carrier offices.

The percentages indicated are applied against the installation charge for each local channel involved.

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## 10. VOICE GRADE LOCAL CHANNEL SERVICE (Cont'd)

## F. Condi ti oni ng

1) C-T	ype Condi ti oni ng	<u>USOC</u>	Monthly Charge	Nonrecurri ng Charge
a.	Rate Schedule 1 - Wis LATA's 350, 352, 354,			
	<u>Opti on</u>			
	1 2	XTFC1 XTFC2	\$ 6.83 85.20	\$ 82.58 412.88
b.	Rate Schedule 2 - Oth LATA's 350, 356	ner Than Wis	sconsin Bell	
	<u>Opti on</u>			
	1 2	XTFC1 XTFC2	\$ 6.83 85.20	\$ 88.00 412.88
C.	Rate Schedule 2 - Oth LATA's 352, 354	ner Than Wis	sconsin Bell	
	<u>Opti on</u>			
	1 2	XTFC1 XTFC2	\$ 6.83 85.20	\$ 88.00 412.88

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## 10. VOICE GRADE LOCAL CHANNEL SERVICE (Cont'd)

F. Conditioning (Cont'd)

2)	D-T	ype Condi ti oni ng	<u>USOC</u>	Monthly Charge	Nonrecurri ng Charge
	a.	Rate Schedule 1 - Wisco LATA's 350, 352, 354,			
		- per termination	XTFDC	\$7. 02	\$330. 30
	b.	Rate Schedule 2 - Other LATA's 350, 356	Than Wisc	onsin Bell	
		- per termination	XTFDC	1. 90	115. 44
	C.	Rate Schedule 2 - Other LATA's 352, 354	Than Wisc	onsin Bell	
		- per termination	XTFDC	4. 13	None

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## 10. VOICE GRADE LOCAL CHANNEL SERVICE (Cont'd)

# G. Si gnal i ng

		<u>USOC</u>	Monthly Charge	Nonrecurri ng <u>Charge</u>
	1) Rate Schedule 1 - Wisconsin LATA's 350, 352, 354, 356	Bel I		
	- per termination	XTFSS	\$ 6.63	None
	2) Rate Schedule 2 - Other Tha LATA's 350, 356	n Wiscons	in Bell	
	- per termination	XTFSS	19. 38	\$ 98.17
	3) Rate Schedule 2 - Other Tha LATA's 352, 354	n Wiscons	in Bell	
	- per termination	XTFSS	13. 65	None
Н.	Special Access Surcharge			
	- Per Local channel			
	<ul><li>surcharge applicable</li><li>surcharge exempt</li></ul>	SRBAP SRBEX	25. 00 -	-
1.	Maintenance of Service Charge			
	- Per visit	MCE	None	127. 44

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## 11. SONET OC3 SERVICE

A. Local Channels (LC)

	<u>USOC</u>	Monthly	Installation <u>Charge</u>
- Per OC3 (LC)	1LNV9	I CB	*

B. Access Coordination Function (ACF)

	<u>USOC</u>	Monthl y	Installation <u>Charge</u>
- Per OC3 (ACF)	AHOAA	I CB	*

 $<sup>^{\</sup>star}$  Rates for SONET Service components are determined on an individual case basis as outlined on the associated tariff Sheet 3.

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## 12. AT&T REGIONAL FRAME RELAY SERVICE (Cont'd)

A. Cancellation of an Order

	Cancellation Charge
- per cancel ed Regional Acces	s Port \$500.00
- per cancel ed Regional PVC	40.00

B. Delay of Due Date by the Customer

				_	Cancellation Charge
-	per	del ayed	Regi onal	Access Port	\$500.00
_	per	del ayed	Regi onal	PVC	40. 00

C. Expedite of an Order

			Nonrecurring charge	=
- per expedited	Regi onal	Access Por	\$850.00	(1)

- E. Regional FRS Components
  - 1) Regional Access Port

Regi onal		Port Inter-		Regi onal Access	
Access Port		Connecti on		Port	
Monthly Charge		Monthly Charge		Installation	
				Charge	
\$ 315.00	$(I)^{-}$	\$2, 915. 00	(I)	\$ 800.00	(C)
465. 00		2, 915. 00		800.00	(C)
495.00	ĺ	2, 755. 00	ĺ	1, 000. 00	
810. 00	ĺ	2, 475. 00	ĺ	1, 000. 00	
1, 001. 00	ĺ	2, 304. 00	ĺ	1, 000. 00	
1, 026. 00	ĺ	2, 282. 00	ĺ	1, 000. 00	
1, 150. 00	ĺ	2, 172. 00	ĺ	1, 000. 00	
1, 323. 00	$(\dot{1})$	2, 018. 00	$(\dot{1})$	1, 000. 00	
	Access Port Monthly Charge \$ 315.00 465.00 495.00 810.00 1,001.00 1,026.00 1,150.00	Access Port Monthly Charge  \$ 315.00 (I) 465.00   495.00   810.00   1,001.00   1,026.00   1,150.00	Access Port Monthly Charge  \$ 315.00 (I) \$2,915.00   465.00   2,915.00   495.00   2,755.00   810.00   2,475.00   1,001.00   2,304.00   1,026.00   2,282.00   1,150.00   2,172.00	Access Port Monthly Charge  \$ 315.00 (I) \$2,915.00 (I) 465.00   2,915.00   495.00   2,755.00   810.00   2,475.00   1,001.00   2,304.00   1,026.00   2,172.00	Access Port Monthly Charge         Connection Monthly Charge         Port Installation Charge           \$ 315.00         (I)         \$2,915.00         (I)         \$800.00           465.00         2,915.00         800.00           495.00         2,755.00         1,000.00           810.00         2,475.00         1,000.00           1,001.00         2,304.00         1,000.00           1,026.00         2,282.00         1,000.00           1,150.00         2,172.00         1,000.00

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## 12. AT&T REGIONAL FRAME RELAY SERVICE (Cont'd)

- E. Regional FRS Components
  - 1) Regional Access Port Change Charge

	Regional Access Port Change Charge
<ul> <li>per port speed change or port type change</li> </ul>	\$100.00

2) Regional PVCs

 Regional PVC CIR kbps	Regional PVC Monthly Charge	
4	\$25.00	(1)
8	25. 00	
16	25. 00	
32	25. 00	i
48	25. 00	
56	25. 00	(C)
64	25. 00	(C)
		(6)
128	25. 00	
192	25. 00	
256	25. 00	
		(D)
384	25. 00	(1)
		(D)
512	25. 00	(1)
		(D)
		ì
		(Ď)
768	25. 00	(I)
		(D)
896	25. 00	(1)
070	23. 00	(D)
1024	25. 00	
		(1)
1536	25. 00	(1)

3) Regional PVC Installation Charge

- per Regional PVC CIR Change

<u>-</u>	Installation Charge
- per Regional PVC	\$25.00
4) Regional PVC CIR Change Charge	
	Regi onal PVC Change Charge

\$25.00

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## 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

## A. Service Order Charges

	<u>USOC</u>	Nonrecurri ng Charge
<ol> <li>Review of Communications System Test Results:</li> </ol>		
<ul><li>First half hour or fraction thereof</li><li>Each additional half hour or</li></ul>	f NROTI	\$146. 78
fraction thereof	NROT2	80. 25
2) Special Participative Design Review, Technical Analysis and Testing		
<ul> <li>First half hour or fraction thereof</li> <li>Each additional half hour or</li> </ul>	f NROTD	146. 78
fraction thereof	NROTE	80. 25
<ol> <li>Customer Directed Participative Testing</li> </ol>		
<ul><li>Per half hour or fraction thereof</li><li>For each bill rendered</li></ul>	NROTF NROTB	48. 47 46. 02
- For each Local Channel Service in an assembly which has been tested and designated by the customer to	MICOLD	40. 02
be included in a given bill.	NROTG	11. 01

JANUARY 17, 2002 DISTRICT MANAGER CHICAGO, ILLINOIS PRICE LIST ORIGINAL PAGE 26 AMENDMENT NO. 472

## 12. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS (Cont'd)

A. Service Order Charges (Cont'd)

			<u>USOC</u>	Nonrecurri ng Charge
4)	Additional Installation/Maintenance Functions			
	a.	During normal working hours		
		<ul><li>First half hour or fraction thereof</li><li>Each additional half hour or fraction thereof</li></ul>	NROMN	\$ 117.51
			NROM1	48. 47
	b.	Outside of normal working hours		
		<ul><li>First half hour or fraction thereof</li><li>Each additional half hour or</li></ul>	NROMO	124. 44
		fraction thereof	NROM2	55. 41
5)	5) Additional Engineering Functions			
	a.	During normal working hours		
		<ul><li>First half hour or fraction thereof</li><li>Each additional half hour or</li></ul>	NROEN	121. 50
		fraction thereof	NROE1	73. 50
	b.	Outside of normal working hours		
		<ul><li>First half hour or fraction thereof</li><li>Each additional half hour or fraction thereof</li></ul>	NROEO NROE2	127. 28 82. 50

## PRIVATE LINE SERVICES TARIFF - LOCAL CHANNEL SERVICE

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# 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

B. Maintenance of Service Charge

	<u>USOC</u>	 Nonrecurri ng <u>Charge</u>
- Per Visit	MCE	\$127.44

- C. Telecommunications Service Priority (TSP) Provisioning/ Restoration
  - When an order for a TSP provisioning priority is received, the following nonrecurring charge applies.
    - Per Local channel for
       TSP provisioning
       priority
       NROPP

2) When an order for TSP restoration priority is received, the following monthly and nonrecurring charges applies:

 Per Local channel for TSP restoration priority

RSQ \$2.10

None

120.00

120.00

3) When an order for a TSP restoration priority level change is received, the following nonrecurring charge applies:

 Per local channel for TSP restoration priority level change

NRORS None

5. 50

## PRIVATE LINE SERVICES TARIFF - LOCAL CHANNEL SERVICE

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## 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

- C. Telecommunications Service Priority (TSP) Provisioning/ Restoration (Cont'd)
  - 4) When special construction is necessary, the provisions set forth in Tariff P.S.C. of W. No. 1 will apply.
  - 5) When a restoration priority is discontinued, no charge will apply.

		<u>USOC</u>	Nonrecurri ng Charge
D.	Due Date Change Charge		
	<ul><li>(1) - Per request (All Services other than those listed below)</li><li>(2) - Per request</li></ul>	NRODD	\$ 22.54
	Terrestrial 1.544 Mbps Terrestrial 45 Mbps Generic Digital 9.6 Kbps Generic Digital 56 Kbps Generic Digital 64 Kbps Digital Data Voice Grade	NROEX NROEX NROEX NROEX NROEX NROEX NROEX	468. 00 538. 00 624. 00
E.	Design Change Charge		
	- Per request	NRODC	65. 98
F.	Design Layout Report		
	- Per Local Channel Service	NROD1	13. 20

When the Design Layout Report is ordered subsequent to an order to install or rearrange the local channel service, an additional administrative charge applies for each order.

- Administrative Charge NRODL 95.30

# PRIVATE LINE SERVICES TARIFF - LOCAL CHANNEL SERVICE

JANUARY 17, 2002 PRICE LIST DISTRICT MANAGER ORIGINAL PAGE 29 CHICAGO, ILLINOIS AMENDMENT NO. 472

# 13. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

## G. Standard Jacks

	<u>USOC</u>	Nonrecurri ng Charge
<ul> <li>Voi ce, each</li> <li>Mi ni ature Ri bbon</li> <li>Seri es</li> <li>Weatherproof</li> </ul>	RJ11C RJ14C RJ16X RJ17C RJ25C RJ11W RJ14W RJ1DC RJ2+X RJ3+X RJ15C	\$ 2.50 2.50 2.50 2.50 2.50 2.50 2.50 2.50
- Data, each - Uni versal - Programmed	RJ41S RJ45S	54. 40 40. 15
<ul> <li>Multiple Line Universal Data</li> <li>Common equipment for up</li> <li>to 8 lines</li> <li>Line circuit cards</li> <li>Wall mounting with cover</li> <li>Rack mounting</li> </ul>	RJ26X RJ26S RJM3X RJM4X	266. 10 36. 25 50. 15 34. 70
1 X N Control Arrangement	Mont <u>USOC</u> <u>Char</u>	

# H. 1

	<u>USOC</u>	,	Nonrecurri ng Charge
- per arrangement	3DY	\$147.00	None

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# SCHEDULE OF CHARGES AND

**REGULATIONS GOVERNING** 

## RESIDENTIAL LOCAL EXCHANGE SERVICE

Containing

Regulations governing the furnishing of
Communications Services
within Wisconsin
by
AT&T Communications of Wisconsin, L.P.
d/b/a
AT&T of Wisconsin I, L.P.

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# MASTER TABLE OF CONTENTS

## Section

	Tariff Information
1	Application of the Tariff
2	General Regulations
3	Local Service Areas
4	Special Arrangements
5	Residential Local Exchange Service Offer Descriptions
6	Residential Local Exchange Service Rates
7	Optional Calling Plans
8	Promotions

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#### TARIFF INFORMATION

## TRADEMARKS AND SERVICE MARKS

The AT&T trademarks and service marks used in this tariff are as follows:

Trademarks Service Marks

® sm

#### **EXPLANATION OF SYMBOLS**

- (C) to signify changed regulation or rate
- (D) to signify discontinued rate or regulation
- (I) to signify increase
- (N) to signify new rate or regulation
- (T) to signify a change in text but no change in rate or regulation
- (R) to signify reduction

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SECTION 1
ORIGINAL PAGE 1
AMENDMENT NO. 522

#### \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 1. APPLICATION OF TARIFF

#### 1.1 GENERAL

All references herein to AT&T FCC Tariffs will be found in the consumer AT&T Service Guides Located at

http://www.att.com/serviceguide/home.

Customers who cannot access this site may call 1-888-288-4099 for a copy of the Service Guide for their current calling plan, or may write to AT&T, P.O. Box 944050, Maitland, Florida, 32794-4055.

- A. This tariff applies to the furnishing of Local Exchange Service defined herein by AT&T Communications of Wisconsin (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including but not limited to: billing capability, technical capability and the ability of AT&T to purchase service elements from appropriate tariffs for resale, are available.
- B. The provision of Local Exchange Services is subject to existing regulations, terms and conditions specified in this tariff and the Company's current tariffs, and may be revised, added to or supplemented by superseding issues.
- C. AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 1 AMENDMENT NO. 522

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

#### 2.1 UNDERTAKING OF THE COMPANY

#### A. General

The Company undertakes to provide the services offered in this tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one way or two way communication to or from a demarcation point on the customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this tariff.

Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the company to purchase unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon appropriate notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time.

The Company's obligation to furnish service features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

Except as may otherwise be specified in this tariff, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorneys' fees.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 2 AMENDMENT NO. 522

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

## 2. 1 UNDERTAKING OF THE COMPANY (Cont'd)

#### B. Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The customer may also be required to execute any other documents as may be reasonably requested by the Company in connection with the provisioning of Local Exchange Service.

# C. Notification of Service-Affecting Activities

The Company will provide the customer reasonable notification of service-affecting activities that may occur in the normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual customer but affect many customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the customer may not be possible.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 3 AMENDMENT NO. 522

## \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

#### 2. 1 UNDERTAKING OF THE COMPANY (Cont'd)

- D. Provision of Equipment and Facilities
  - 1. The Company shall use reasonable efforts to make services available to a customer on or before a particular date, subject to the provisions of and compliance by the customer with the regulations contained in this tariff. The Company does not guarantee availability, except as stated or expressly provided for in this tariff.
  - 2. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the customer. The customer may not, nor may the customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
  - 3. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the customer.
  - 4. Equipment the Company provides or installs at the customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provides, installs or has installed on its behalf.
  - 5. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 4 AMENDMENT NO. 522

## \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

2. GENERAL RULES AND REGULATIONS

#### 2. 1 UNDERTAKING OF THE COMPANY (Cont'd)

- D. Provision of Equipment and Facilities (Cont'd)
  - 6. When the facilities or equipment of other companies are used by the customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees. This includes but is not limited to:
    - The provision of a signaling system database by another company;
    - b) The transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or
    - c) The reception of signals by customer-provided equipment.
  - 7. The customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 5 AMENDMENT NO. 522

## \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

# 2.1 UNDERTAKING OF THE COMPANY (Cont'd)

## E. Customer Equipment

A customer may transmit or receive information or signals via the facilities of the Company by use of customer-provided equipment.

## 1. Station Equipment

Customer-provided equipment on the customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the customer.

The customer is responsible for ensuring that customer-provided equipment and wiring connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and facilities by the connection, operation or maintenance of such customer-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the customer's expense.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 6 AMENDMENT NO. 522

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

2. GENERAL RULES AND REGULATIONS

# 2.1 UNDERTAKING OF THE COMPANY (Cont'd)

- E. Customer Equipment (Cont'd)
  - 2. Inspections

Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections at the customer's premises as may be necessary to determine that the customer is complying with the requirements set forth in this tariff.

If the protective requirements for customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. AT&T may immediately and without notice deny service when the customer (a) subjects AT&T or non-AT&T personnel to hazardous conditions, (b) circumvents AT&T's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other Company services.

In such case, the Company will make a reasonable effort to give the customer prior notice before denying service.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 7 AMENDMENT NO. 522

#### \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

#### 2.2 LIABILITY OF THE COMPANY

## A. Service Liability

In view of the fact that the customer has exclusive control of the communications over the facilities furnished by the Company and of the other uses for which facilities may be furnished him by the Company and because of the unavoidability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified in this section.

## (1) Limitations

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for Interruptions or Service Quality Guarantees.

The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, natural catastrophe and other circumstances beyond the Company's reasonable control.

The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.

In no event shall the Company be liable for special, reliance, consequential or other such damages.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 8 AMENDMENT NO. 522

#### \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

# 2. 2 LIABILITY OF THE COMPANY (Cont'd)

- A. Service Liability (Cont'd)
  - (2) Transmission
    - a) The services furnished by the Company, in addition to the limitations set forth preceding, also are subject to the following limitations: The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company 1) caused by customerprovided equipment or 2) not prevented by customerprovided equipment.
    - b) The Company shall not be liable for errors in transmitting, translating, resetting or delivering messages by telephone, Text Telephone (TT) or any other instrumentality over the facilities of the Company, connecting utilities or through a Telecommunications Relay Service (TRS) Center.
    - c) The customer indemnifies and saves the Company harmless against claims for libel, slander or infringement or copyright from the material transmitted over its facilities; against claims for infringement of patents arising from, combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
    - d) The Company does not undertake to transmit messages but offers the use of the facilities when available for communications between the customers.
    - e) When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

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DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 9 AMENDMENT NO. 522

#### \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

# 2. 2 LIABILITY OF THE COMPANY (Cont'd)

## B. Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or customer's service.

## C. Credit Allowance for Interruptions

Except as may otherwise be specified in this tariff, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the customer are credited to the customer at the proportionate monthly charge (1/30 of the service monthly recurring charge) involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the customer or where the Company, pursuant to the terms of the tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the customer is responsible for providing electric power.

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2. GENERAL RULES AND REGULATIONS

#### 2. 3 OBLIGATIONS OF THE CUSTOMER

- A. The customer shall be responsible for:
  - The payment of all applicable charges pursuant to this tariff;
  - 2. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the customer or the noncompliance by the customer with these regulations, or by fire or theft or other casualty on the customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
  - 3. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
  - 4. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of any associated equipment or facilities used to provide Local Exchange Services to the customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, and may be charged by the Company to the customer;

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2. GENERAL RULES AND REGULATIONS

## 2. 3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

- A. The customer shall be responsible for: (Cont'd)
  - 5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, agents and/or suppliers shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
  - 6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any customer premises or the rights-of-way for which the customer is responsible under this Section; and granting or obtaining permission for Company employees, agents and/or suppliers to enter the premises of the customer for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
  - 7. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

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#### 2. GENERAL RULES AND REGULATIONS

## 2. 3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

#### B. Claims

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

- Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or
- 2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the customer and the Company.

# C. Resale

- 1. All Company Local Exchange Services are available for resale unless otherwise specifically indicated.
- 2. Customers, who subscribe to Local Exchange Service and resell this service to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the State of Wisconsin which relate in any way to the Customer of Record's provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations and the payment of applicable taxes.

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#### 2. GENERAL RULES AND REGULATIONS

## 2.3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

## C. Resal e (Cont'd)

- 3. The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end-users.
- 4. AT&T will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection, and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end users.
- 5. With respect to resold services, applications for service as well as requests for additions, rearrangements or discontinuance of service will be accepted only from the Customer of Record.
- 6. In connection with the marketing of its services, the Customer of Record may not directly or indirectly; (a) use AT&T's trade names, trademarks, service marks, registered marks or other indicia of origin (or confusingly similar names, marks, or other indicia) in a manner that may cause third parties (including the Customer of Record's end-users) to believe that service provided by the Customer of Record is AT&T service or, (b) use AT&T corporate logos, or trade dress (or confusingly similar logos or trade dress).
- 7. The furnishing of special arrangements to resellers is subject to the regulations set forth in this tariff.

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#### 2. GENERAL RULES AND REGULATIONS

## 2. 3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

#### D. Use of AT&T Marks

When local exchange service is resold, either the customer nor any other reseller or intermediary in the sales chain between the customer and an end user may make any use (including but not limited to use in advertising, promotional materials, Internet or other on-line website, stationery, business cards, billing material or signage) of AT&T's name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols that serve to identify and distinguish AT&T from its competitors ("AT&T's Marks"), or of any confusingly similar name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols, except that a reseller may:

- 1. use AT&T's Marks in comparative advertising solely to identify AT&T as a competitor, or to identify AT&T's competing services, provided such use is not made in a factually incorrect or misleading context or in a manner that is likely to cause confusion or mistake, or to deceive or to identify AT&T as an underlying provider of the reseller's service;
- 2. use AT&T's Marks pursuant to the terms of a separate written brand licensing agreement;
- use AT&T's name to the extent it is specifically required by statute, regulation or other government requirement to do so, and:
- 4. indicate, in response to an unsolicited inquiry from an end user (including a prospective end user), that it uses AT&T as its underlying carrier, provided the reseller also:
  - a. advises the end user that a portion of its service will be provided using reseller's own switching or transmission facilities (if applicable);
  - b. identifies any other long distance providers the reseller uses in providing service to the end user;
  - c. advises the end user it will not be an AT&T customer for the resold service, and;
  - d. does not emphasize AT&T's name more than either its own name or that of any other long distance provider the reseller uses.

For purposes of this provision, local exchange service is resold if the customer (or any other reseller or intermediary in the sales chain between the customer and an end user) uses local exchange service to reoffer telecommunications service to others (with or without "adding value") for profit.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2. 4 CONNECTION OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A. Recording of Two Way Telephone Conversations

Local Exchange Services are not represented as adapted to the recording of two way conversations. However, customer-provided voice recording equipment may be directly, acoustically or inductively connected with Local Exchange Services for the recording of such conversations. When such connections are made, the customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

- All parties to the telephone conversation must give their prior consent to the recording of the conversation, and their prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or
- 2. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment, or
- All parties to the telephone conversation must be verbally notified at the beginning of the conversation and the notification must be recorded as part of the call, by the recording party.

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- 2. GENERAL RULES AND REGULATIONS
- 2.4 CONNECTION OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)
  - A. Recording of Two Way Telephone Conversations (Cont'd)
    - 4. Exceptions

The exceptions to the foregoing requirements are as follows:

- a. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.
- b. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.
- c. Recording of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under cover of law.

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- 2. GENERAL RULES AND REGULATIONS
- 2.4 CONNECTION OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS (Cont'd)
  - B. Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this tariff, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the customer of the violation. The customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the customer's service until such time as the customer complies with the provisions of this tariff.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2.5 PAYMENTS AND CHARGES

#### A. Establishment and Reestablishment of Credit

The Company may conduct a credit investigation of each commercial and/or consumer\_service customer or applicant prior to accepting the service order, customer deposit or advance payment. A customer whose service has been discontinued by the Company for non-payment of bills for any telecommunications service will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

# B. Billing and Collection

The customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the customer.

The Company may establish a monthly billing date for each customer account and shall bill all charges incurred by, and credits due to the customer under this tariff. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a prorate basis.

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#### 2. GENERAL RULES AND REGULATIONS

## 2.5 PAYMENTS AND CHARGES (Cont'd)

## C. Billing Disputes

The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing.

## D. Advance Payments

The Company may require a customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service advance payments of recurring and non-recurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for the safeguarding of its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

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#### 2. GENERAL RULES AND REGULATIONS

## 2.5 PAYMENTS AND CHARGES (Cont'd)

## E. Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

A deposit is returned to the customer, less any amounts due the Company when service is disconnected. Even though a deposit is made, the customer must still pay bills, including any advance payments, when requested. A customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

## F. Returned Check Charges

The customer will be assessed a charge of \$25.00 for each check, draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor.

## G. Minimum Period Charge

Except as may be otherwise specified in this tariff, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

H. The company may apply a Late Payment Charge if any portion of the customer's payment is received by the company after the payment due date, or if any portion of the payment is received by the company in funds which are not immediately available upon presentment within 30 calendar days of the invoice date. The Late Payment Charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.0% per month.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

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#### 2. GENERAL RULES AND REGULATIONS

## 2. 6 CANCELLATION, DISCONTINUANCE AND CHANGES

A. Cancellation of Application for Service

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The special charges described above will be calculated and applied on a case-by-case basis.

#### B. Cancellation of Service

If a customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the customer agrees to pay to the Company the following:

- 1. All non-recurring charges reasonably expended by the Company to establish service to the customer, and
- 2. Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company; and

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#### 2. GENERAL RULES AND REGULATIONS

## 2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (Cont'd)

- B. Cancellation of Service (Cont'd)
  - 3. All recurring charges specified in the applicable tariff for the balance of the then current term; and
  - 4. Any other charges set forth in this tariff or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this tariff.

#### C. Discontinuance of Service

The Company may discontinue or refuse to furnish any and/or all service(s) to the customer or applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets or services.

If a customer (or any reseller or intermediary in the sales chain between the customer and an end user) fails to comply with requirements of the Use of AT&T Marks, preceding, the Company may, on written notification to the customer, immediately deny requests for additional service and/or restrict service to the noncomplying customer. If the non-compliance is not cured to AT&T's reasonable satisfaction within 30 days after the date of notification, the Company may discontinue the service upon eight days prior written notice to the customer (such cure may require, among other things, corrective communications with end users, in addition to cessation of the non-complying use of AT&T's Marks). The Company may pursue any other available remedies with respect to the conduct that constitutes the non-compliance.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the customer during the remainder of the term for which such services would have otherwise been provided to the customer, to be immediately due and payable.

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2. GENERAL RULES AND REGULATIONS

- 2. 6 CANCELLATION, DISCONTINUANCE AND CHANGES (Cont'd)
  - C. Discontinuance of Service (Cont'd)

In the event the Company incurs fees or expenses including attorney's fees in collecting or attempting to collect any charges owed the Company, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

- 1. The Company may, without incurring any liability, discontinue or suspend service, or refuse service <a href="mailto:upon at least 5 calendar days written notice">upon at least 5 calendar days written notice</a> for any of the following reasons:
  - a) Failure to comply with the terms of a Deferred Payment Agreement or failure to pay a delinquent account.
  - b) Failure to make payments for current or prior bills by the required due date, including any payment for late fees or any other required additional charges.
  - c) Where subsequent credit information indicates that the initial application for service was false or incomplete to the extent that a deposit or guarantee would be required or service refused.
  - d) Failure to pay delinquent toll account billed by the Utility providing local exchange service, provided the Local Exchange Carrier is authorized by the toll carrier to resolve customer disputes.

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- 2. GENERAL RULES AND REGULATIONS
- 2. 6 CANCELLATION, DISCONTINUANCE, AND CHANGES (Cont'd)
  - C. Discontinuance of Service (Cont'd)
    - 1. (Cont' d)
      - e) Any other violation of the Company's regulations filed with the Public Service Commission of Wisconsin or the Federal Communications Commission.
    - 2. In case of dangerous or emergency condition where the public interest requires immediate action or pursuant to governmental requirements, service may be disconnected without notice for as long as the condition exists.

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#### \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

### 2. GENERAL RULES AND REGULATIONS

## 2.6 CANCELLATION, DISCONTINUANCE AND CHANGES (Cont'd)

## D. Changes in Service

If the customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the customer charges shall be adjusted accordingly.

#### E. Restoral of Service

If service has been suspended or discontinued for nonpayment, service will be re-established upon receipt of payment of all charges due, which includes charges for service and facilities during the period of suspension and which may include a service restoral fee. The service restoral fee will be no more than an application for new service. If the customer has a history of payments returned for insufficient funds, the company may require payment by cash, money order or certified check. If such payment is made by personal check, restoral of service will be effective upon bank clearance of the check.

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#### 2. GENERAL RULES AND REGULATIONS

## 2. 7 ASSIGNMENT OR TRANSFER OF SERVICE

The customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2.8 NOTICES AND COMMUNICATIONS

All notices or other communications required to be given pursuant to this tariff will be in writing except where notice is provided in this tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

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#### 2. GENERAL RULES AND REGULATIONS

#### 2.9 PROVISION FOR CERTAIN LOCAL TAXES AND FEES

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. The Company shall, so long as any such tax or fee is in effect, add to the bills of the customers in such political entity pro rata on the basis of the revenue derived by the Company from each such customer, an amount sufficient to recover any such tax or fee and may list this amount separately on the bill.

## 2. 10 Tel ephone Assistance Programs

## A. Lifeline Telephone Assistance Program

The Lifeline Telephone Assistance Program is a residential service offering only. Customers who qualify for this service will receive the following credits/waivers:

FCC Line Charge - Primary Line Universal Connectivity Charge (UCC) - Local - Primary Line Local Number Portability Surcharge - Primary Line Local Exchange Service - \$3.50 discount on primary line

Participation in the Lifeline Telephone Assistance Program must be verified by the State of Wisconsin through the Department of Workforce Development (DWD) or the Wisconsin Department of Revenue. Verification of eligibility will be deemed to be the finding of the Social Security Number (SSN) and corresponding name and address of the listed customer in the active records of the DWD for at least one of the specified income assistance programs:

W-2 (Wisconsin Works - Aid to Families with Dependent Children)
Food Stamps
Medical Assistance
Low Income Household Energy Assistance
Supplemental Security Income
BadgerCare

Customers are also eligible for the Lifeline Telephone Assistance Program if they receive one of the following tax credits:

Homestead Tax Credit (for the most recent tax year) Earned Income Tax Credit

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#### 2. GENERAL RULES AND REGULATIONS

- 2. 10 Tel ephone Assistance Programs (cont'd)
  - A. Lifeline Telephone Assistance Program (cont'd)

Credits will appear on an eligible customer's bill on the bill date next following the date of application for the Lifeline Telephone Assistance Program. In cases where a customer's eligibility date as found in DWD records precedes the last bill date prior to application, credit will also be given on one month's prior bill.

Except in cases where a customer's qualifying income assistance program includes LIEAP, eligiblity for the Lifeline Telephone Assistance Program will continue until the bill date next following a failure to find the customer's SSN in the DWD records. When LIEAP is one of a customer's qualifying income assistance programs, the Lifeline Telephone Assistance Program will continue until the bill date in December next following the close of the heating season.

The Lifeline Telephone Assistance Program will apply only to the first Network Access Line in a verified eligible customer's principal place of residence. The Lifeline Telephone Assistance Program is not available to customers who are dependents for federal income tax purposes as defined in 26 U.S.C. Section 152 (1986) unless the customer is more than 60 years of age.

As a participant in the Lifeline Telephone Assistance Program, customers are eligible to receive toll blocking at no charge. Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service.

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# 2. GENERAL RULES AND REGULATIONS

# 2.10 Telephone Assistance Programs (cont'd)

# B. Link-Up Service

Link-Up Service is a residential service offering only. Customers who qualify will receive a waiver of all non-recurring charges for primary line new installations, moves or reconnecting existing service (including all federal, state, county and local taxes that would otherwise apply to these charges). Non-recurring charges to be waived include:

Service Ordering charges Record Change charges Central Office Connection charges Outside Plant or Line Connection charges Premise Visit charges

Link-up Service is limited to individuals or households receiving benefits from state administered income assistance programs, namely Wisconsin Works (WW), food stamps, Title 19 Medical Assistance, Supplemental Security Income (SSI), and Low Income Energy Assistance Program (LIEAP), as well as those receiving a Homestead Tax Credit and/or the Earned Income Credit.

Participation in the specified income assistance programs must be verified by the State of Wisconsin through the Department of Workforce Development (DWD) or the Wisconsin Department of Revenue. Verification of eligibility will be deemed to be the finding of the Social Security Number (SSN) and corresponding name and address of the listed customer in the active records of the DWD for at least one of the specified income assistance programs.

Customers whose claim of eligiblity for Link-Up Service cannot be verified at the time the service order is issued will be billed for installation charges. Customers who have paid installation charges may receive a credit under Link-Up Service, providing that a claim is filed with the Company within 60 days following installation and that all other Link-Up Service requirements are met.

Link-Up Service is not available to customers who are dependents for federal income tax purposes as defined in 26 U.S.C. Section 152 (1986) unless the customer is more than 60 years of age.

Link-Up Service will only apply to rates charged for service during normal working hours. Additional rates for services rendered out of normal working hours will be borne by the customer. The amount of the Link-Up Service waiver will not exceed the charges actually billed to the customer.

EFFECTIVE: JUNE 5, 2003

DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2
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\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

## 2. 11 EMERGENCY NUMBER SERVICE (ENS)

## A. Description

This tariff provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed or may be routed to an operator if all lines to an emergency report center are busy. The telephone user who dials the 911 number will not be charged for the call.

Both 911 and E911 service are only available from Company switching facilities (where available) and via Company services that are equipped to provide and that do provide 911 or E911 service. The Company shall provide to the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI and/or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.

EFFECTIVE: JUNE 5, 2003

DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 32 AMENDMENT NO. 522

## \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

#### 2. 11 EMERGENCY NUMBER SERVICE (ENS) (CONT'D)

B. Universal Emergency Number Service (911)

Universal Emergency Number Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911" from service users within a 911 service district.

Two types of 911 service are offered: Basic 911 (911) and Enhanced 911 Service (E911).

- a. Basic 911 Service: provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
- b. Enhanced 911 Service provides additional features, such as selective routing of 911 calls to a specific PSAP and Automatic Number Identification.

The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

C. Emergency Telephone Service Charge

The Company may assess Customers a fee, on a recurring basis, non-recurring basis, or both, to recover the costs incurred by the Company for providing 911 service, and may, where required or permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.

Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

EFFECTIVE: JUNE 5, 2003

DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2
ORIGINAL PAGE 33
AMENDMENT NO. 522

#### \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

#### 2. 11 EMERGENCY NUMBER SERVICE (ENS) (CONT'D)

D. Rules, Regulations and Terms and Conditions

The Company will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).

The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

The services provided pursuant to this tariff do not include the monitoring of facilities to discover errors, defects and malfunctions in 911 or E911 services, facilities, or operations, nor does the Company undertake such responsibility. The Customer shall be responsible for making such operational tests as, in the judgment of the Customer, are required to determine whether 911 and E911 calls are functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.

The Company's liability to the Customer, to any party dialing 911 using the Customer's facilities, or to any other party or persons, for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or real functions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits which may be given for an out-of-service condition. This limitation of liability shall be in addition to any other limitations contained elsewhere in this tariff.

EFFECTIVE: JUNE 5, 2003

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AMENDMENT NO. 522

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

2. GENERAL RULES AND REGULATIONS

## 2.11 EMERGENCY NUMBER SERVICE (ENS) (CONT'D)

D. Rules, Regulations and Terms and Conditions (Cont'd)

The Customer agrees to release, indemnify, defend, and hold harmless the Company from any all claims, suits, proceedings, expenses, losses, liabilities, or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 servi ce hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting any such Claims.

EFFECTIVE: JUNE 5, 2003

DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 2 ORIGINAL PAGE 35 AMENDMENT NO. 522

#### \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

#### 2. 12 DEFINITIONS

## AUTOMATIC LOCATION IDENTIFICATION (ALI)

An E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g., secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

## AUTOMATIC NUMBER IDENTIFICATION (ANI)

Provides for the telephone number of the calling party to be forwarded to the PSAP.

#### COMMERCIAL SERVICE (Business)

Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

# CONSUMER SERVICE (Residence)

Service is classified and charged for as Consumer Service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

#### **CUSTOMER**

The person or legal entity that subscribes to service under this tariff and is responsible for payment of tariffed charges for services furnished to that customer.

#### CUSTOMER PREMISES

A customer premises is all space in the same building occupied by a customer and all space occupied by the same customer in different buildings on continuous property.

# DEMARCATION POINT

The point at which common carriers terminate communications cabling in a building.

EFFECTI VE: JUNE 5, 2003

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ORIGINAL PAGE 36
AMENDMENT NO. 522

#### \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

#### 2.12 DEFINITIONS (Cont'd)

## EMERGENCY SERVICE NUMBER (ESN)

An ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

#### EXCHANGE AREA

An Exchange Area is the geographical area served by a Rate Center.

# LOCAL AUTOMATIC NUMBER IDENTIFICATION (LANI)

Local Automatic Number Identification (LANI) is a geographically significant 10-digit number that must be assigned to each customer location carrying AT&T Digital Link traffic for routing, billing and identification purposes. Where 911 service is available with Digital Link facilities, the LANI will be the telephone number of the calling party that is forwarded to the Public Safety Answering Point (PSAP).

Unless it otherwise agrees, the Company will use the Customer's Main Listed Number (MLN) as the Customer's LANI.

The Customer may propose that an alternative number, other than its MLN, be used as its LANI. The Company in its sole discretion may choose to use this alternative number so long as the alternative meets all applicable legal and regulatory requirements at the time that it is proposed and at all times after it is implemented. The Company reserves the right to revert to the use of the Customer's MLN for the Customer's LANI if, at any time, the alternative number provided by the Customer is determined not to comply with applicable legal or regulatory requirements.

#### LOCAL EXCHANGE SERVICE

A service which permits calling to stations in the customer's local service area.

EFFECTIVE: JUNE 5, 2003

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## \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 2. GENERAL RULES AND REGULATIONS

#### 2.12 DEFINITIONS (Cont'd)

#### LOCAL SERVICE AREA

The Local Service Area is the region comprised of one or more complete Exchange Area(s), within which a customer can call another station at the rates and charges set forth in this tariff.

#### 911 SERVICE AREA

The geographic area in which a particular PSAAP will respond to all 911 calls and dispatch appropriate emergency assistance.

#### RATE CENTER

A specified geographical location used for determining mileage measurements. A list of the applicable rate centers is set forth in AT&T's Tariff F.C.C. No. 10.

#### **RESALE**

Resale is the reselling by a customer of the Company service, facilities or equipment to others for a profit. A reseller is a Commercial Service customer who is subject to the applicable rules and regulations of (1) The Communications Act of 1934, as amended, and the Federal Communications Commission and/or (2) the Wisconsin Statutes, Chapter 196.

#### UNIVERSAL EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's Location may receive telephone calls dialed to the telephone number "911". The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

EFFECTIVE: JUNE 5, 2003

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CHICAGO, ILLINOIS

SECTION 3 Original PAGE 1 AMENDMENT NO. 522

# \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 3. LOCAL SERVICE AREAS

#### 3.1 LOCAL SERVICE AREA DESIGNATIONS

The Company ofers Residential Local Exchange Service within the state of Wisconsin and concurs in the exchange areas and exchange maps filed by the incumbent Local Exchange Carriers.

The rates, rules, terms, and conditions pursuant to this tariff apply for service provided within all areas served by SBC Ameritech Wisconsin where facilities are available.

EFFECTIVE: JUNE 5, 2003

SECTION 4 DISTRICT MANAGER Original PAGE 1 CHI CAGO, ILLI NOIS AMENDMENT NO. 522

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

# 4. SPECIAL ARRANGEMENTS

# 4.1 Promotional Offerings

From time to time, AT&T will introduce promotional offerings. AT&T may offer service at a reduced rate, or offer incentives including but not limited to prepaid calling cards, gift certifictes, and coupons for promotional, research, or rate experiementation purposes.

# 4.2 Market Trials

AT&T may ofer service to test and evaluate service capabilities, implementation procedures, technical processes, etc., for market research including rate experimentation purposes.

Effective: June 5, 2003 DISTRICT MANAGER

SECTION 5 Original PAGE 1 AMENDMENT NO. 522

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### GENERAL

CHICAGO, ILLINOIS

Residential Local Service is the furnishing of voice grade communication necessary for the transmission of two way interactive switched voice communication within specified Local Serving Areas.

Residential Local Service is furnished only in Local Serving Areas where facilities capable of providing the service are available. The Company's services are subject to the terms and conditions of this tariff. Offers available with Residential Local Service are specified in Section 5.2, following. Recurring and Non-Recurring Charges may also apply.

In addition to rates for Local Service Offers, additional taxes, fees, and surcharges, specified in this tariff, or in other AT&T Tariffs or Service Guides, may also apply. These charges include, but are not limited to, the F.C.C. Line Charge, the Local Number Portability Charge, and the Universal Connectivity Charge. All terms and conditions of the federal charges are specified in AT&T Communications Tariff F.C.C. No. 28.

# 5. 1 Servi ce Charges

Service Charges are nonrecurring charges that apply to Customer requests for connecting or moving service, making changes to existing service, or to activities requiring adjustments to the customer account. They are in addition to any other scheduled rates and charges that would normally apply under this tariff.

#### 5. 1. 1 Service Order Charges

- A. Service Order Charge-New Service Primary Line Applies to new Local service with AT&T when the customer is requesting new service with a new Telephone Number. This applies to the Primary Line Only. This does not apply to PLOC/migration orders.
- B. Service Order Charge-New Service Additional Line Applies to new local service with AT&T when the customer is requesting new service with a new Telephone Number on additional lines. This does not apply to PLOC/migration orders.
- C. Service Order Charge Record Work Only Applies when a customer requests a change to his service or to add new additional services.

Effective: August 23, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 2nd Revised PAGE 2 AMENDMENT NO. 616

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.1 Service Charges (Cont'd)

## 5.1.1 Service Order Charges (cont'd)

- D. Service Order Charge Move Applies when a customer requests to retain their existing telephone number (area code, exchange and the last four digits) when moving within the same Central Office. This nonrecurring charge will apply per account. This charge does not include any other associated installation charges. A service area code split during or about the time of the customer's move, or other network or regulatory requirements may impact the ability of the company to provide this service.
- E. Primary IntraLATA Carrier Change Charge Applies when a customer requests a change to a Primary IntraLATA Carrier other than AT&T.
- F. Primary Long Distance Carrier Change Charge Applies when a customer requests a change to a Primary Long Distance Carrier other than AT&T.
- G. Telephone Number Change Charge Applies when a customer requests a change in telephone number.
- H. Returned Check Charge Applies when a customer's check is returned to AT&T as invalid/lack of funds.
- I. Change Feature Order Charge Applies on a per line basis when a customer requests a change to a feature within an offer, adding features ala carte, or when requesting changes from one offer to another offer.
- J. Service Order Charge-Directory Listing Applies when a customer requests a change to an existing Directory Listing that does not involve a telephone number change.
- K. Network Interface Device moves Applies when the customer requests that the location of the network interface device be other than that designated by the Company.

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Effective: October 27, 2003

DISTRICT MANAGER
CHICAGO, ILLINOIS

SECTION 5 1st Revised PAGE 3 AMENDMENT NO. 545

# 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

# 5.1 Service Charges (Cont'd)



Effective: December 3, 2004

DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 1<sup>st</sup> Revised PAGE 4 AMENDMENT NO. 591

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.2 AT&T Residential Local Service Offers

Customers subscribing to Residential Local Service may select from the Offers described below.

Custom Features not included in the Customer's Offer may be ordered on an alla carte basis at rates specified in Section 6.

# 5.2.1 Call Plan Unlimited with 3 Feature Package Enhanced Offer\*

The Call Plan Unlimited with 3 Feature Package Enhanced Offer provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. The Offer also includes the choice of three Custom Features (if available) from the list below, which must be selected at the time of subscription:

Caller ID with Name
Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Call Return
Speed Dialing 30

#### 5.2.2 Call Plan Deluxe Offer\*

The Call Plan Deluxe Offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and the customer's choice where available of the features listed below.

Caller ID with Name	Repeat Dialing
Call Waiting	Speed Dial 30
Call Waiting ID	Speed Dial 8
Call Forwarding	Call Return
Call Forwarding Busy/No Answer	Call Screening
Custom Ring 1 or 2	Three Way Calling
Three Way Calling	

\* Effective December 3, 2004, this plan will not be available to new subscribers.

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Effective: June 5, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 Original PAGE 5 AMENDMENT NO. 522

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.2 AT&T Residential Local Service Offers (continued)

# 5.2.3 Call Plan Unlimited with 2 Feature Package Enhanced Offer

The Call Plan Unlimited with 2 Feature Package Enhanced Offer provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. The Offer also includes two features from the following list:

Call Waiting
Caller ID with Name
Speed Dialing 30
Call Return

Three Way Calling Call Forwarding Repeat Dialing

# 5.2.4 Call Plan Unlimited Plus Offer - Primary Line

The Call Plan Unlimited Plus Offer provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. Customers subscribing to this offer must also either 1) subscribe to a minimum of one chargeable Custom Feature, at rates specified in Section 6.3, or 2) must be presubscribed to AT&T as their interexchange carrier.

# 5.2.5 Call Plan Unlimited Plus Offer - Additional Line

The Call Plan Unlimited Plus Offer provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area on his additional line.

#### 5.2.6 Call Plan Unlimited Offer

The Call Plan Unlimited Offer provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area.

Effective: June 5, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 Original PAGE 6 AMENDMENT NO. 522

# \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.3 Custom Calling Features

The features in this Section are made available on an individual line basis or as part of Call Plans. Custom features are offered on a monthly or per use basis where facilities are available.

# 5. 3. 1 Feature Descriptions

Call Forwarding-Busy/Don't Answer

This feature allows the Customer to automatically route incoming calls to a pre-selcted telephone number when the called number is busy and/or does not answer. The customer assumes financial responsibility for all appropriate calling charges generated by the use of this feature.

Call Forwarding - Variable

This feature allows the customer to forward all incoming calls to another dialble telephone number until the customer deactivates the feature. The customer assumes financial responsibility for all appropriate calling charges generated by the use of this feature.

Call Return

This feature allows the Customer to automatically return the most recent incoming call, even if it is not answered. This is accomplished by the Customer activating a code.

Call Waiting

This feature provides a tone signal that alerts the Customer talking on the line when a second call is incoming. A maximum of two calls may be in process at one time.

Call Waiting ID

This feature must be ordered with both Call Waiting and Caller ID with Name. The subscriber will hear the Call Waiting tone and see the visual display of call information for the waiting call.

Effective: July 20, 2004 DISTRICT MANAGER CHICAGO, ILLINOIS

SECTION 5 1<sup>st</sup> Revised PAGE 7 AMENDMENT NO. 580

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

# 5. 3. 1 Feature Descriptions (Cont'd)

Call Screening

This feature allows the customer to designate up to ten telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at this time.

Caller ID with Name

This feature allows the Customer to view on a Customer provided display unit the name and telephone number of the calling party. If the calling number is from a hunt group only the name associated with the main billed account and the main telephone number will be transmitted.

Custom Ring Service 1

A subscriber to this service will be able to receive calls dialed to two separate telephone numbers without having a second access line. A unique ringing pattern will be provided for the additional telephone number to facilitate the identification of incoming calls.

Custom Ring Service 2

A subscriber to this service will be able to receive calls dialed to up to three separate telephone numbers without having a second or third access line. A unique ringing pattern will be provided for each of the additional telephone numbers to facilitate the identification of incoming calls. Customers must subscribe to Customer Ring 1 in order to subscribe to Custom Ring 2.

Repeat Dialing

This feature automatically redials the last outgoing number dialed by the Customer regardless of whether the last number called was busy or idle, answered or unanswered. If the called line is busy, the called line will be checked periodically, for up to 30 minutes, and the customer will be notified by a special ring when the called line becomes idle. The customer can use the phone for incoming and outgoing calls while waiting for the special ring back.

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Effective: July 20, 2004 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 1st Revised PAGE 8 AMENDMENT NO. 580

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5. 3. 1 Feature Descriptions (Cont'd)

# Speed Dialing 8

This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to eight pre-selected numbers by dialing codes. Programming of these number is completed by the Customer.

# Speed Dialing 30

This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to thirty pre-selected numbers by dialing codes. Programming of these numbers is completed by the Customer.

## Three Way Calling

This feature allows the Customer to add or transfer a third party to an established call without the assistance of the operator. Activation and deactivation of this feature is completed by the Customer.

#### Call Trace

Once the subscriber activates this feature by dialing an AT&T designated code, the incoming telephone number is traced and provided to law enforcement officials.

#### Call Forwarding - Busy

Allows the customer to automatically transfer all incoming calls that reach a busy response from his telephone number to another telephone number until the customer deactivates this feature. The forwarded number must be established and maintained at the time the order is placed.

# Call Forwarding Busy - Call Alert

Provides the customer with an alert that a call has come in over the same line that the customer is utilizing to access the Internet. The call is forwarded to the ISP whereby the customer will have the option of taking the call or sending a pre-recorded message to the caller. This feature is available with 3<sup>rd</sup> party vendors who have arranged for a proprietary interface with AT&T which will allow the vendor to order this service on behalf of the customer.

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Effective: June 5, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 Original PAGE 9 AMENDMENT NO. 522

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5. 4 Blocking Services

- 5.4.1 Customers may request several call blocking options. Monthly charges may apply. The blocking options available are as follows:
  - A. Caller ID Selective Blocking Allows a customer to block their telephone number and name from appearing on the Caller ID display screen of the number being called on a per call basis.
  - B. Call Block Repeat Dialing blocks Repeat Dialing feature on subscriber's line.
  - C. Call Block Call Return blocks automatic Call Return feature on subscriber's line.
  - D. Call Block Three Way Calling restricts permanent access to Three Way Calling.
  - E. Call Block Third Party and Collect restricts the ability to charge or bill Third Number billed and Collect Calls to the subscriber's line.
  - F. Call Block Third Party restricts the ability to bill Third Number billed calls to the subscriber's line.
  - G. Call Block Collect restricts the ability to charge Collect Calls to the subscriber's line.
  - H. Call Block 3 Pay-Per-Use Features (Call Return, Repeat Dialing and Three Way Calling) Blocks the listed features on the subscriber's line.
  - I. Toll Restriction restricts the ability to make toll calls (1+, 0+, 0-, 10-XXX, 976, 900 or 700) from the subscriber's line by restricting access to the network.
  - J. Call Block 900/976 blocks outgoing calls to 900/976 numbers.
  - K. Caller ID Complete Blocking allows a customer to block their telephone number and name from appearing on the Caller ID display screen of the number being called on a per line basis.

Effective: June 5, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 Original PAGE 10 AMENDMENT NO. 522

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.5 Listings

#### 5. 5. 1 General

Generally, a residence listing consists of a surname, given name and/or initials, the street address, and the telephone number. The main listing is ordinarily in the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

Customers shall provide the Company with information reasonably necessary and required by the directory publisher(s) for all listings, included but not limited to, customer listed name, listed street address - including zip code, telephone number, community name, yellow page listing information, billing details, and directory delivery information.

The Company will include the primary listings in the White Pages (Alphabetical Section) of the Telephone Directory and will offer additional listings to the Customer. The Customer must identify which numbers are to be published and listed for directory and directory assistance purposes.

Any and all Customer claims relating to directory listings or advertisements are limited to the total amount of the charges for the listing or advertisement or the cost of the Customer's affected local service, whichever is less.

# 5.5.2 Main Listings

A. Directory Listing - Standard

The Customer will receive one primary listing per line in the alphabetical section of the directory which serves the Customer's location. In addition, each Custom Ring Service Telephone Number is entitled to one free Standard Listing.

B. Directory Listing - Additional

The term additional listing denotes any listing, regardless of form, in addition to the primary listing. A monthly rate applies for each additional listing. Additional residence listings may be any of the following:

- 1. Names of members of the Customer's family or of other persons residing in the Customer's household.
- 2. When the Customer's name or names of other persons residing in the household are spelled in more than one way, additional listings of the alternative spellings are permitted.

Effective: June 5, 2003 DISTRICT MANAGER

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5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5. 5. 2 Main Listings (Cont'd)

C. Directory Listing - Non-Listed

Non-Listed telephone numbers are not listed in the Company's directories but are included in directory assistance records available to the general public.

The regulations specified in Section 5.5.2.D., following for Directory Listing - Non Published listing service also apply to Directory Listing - Non-Listed.

- D. Directory Listing Non Published
- 1. Non Published Listing telephone numbers are not listed in either the Company's directories or directory assistance records available to the general public.
- 2. Regulations

Incoming calls to Non Published Listing telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of private listing service in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for such unpublished service for the period during which the service was affected.

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the number of Non Published Listing service or the disclosing of said number to any person.

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#### RESIDENTIAL LOCAL EXCHANGE SERVICE

Effective: July 9, 2003 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 5 1st Revised PAGE 12 AMENDMENT NO. 526-2

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

# 5.6 Operator Services

## 5. 6. 1 Local Directory Assistance

A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. Customers may call Directory Assistance by dialing 411 or HNPA-555-1212 or "00" and requesting a telephone number(s). In addition to the Local Directory Assistance Charge, service charges will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third number or requests the Company operator to place a call to Directory Assistance. Person-to-Person and collect calls to Directory Assistance are not permitted.

Special Needs - Those customers with disabilities who qualify for exemptions, due to visual, physical, or a learning disability that prevents use of telephone directory, shall not be charged for a reasonable number of Directory Assistance calls each month. This exemption applies to calls billed to one residential telephone line per customer with a disability and applies to Local Directory Assistance Service calls for personal use only.

## 5.6.2 Local Directory Assistance Call Completion

Local Directory Assistance Call Completion provides a Customer calling Local Directory Assistance with the option of having the call to the requested number completed without hanging up and originating a separate call. A charge applies to Local Directory Assistance Call Completion in addition to any normal directory assistance and/or local usage charge. Local Directory Assistance Call Completion service is furnished only where facilities are available.

# 5.6.3 National Directory Assistance

National Directory Assistance provides the telephone number of customers located outside of the local calling area. Directory Assistance Call Completion is not offered with National Directory Assistance. A maximum of two requested telephone numbers will be provided for each National Directory Assistance call. In addition to the National Directory Assistance charge, service charges associated with the consumer dialed calling card station and operator station calls or operator dialed surcharge will apply. National Directory Assistance Service is offered subject to billing availability.

Effective: December 4, 2004 DISTRICT MANAGER

CHICAGO, ILLINOIS

SECTION 5 1<sup>st</sup> Revised Page 13 AMENDMENT NO. 592

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.6 Operator Services (Cont'd)

## 5. 6. 4 Busy Line Verification

Provides operator assistance in determining if the called line is in use. A service charge applies to all Busy Line Verification attempts, except attempts which are unsuccessful due to network equipment failure.

5. 6. 5 Busy Line Interrupt

Provides for operator interruption of a conversation in progress on a called line. A charge applies for each attempt to interrupt regardless of whether or not the called line agrees to release the line.

(D)

5.6.6 Operator Assisted and Calling Card Call Definitions

Operator Assisted and Calling Card Call definitions, rules and regulations are the same as filed in the AT&T Communications of Wisconsin Message Telecommunications Service Tariff No. 1. Rates for Local Operator Assisted and Calling Card Calls are specified in Section 6.6, following.

5. 6. 7 Special Needs Service and Discounts

Customers with disabilities that prevent them from directly dialing or keying calls will receive free operator assistance.

Customers with AT&T certified disabilities may request one or more custom calling features for free, provided that those features are necessary due to the disability.

Hearing-impaired customers, with appropriate AT&T certification, who do not have speech disabilities may request an additional line for free.

SECTION 6

# RESIDENTIAL LOCAL EXCHANGE SERVICE

6. RESIDENTIAL LOCAL SERVICE RATES AND CHARGES

Effective: August 23, 2005 DISTRICT MANAGER

6th Revised PAGE 1 AMENDMENT NO. 616

#### 6. RATES AND CHARGES

CHICAGO, ILLINOIS

6.1	Service Charges		ECURRING ARGE		
	Service Order Charge-New Service Primary L	ine	\$65.00		
	Service Order Charge-New Service Additiona	l Line	65.00		
	Service Order Charge - Record Work Only		8.00		
	Service Order Charge - Move		65.00		
	Primary IntraLATA Carrier Change Charge		5.00		
	Primary LD Carrier Change Charge	see	FCC No.	29	(T)
	Phone Number Change Charge		25.00		
	Returned Check Charge		25.00		
	Change Feature Order Charge		14.00		
	Service Order Charge - Directory Listing		14.00		
	Network Interface Device moves		500.00		

Effective: January 6, 2005 DISTRICT MANAGER SECTION 6 2nd Revised PAGE 2 AMENDMENT NO. 595

CHICAGO, ILLINOIS

# 6. RESIDENTIAL LOCAL SERVICE RATES AND CHARGES

#### 6.2 Residential Offer Rates

OFFER MONTHLY RECUI	RRING RATE	
Call Plan Unlimited with 3 Feature Package Enhanced Offer	\$31. 95	(1)
Call Plan Unlimited with 2 Feature Package Enhanced Offer	26. 95	
Call Plan Deluxe	35. 95	
Call Plan Unlimited Plus Offer - Primary or Additional Line	17. 95	
Call Plan Unlimited Offer	25. 95	(1)

In addition to rates for Local Service Offers, additional taxes, fees, and surcharges, specified in this tariff, or in other AT&T Tariffs or Service Guides, may also apply. These charges include, but are not limited to, the F.C.C. Line Charge, the Local Number Portability Charge, and the Universal Connectivity Charge. Terms and conditions for federal charges are found in AT&T of Communications Tariff F.C.C. No. 28.

Effective: March 14, 2005

DISTRICT MANAGER

CHICAGO, ILLINOIS

SECTION 6

2nd revised PAGE 3

AMENDMENT NO. 602

# 6. RESIDENTIAL LOCAL SERVICE RATES AND CHARGES

#### 6.3 Custom Feature Rates

A. Features may be added to an account in addition to any features included in the Customer's Offer. The following features are furnished, where facilities are available, at the rates listed below. Features are available either at a Monthly Rate or on a Per Use Basis, with a Monthly Cap.

	Monthly Rate		
	(per line)	_Monthly Cap	
Call Forwarding-Busy/Don't Answer	\$5.00		
Call Forwarding-Variable	5.00		
Call Return	5.00	\$.95/\$9.50	
Call Waiting	6.50	9.93799.30	(I)
· · · · · · · · · · · · · · · · · · ·			(1)
Call Waiting ID	.00		
Call Screening	5.00		(T)
Caller ID with Name	10.45		(I)
Custom Ring Service 1	5.00		
Custom Ring Service 2	5.00		
Repeat Dialing	5.00	\$.95/\$9.50	
Speed Dialing (8)	5.00		
Speed Dialing (30)	5.00		
Three Way Calling	5.00	\$.85/\$8.50	
Call Trace	-	\$4.00	
Call Forwarding Busy	\$1.00		
Call Forwarding Busy Call Alert	\$1.00		

Effective: June 5, 2003 DISTRICT MANAGER

CHICAGO, ILLINOIS

SECTION 6 Original PAGE 4 AMENDMENT NO. 522

\*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

# 6. RESIDENTIAL LOCAL SERVICE RATES AND CHARGES

# 6. 4 Blocking Service Rates

	Monthly Rate (per line)
Caller ID - Complete Blocking Caller ID - Selective Blocking Call Block - Repeat Dialing Call Block - Call Return Call Block - Three Way Calling Call Block - Third Party & Collect Call Block - Third Party Call Block - Collect Call Block - Collect Call Block - 3 pay-per-use Features Toll Restriction - Primary Line Toll Restriction - Additional Lines Call Block - 900/976	\$0.00 0.00 0.00 0.00 0.00 2.00 1.00 1.00 0.00 0.00 5.95 0.00

Effective: March 14, 2005

DISTRICT MANAGER CHICAGO, ILLINOIS

SECTION 6 1st Revised PAGE 5 AMENDMENT NO. 602

# \*\*\* ALL MATERIAL ON THIS PAGE IS NEW \*\*\*

#### 6. RESIDENTIAL LOCAL SERVICE RATES AND CHARGES

# 6.5 Listing Rates

		Monthly Rate	
Α.	Main Listings		
	Directory Listing - Standard	\$0.00	
	Directory Listing - Additional	1.95	
	Directory Listing - Non-Listed	2.50	(I)
	Directory Listing - Non Published	5.45	(I)

Effective: December 4, 2004 DISTRICT MANAGER

DI STRI CT MANAGER CHI CAGO, ILLI NOI S SECTION 6 2nd Revised PAGE 6 AMENDMENT NO. 592

#### 6. RESIDENTIAL LOCAL SERVICE RATES AND CHARGES

## 6.6 Operator Services Rates

6. 6. 1 Per Minute of usage, except Collect Automated \$1. 15 (I)
Per Minute of usage, Collect Automated .62 (I)

# 6.6.2 Operator Service Charges

Operator Services, per call	Automated	Operator Assi sted	
Local Directory Assistance Local Call Completion, per call Long Distance Directory Assistance LD Call Completion, per call National Directory Assistance Busy Line Verification Busy Line Interruption	\$1. 25 - 1. 99 1. 25 - -	- . 25 - . 50 9. 99 19. 98	(I) (I)
Collect Billed to Third Party Sent Paid - Noncoin Person-to-Person, all billing types	3. 99 6. 99 - 12. 50	7. 50 9. 99 12. 50 12. 50	(I)     (I)

#### 6.6.3 Calling Card, per call

Operator Dialed Calling Card Station

Billed To AT&T Commercial Customer Dialed Calling Card Station CIID/891 Credi t/Charge <u>Card</u> LEC Card Card - Customer Dialed/Automated \$2.99(I) \$1.50(R) \$4.99(I) - Customer Dialed and Operator Assisted 7.50(1)7.50(1)7.50(1)- Customer Dialed and Operator Must Assist 1.50(R) 4.99(1)2.99(R)

7.50(I)

7.50(I)



7.50(1)

(D)

(N) (N)

Effective: July 20, 2004 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 1<sup>st</sup> Revised PAGE 1 AMENDMENT NO. 580

#### 7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

## 7.1 AT&T LOCAL ONE RATE PLUS WISCONSIN (CPMTX)

AT&T will offer this plan to residential customers who are enrolled in one of the Residential Local Service Offers, as provided in this tariff, except for Call Plan Unlimited.

To receive this offer, customers must obtain their local, intrastate interLATA, intrastate intraLATA, and interstate long distance service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

Customers will receive the following usage rates for all intraLATA and interLATA intrastate Dial Station Calls subject to toll charges, and will be billed a Monthly Recurring Charge, also specified below:

MONTHLY RECURRING CHARGE: \$3.95

(D)

IntraLATA Dial Station Rate

(per minute or fraction thereof): \$. 07

InterLATA Dial Station Rate

(per minute or fraction thereof): \$. 07

If at any time the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will terminate their participation in this plan.

This offer is available where billing capabilities exist. This plan may not be combined with any other AT&T promotions providing promotional intrastate usage charges.

This plan is provided in conjunction with an interstate AT&T offering.

A rate for Dial Station interstate calls is specified in AT&T's Service (D)

Guide - One Rate 7 Cents Plan - CPMLM.

AMENDMENT NO. 613

SECTION 7

#### RESIDENTIAL LOCAL EXCHANGE SERVICE

Effective: July 1, 2005 DISTRICT MANAGER 4th Revised PAGE 2 CHICAGO, ILLINOIS

#### RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS 7.

## 7.2 AT&T One Rate USA-Wisconsin Plan (TLDHM)

This plan is offered in conjunction with AT&T's interstate Consumer Service Guide LSB03001DD.

Residential customers who subscribe to AT&T as their primary interexchange carrier, primary intraLATA carrier, and primary local exchange carrier may enroll in this plan.

To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

The AT&T One Rate USA-Wisconsin Plan provides residential customers a combination of services that include a local access line; unlimited direct dial station calls as follows: unlimited local calls within the customer's local calling area; unlimited direct dialed station minutes of intralata toll calls and long distance calls, as defined below; and a choice of up to 5 calling features, as specified below, where available, for a monthly rate.

Caller ID Caller ID with Name Call Waiting Custom Ring 1 Call Waiting ID Custom Ring 2 Call Forwarding Variable Speed Call 8 Speed Call 30 Call Forwarding Busy/No Answer Three Way Calling Call Screening Call Return Repeat Dialing

> (D) (D)

(D) (I)

Monthly Recurring Charge, per line

\$51.95

This service applies to residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the customer's service.

(C)

(C)

#### RESIDENTIAL LOCAL EXCHANGE SERVICE

Effective: August 14, 2003

DISTRICT MANAĞER CHICAGO, ILLINOIS SECTION 7 1st Revised PAGE 2.1 AMENDMENT NO. 536

#### 7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

## 7.2 AT&T One Rate USA-Wisconsin Plan (TLDHM) (cont'd)

If the customer's AT&T Main Residential Billed Account has multiple lines associated with it, a Monthly Recurring Charge will apply to each line that the customer has chosen for this plan. Unlimited usage will not be combined with other access lines that are on the same customer's premises.

There will be no individual call detail on the AT&T billing statement that is associated with the direct dialed station calls that are included in this plan. For these calls, this means there will be no indication of originating or terminating points called, time-of-day called, nor a list of the number of minutes used.

AT&T will provide the benefits of this plan except as follows: 1) AT&T changes and/or discontinues this plan; 2) if the customer continues to subscribe to AT&T as his Primary Long distance Carrier, and AT&T is notified that he no longer subscribes to AT&T as his Local Telephone Carrier and/or the customer no longer subscribes to AT&T One Rate USA, AT&T will automatically place the customer on AT&T One Rate 10cents plan, unless the customer requests otherwise.

This plan is only available to customers residing in the local exchange service areas served by AT&T and is provided where billing capabilities exist.

Effective: July 1, 2005

DISTRICT MANAGER

CHICAGO, ILLINOIS

SECTION 7

3rd Revised PAGE 3

AMENDMENT NO. 613

#### 7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

#### 7.3 AT&T One Rate Advantage (TLDHV)

This plan is offered in conjunction with AT&T's interstate Consumer Service Guide LSB03014DD.

Residential customers who subscribe to AT&T as their primary interexchange carrier, primary intraLATA carrier, and primary local exchange carrier may enroll in this plan.

To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

The AT&T One Rate Advantage Plan provides residential customers a combination of services that include a local access line; unlimited direct dial station calls as follows: unlimited local calls within the customer's local calling area; unlimited direct dialed station minutes of intralata toll calls and long distance calls, as defined below; international calling as specified in the Consumer Service Guide; and a choice of up to 5 calling features, as specified below, where available, for a monthly rate.

Caller ID Caller ID with Name
Call Waiting Custom Ring 1
Call Waiting ID Custom Ring 2
Call Forwarding Variable Speed Call 8
Call Forwarding Busy/No Answer Speed Call 30
Three Way Calling Call Screening
Call Return Repeat Dialing

(D) (D)

(D) (I)

Monthly Recurring Charge, per line

\$56.95

This service applies to residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the customer's service.

If the customer's AT&T Main Residential Billed Account has multiple lines associated with it, a Monthly Recurring Charge will apply to each line that the customer has chosen for this plan. Unlimited usage will not be combined with other access lines that are on the same customer's premises.

Effective: August 14, 2003 DISTRICT MANAGER

CHICAGO, ILLINOIS

SECTION 7 Original PAGE 3.1 AMENDMENT NO. 536

\*\* ALL MATERIAL ON THIS SHEET IS NEW\*\*

7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

#### 7.3 AT&T One Rate Advantage (TLDHV) (cont'd)

If the customer's AT&T Main Residential Billed Account has multiple lines associated with it, a Monthly Recurring Charge will apply to each line that the customer has chosen for this plan. Unlimited usage will not be combined with other access lines that are on the same customer's premises.

There will be no individual call detail on the AT&T billing statement that is associated with the direct dialed station calls that are included in this plan. For these calls, this means there will be no indication of originating or terminating points called, time-of-day called, nor a list of the number of minutes used.

AT&T will provide the benefits of this plan except as follows: 1) AT&T changes and/or discontinues this plan; 2) if the customer continues to subscribe to AT&T as his Primary Long distance Carrier, and AT&T is notified that he no longer subscribes to AT&T as his Local Telephone Carrier and/or the customer no longer subscribes to AT&T One Rate Advantage, AT&T will automatically place the customer on AT&T One Rate 10cents plan, unless the customer requests otherwise.

This plan is only available to customers residing in the local exchange service areas served by AT&T and is provided where billing capabilities exist.

Effective: July 9, 2004

DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 1<sup>st</sup> Revised PAGE 4 AMENDMENT NO. 577

## 7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

## 7.4 AT&T One Rate State (TLHGM/TLHGN)

This plan is offered in conjunction with AT&T's interstate Service Guide LSB04001DD. Terms and conditions contained within that Service Guide also apply.

This plan provides customers a local access line; unlimited direct dialed local, intraLATA toll, in-state long distance calling; a per minute rate 24 hours a day, seven days a week on all direct dialed station state-to-state calling; and a choice of three custom calling features for a monthly recurring charge.

Customers who have or choose AT&T as their Primary Carrier for Local, intraLATA toll, and long distance service may enroll in this plan.

This plan provides unlimited minutes of direct dialed 1+ calling for residential voice service only. If it is determined that use is not consistent with residential voice applications, such as for internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict, or cancel the customer's service.

(D) | | | (D)

If the customer's AT&T Main Billed Account has multiple lines associated with it, a Monthly Recurring Charge will apply to each line subscribed to this plan. Unlimited direct dialed local, intraLATA toll, and in-state long distance calling will not be combined with other access lines not subscribed to this plan. Usage charges for intraLATA toll and in-state long distance calls from multiple lines not subscribed to this plan will apply. Usage charges and terms for state-to-state calling are found in the AT&T Service Guide.

There will be no individual call detail on the AT&T billing statement that is associated with the direct dialed station local and intraLATA toll and in-state long distance calls that are included in this plan.

This plan is available where billing and technical capabilities exist.

Customers may choose three features (if available) from the following:

	-
Caller ID with Name	Call Forwarding-Variable
Call Waiting	Repeat Dial
Three Way Calling	Speed Dial 8
Call Return	

Rates and Charges:

Monthly, per line

IntraLATA toll and In-state long distance,

from additional lines, per minute \$ .05

\$35.95

SECTION 7

#### RESIDENTIAL LOCAL EXCHANGE SERVICE

Effective: July 9, 2004

1st Revised PAGE 5 DISTRICT MANAGER CHICAGO, ILLINOIS AMENDMENT NO. 577

#### RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

## 7.5 AT&T One Rate Local (TLHGS/TLHGT)

This plan is offered in conjunction with AT&T's interstate Service Guide LSB04002DD. Terms and conditions contained within that Service Guide also appl y.

This plan provides customers a local access line; unlimited direct dialed local calling; a per-minute rate 24 hours a day, seven days a week on all direct dialed station intraLATA toll, in-state long distance calling, and state-to-state calling; and a choice of two custom calling features for a monthly recurring charge.

Customers who have or choose AT&T as their Primary Carrier for Local, intraLATA toll, and long distance service may enroll in this plan.

This plan provides unlimited minutes of direct dialed 1+ calling for residential voice service only. If it is determined that use is not consistent with residential voice applications, such as for internet access services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict, or cancel the customer's service.

(D) (D)

If the customer's AT&T Main Billed Account has multiple lines associated with it, a Monthly Recurring Charge will apply to each line subscribed to Usage charges for in-state intraLATA toll and long distance this plan. calls will apply. Usage charges and terms for state-to-state calling are found in the AT&T Service Guide.

There will be no individual call detail on the AT&T billing statement that is associated with the direct dialed station local calls that are included in this plan.

This plan is available where billing and technical capabilities exist.

Customers may choose two features (if available) from the following:

Caller ID with Name	Call Forwarding-Variable
Call Waiting	Repeat Dial
Three Way Calling	Speed Dial 8
Call Return	

Rates and Charges:

Monthly, per line \$27.95 IntraLATA toll and In-state long distance,

per minute \$ .05

Effective: March 14, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS SECTION 7 1<sup>st</sup> Revised PAGE 6 AMENDMENT NO. 602

#### 7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

#### 7.7 AT&T Multi-Line Plan\* (TLHH7)

(C)

Residential customers who subscribe to AT&T as their primary interexchange carrier, primary intraLATA carrier and primary local exchange carrier may enroll in this plan.

To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

This Plan provides residential customers a combination of services that includes two local access lines; unlimited direct dial station local calls within the customer's local calling area; a per minute rate, 24 hours a day, seven days a week on all intraLATA toll calls and in-state long distance calls; and a choice of up to two custom calling features, as specified below, for a monthly rate.

Call Waiting
Caller ID with Name
Speed Dialing 8
Repeat Dialing

Three Way Calling
Call Forwarding-Variable
Speed Dialing 30
Call Return

If it is determined that usage is not consistent with residential applications, such as for commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may, consistent with applicable Commission regulations, suspend, restrict or cancel the Customer's service.

If the customer's AT&T Main Residential Billed Account has more than two lines associated with it, an additional Monthly Recurring Charge will apply to each additional line that the customer has chosen for this plan. A total of six lines can be included on this plan. Additional lines are eligible for two features, unlimited local calling, and the same per minute rate for intrastate intraLATA and intrastate interLATA calls as the initial lines.

Customers must agree to receive a billing statement from AT&T for all their AT&T calls, and agree not to receive individual call detail for any calls that are included in the unlimited portion of this offer, such as originating or terminating points called, time-of-day called, or a list of the number of minutes called. Call detail will be provided where a usage rate applies.

\* Effective March 14, 2005, this plan is no longer available to new subscribers.

(C)

Effective: March 14, 2005 DISTRICT MANAGER

CHICAGO, ILLINOIS

SECTION 7 1<sup>st</sup> Revised PAGE 7 AMENDMENT NO. 602

#### 7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

#### 7.7 AT&T Multi-Line Plan\* (TLHH7) (cont'd)

(C)

If at any time the customer selects a carrier other than AT&T as their Primary Long Distance Carrier and/or Primary IntraLATA Toll Carrier, the customer will continue to be billed the monthly rates for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer to another Local Service Plan, or cancel local service.

If at any time the customer selects a carrier other than AT&T as their Local Exchange Carrier, the customer will terminate their participation in this plan. In this event, the customer will be billed at the respective tariffed rates found under the AT&T One Rate 10 Cents (CPMXA) specified in the AT&T Communications Message Telecommunications Service Tariff, if the customer maintains AT&T as their intrastate intraLATA Carrier with or without AT&T as their interLATA carrier.

Nonpayment or partial payment of a bill may result in the removal of the toll service included in this offer. When toll service is removed, the customer will continue to be billed the Monthly Recurring charge associated with this plan.

This plan is only available to customers residing in the local exchange service areas served by AT&T and is provided where billing capabilities exist.

This plan is offered in conjunction with AT&T's interstate Service Guide LSB04003DD. Terms and conditions contained within that Service Guide also apply.

Monthly Recurring Charge, per first two lines: \$39.95 Intrastate IntraLATA and InterLATA, per minute \$ .05 Each Additional Line, up to a total of 6 \$14.95

\* Effective March 14, 2005, this plan is no longer available to new subscribers.

Effective: March 14, 2005 DISTRICT MANAGER CHICAGO, ILLINOIS

SECTION 7 1<sup>st</sup> Revised PAGE 8 AMENDMENT NO. 602

#### 7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

#### 7.8 AT&T Multi-Line Unlimited Plan\* (TLHHD)

(C)

Residential customers who subscribe to AT&T as their primary interexchange carrier, primary intraLATA carrier and primary local exchange carrier may enroll in this plan.

To receive this offer, customers must obtain their local, intrastate and interstate service from AT&T and continuously maintain their wireline Main Billed Account with AT&T.

This Plan provides residential customers a combination of services that includes two local access lines; unlimited direct dial station local calls within the customer's local calling area; unlimited direct dial station intraLATA calls; unlimited direct dial station interLATA calls; and a choice of custom calling features, as specified below, for a monthly rate.

Caller ID with Name
Call Waiting ID
Call Forwarding-Variable
Call Return
Speed Dialing 30
Repeat Dialing
Custom Ring 2

Call Waiting
Three Way Calling
Call Forwarding-Busy/No Answer
Speed Dialing 8
Call Screening
Custom Ring 1

If it is determined that usage is not consistent with residential applications, such as for internet access service, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may, consistent with applicable Commission regulations, suspend, restrict or cancel the Customer's service.

If the customer's AT&T Main Residential Billed Account has more than two lines associated with it, an additional Monthly Recurring Charge will apply to each additional line that the customer has chosen for this plan. A total of six lines can be included on this plan. Additional lines are eligible for unlimited features from the list above and unlimited local and intrastate calling.

Customers must agree to receive a billing statement from AT&T for all their AT&T calls, and agree not to receive individual call detail for any calls that are included in the unlimited portion of this offer, such as originating or terminating points called, time-of-day called, or a list of the number of minutes called. Call detail will be provided where a usage rate applies.

\* Effective March 14, 2005, this plan is no longer available to new subscribers.

SECTION 7

#### RESIDENTIAL LOCAL EXCHANGE SERVICE

Effective: March 14, 2005 DISTRICT MANAGER

CHICAGO, ILLINOIS

1<sup>st</sup> Revised PAGE 9
AMENDMENT NO. 602

7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

## 7.8 AT&T Multi-Line Unlimited Plan\* (TLHHD) (cont'd)

(C)

If at any time the customer selects a carrier other than AT&T as their Primary Long Distance Carrier and/or Primary IntraLATA Toll Carrier, the customer will continue to be billed the monthly rates for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer to another Local Service Plan, or cancel local service.

If at any time the customer selects a carrier other than AT&T as their Local Exchange Carrier, the customer will terminate their participation in this plan. In this event, the customer will be billed at the respective tariffed rates found under the AT&T One Rate 10 Cents (CPMXA) specified in the AT&T Communications Message Telecommunications Service Tariff, if the customer maintains AT&T as their intrastate intraLATA Carrier with or without AT&T as their interLATA carrier.

Nonpayment or partial payment of a bill may result in the removal of the toll service included in this offer. When toll service is removed, the customer will continue to be billed the Monthly Recurring charge associated with this plan.

This plan is only available to customers residing in the local exchange service areas served by AT&T and is provided where billing capabilities exist.

This plan is offered in conjunction with AT&T's interstate Service Guide LSB04004DD. Terms and conditions contained within that Service Guide also apply.

Monthly Recurring Charge, per first two lines: \$79.95

Each Additional Line, up to a total of 6 lines \$14.95

<sup>\*</sup> Effective March 14, 2005, this plan is no longer available to new subscribers.

Effective: August 16, 2004

DISTRICT MANAĞER CHICAGO, ILLINOIS SECTION 7 Original PAGE 10 AMENDMENT NO. 581

# 7. RESIDENTIAL LOCAL SERVICE - OPTIONAL CALLING PLANS

# 7.9 AT&T Optional Calling Card Plans

The following AT&T residential toll offers contain local usage. These offers are only available to customers who have or choose AT&T as their Primary Long Distance Carrier and subscribe to these plans. Terms and conditions found in PSC of W. No. 1 also apply.

AT&T One Rate Calling Card Plan CPMC1 AT&T One Rate Connections AT&T 10c Calling Card Plan İ

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(N)